



Item Cover Page

MEETING TYPE: Board of Aldermen
DATE: October 5, 2026
SUBMITTED BY: Ashley Burn, Deputy Finance Officer
ITEM TYPE: Director Report
AGENDA SECTION: Department Reports
SUBJECT: **Monthly Report**

DETAILS:

FINANCE CUSTOMER SERVICE MONTHLY REPORT

Finance Customer Service	
Cash Payments	409
Credit Card Payments	1487
Check Payments	1080
Bank Draft Payments	499
Customer Usage Portal	1132
Disconnect Calls	472
Disconnections	71
Account Service Changes	128