



Item Cover Page

MEETING TYPE: Board of Aldermen
DATE: September 14, 2026
SUBMITTED BY: Carly Blackmon, Finance Director
ITEM TYPE: Director Report
AGENDA SECTION: Department Reports
SUBJECT: **Monthly Report**

DETAILS:

FINANCE CUSTOMER SERVICE MONTHLY REPORT

Finance Customer Service	
Cash Payments	387
Credit Card Payments	1389
Check Payments	1168
Bank Draft Payments	502
Customer Usage Portal	1073
Disconnect Calls	423
Disconnections	52
Account Service Changes	126