



## Item Cover Page

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**MEETING TYPE:** Board of Aldermen  
**DATE:** May 11, 2026  
**SUBMITTED BY:** Carly Blackmon, Finance Director  
**ITEM TYPE:** Director Report  
**AGENDA SECTION:** Department Reports  
**SUBJECT:** **Monthly Report**

**DETAILS:**

**FINANCE CUSTOMER SERVICE MONTHLY REPORT**

<b>Finance Customer Service</b>	
Cash Payments	358
Credit Card Payments	345
Check Payments	983
Bank Draft Payments	492
Customer Usage Portal	1098
Disconnect Calls	472
Disconnections	116
Account Service Changes	100