



## Item Cover Page

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**MEETING TYPE:** Board of Alderman  
**DATE:** December 8, 2025  
**SUBMITTED BY:** Gitza Ocasio Perez, Finance Director  
**ITEM TYPE:** Director Report  
**AGENDA SECTION:** Department Reports  
**SUBJECT:** **Monthly Report**

**DETAILS:**

**FINANCE CUSTOMER SERVICE MONTHLY REPORT**

<b>Finance Customer Service</b>	
Cash Payments	368
Credit Card Payments	1462
Check Payments	1096
Bank Draft Payments	493
Disconnections	45
Customer Usage Portal	1121