



Town Manager Report Month of September 2025

We have completed the ninth month of the calendar year. I want to continue giving an overview as part of my manager's report.

1. The Landis Pool Resurfacing Project has been successfully procured on the staff level and will be presented to the Board for their final approval on the October 2025 Board of Aldermen regularly scheduled meeting. This project will hopefully commence soon and be able to reopen in time for the 2026 pool season.
2. Town Staff are working with Lee Electric to assist us with the cutover from 4Kv to 12KV, which is the reason for the isolated power outage October 27, 2025, from 8am-8pm. This outage will only affect a small portion of the town's system and should not last the entire twelve hours. Staff will restore power to homes as soon as their transformer is converted. Landis Ridge Development will be without power the longest as they are at the farthest end of the line.
3. The South Main Street/Upright Street Sewer Line Replacement Project has reached substantial completion and will be fully completed by the end of October 2025.
4. The Stormwater ERU study has been completed, and staff will present the findings at the October 2025 Board of Aldermen regularly scheduled meeting. This project will assist the Town in assessing ERU fees for commercial businesses, to generate more revenue for the stormwater department. This revenue will aid the Town in being able to address sink hole issues and remain proactive in stormwater maintenance which will benefit all citizens, businesses, and visitors.
5. The electric substation project has been authorized to begin the bidding portion of the project. This project bid should be presented to the board by November 2025 for consideration.
6. W Ryder Avenue will have some water line work going on beginning October 9, 2025. This project will replace the waterlines on W Ryder Avenue, and N Main Street, which will strengthen the town's water quality and pressure in this area. These lines will intersect with the new water tank that is currently under construction at the Public Works Facility.
7. The Wayfinding Signs have been placed out in the community, and Town Staff are continuing to work with Rowan County Tourism on future signage, and/or challenges with current signage.

Please stop by my office or contact me directly if you have any issues or concerns.

Thank you,

Michael D. Ambrose