



Town Manager Report Month of November 2023

We have completed the tenth month of the calendar year. I want to continue giving an overview as part of my manager report.

1. I have been meeting with Smart Fusion (our current financial software vendor) to reduce the cost of their contract, and to lock us into a good rate for the next 5 years. I have scheduled a meeting with them next week to finalize this proposal. Last year we spent \$32,000 on the contract, and through my conversations with them we negotiated down to \$27,500 a year with a 5-year contract of a 0% increase.
2. Disconnect Day will still be the third Wednesday of each month.
3. The speed humps on S Zion Street are expected to be completed by the end of November. The Town will post the road closures for this project whenever the materials arrive.
4. Carly Loflin has been selected as our new Customer Service Technician in our Utility Billing Department.
5. Justin Stallings has been selected as our new Senior Water Resources Technician in our Public Works Department.
6. We have promoted two internal employees in our Fire Department, Todd Bittle to Fire Captain, and Tyler Perry to Engineer. I appreciate their hard work and dedication to the town.
7. Fall Festival, and Cone with a Cop were successful events. I appreciate everyone participating in these events.
8. I have been involved in meetings about stormwater, stormwater funding sources, and ways to improve our stormwater infrastructure needs.

Please stop by my office or contact me directly if you have any issues or concerns.

Thank you,

Michael D. Ambrose