

## **DCFL Sign Timeline**

Initial installation: 10/26/2022

Contacted Harwoods with water damage and vinyl issues: 3/27/2024

Contacted Harwoods to remind them about the damage and confirmed they plan on repairing the sign, swap the cork board with magnetic board at no cost, and inquired about estimated time to repair: 5/23/2024

Contacted Harwoods again for an estimated repair date: 6/27/2024

Harwoods installed 4 new boards, new vinyl lettering, and applied WD-40 to keyholes since some keys were not working : 7/31/2024

Contacted Harwoods about the new boards bending and bowing: 10/29/2024

Harwoods removed bent boards: 10/31/2024

Harwoods replaced the 2 boards: 11/21/2024

We noticed backside boards are bending, some of the vinyl on top is peeling: 4/4/2025

Contacted Harwoods to make them aware 4/9/2025 – No response as of 4/17/2025