

RE: Paint Finish Issue

From tburford@mcelroymetal.com <tburford@mcelroymetal.com>

Date Wed 1/8/2025 9:00 AM

To Maddalyn Bergeron <mbergeron@townofflandisnc.gov>

Cc bhooks@mcelroymetal.com <bhooks@mcelroymetal.com>; claims@mcelroymetal.com <claims@mcelroymetal.com>

Ms. Bergeron:

Your claim has been turned over to our claims department. Someone will respond after our thorough investigation of the project condition.

Terry Burford

Regional Sales Manager | Architectural Products Group

1207 Mendenhall Ct. | Charlotte, NC 28211

Ph: 704-650-0727 | Email: tburford@mcelroymetal.com

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From: Maddalyn Bergeron <mbergeron@townofflandisnc.gov>

Sent: Monday, January 6, 2025 4:36 PM

To: Terry Burford <tburford@mcelroymetal.com>

Subject: Re: Paint Finish Issue

Good Evening,

I wanted to follow up on the roof here at Landis Town Hall. We had not heard anything since Ken Cooley with Lafave's construction came out to gather some photos of the roof. Was there any other information ever found out about our warranty and when it expires? Or information as far as our claim goes?

Thank you,



Maddalyn Bergeron

Deputy Town Clerk/Assistant to the Town Manager

☎ 704-857-2411 ext. 200

✉ mbergeron@townoflandisnc.gov

📍 312 S. Main St. Landis, NC 28088

🌐 www.townoflandisnc.gov

From: Maddalyn Bergeron <mbergeron@townoflandisnc.gov>

Sent: Wednesday, November 6, 2024 11:49 AM

To: Terry Burford <tburford@mcelroymetal.com>

Subject: Re: Paint Finish Issue

Mr. Burford,

I appreciate you looking into this matter for us. The issues are on the front of the building and on the front of the fire bay.

I look forward to working with you to resolve this concern.

Thank you,



Maddalyn Bergeron

Deputy Town Clerk/Assistant to the Town Manager

☎ 704-857-2411 ext. 212

✉ mbergeron@townoflandisnc.gov

📍 312 S. Main St. Landis, NC 28088

🌐 www.townoflandisnc.gov

From: Terry Burford <tburford@mcelroymetal.com>

Sent: Wednesday, November 6, 2024 10:37 AM

To: Maddalyn Bergeron <mbergeron@townoflandisnc.gov>

Subject: Paint Finish Issue

Ms. Bergeron:

We have found where we sold McElroy metal product on this project back in late 2007 early 2007.

However, we cannot not find in our warranty archives any record of a finish warranty ever being executed. This process would have required that Lafave's Construction request a finish warranty, we would supply, and that the Architect/Owner would keep a copy for their records. It appears, from speaking with Lafave's Construction that they have no record of a finish warranty ever being requested to supplied to the Town of Landis.

It is our intent to visit the jobsite next week in order to investigate and take photos of the area of repair requested. If you can let me know what are of the roof is in question it would help. I will share this information with our warranty department to determine what our next steps might be.