

Equipment Replacement Request

Department: Finance Department

Requested Item: Finance Software Upgrade

Item being replaced: Fund Balance Finance Software

Justification for replacement: The city began using Fund Balance software in 1993. While there have been upgrades to this software over the years, it is still very limited in what it can do compared to newer software. Tyler Technologies is slowly phasing out support of Fund Balance. Our IT staff has concerns about Fund Balance because they must disable some of the security features on our network for Fund Balance applications to function properly. With the upgrade, our residents would be able to access their utility accounts, much like they would their other utility accounts, view their history and payments due, and make payments without having to call city staff to get this information. Internally, department heads would have access to the general ledger module to review expense accounts and submit invoices for payment.

Replacement Cost: \$80,000