



Item Cover Page

MEETING TYPE: Board of Alderman

DATE: November 13, 2023

SUBMITTED BY: Michael D. Ambrose, Town Manager

ITEM TYPE: Consideration

AGENDA SECTION: Considerations

SUBJECT: **Consider Approval of the New Harris Local Government Smart Fusion Financial and Utility Billing Software Contract**

DETAILS: Consider the approval of the new Harris Local Government Smart Fusion Financial and Utility Billing Software Contract. The Town currently operates the Harris Local Government Smart Fusion Software for all our Utility Billing, and Financial services. The Town paid approximately \$32,000 dollars last year in this contract and were expected to pay \$35,000 this year to continue services with them. This current version of a new contract with Harris has been negotiated down to \$27,500 a year for the next five years, beginning December 1, 2023. Harris has added our Accounts Receivable Module in this pricing, which will help with some of our billing issues that were occurring in the past. Harris has also added 25 hosted users to our account, where before only 10 users were allowed on the system. This will allow for any additional positions we may need to add in the future. I make the recommendation to keep Harris Local Government as our vendor under this new contract presented.