



Item Cover Page

MEETING TYPE: Board of Aldermen
DATE: August 6, 2026
SUBMITTED BY: Carly Blackmon, Finance Director
ITEM TYPE: Director Report
AGENDA SECTION: Department Reports
SUBJECT: **Monthly Report**

DETAILS:

FINANCE CUSTOMER SERVICE MONTHLY REPORT

Finance Customer Service	
Cash Payments	354
Credit Card Payments	1408
Check Payments	921
Bank Draft Payments	504
Customer Usage Portal	1102
Disconnect Calls	421
Disconnections	135
Account Service Changes	124