

**AMENDMENT NO. 2**  
**TO MASTER SERVICES AGREEMENT EFFECTIVE SEPTEMBER 4, 2018**

This Amendment No. 2 ("Amendment No. 2") amends the Master Services Agreement effective as of September 4, 2018 ("Effective Date") which was modified by Amending Agreement 1 dated November 20, 2018 (collectively the "Agreement") between City of Lake Worth Beach ("Client") with a principal place of business located 7 North Dixie Highway, Lake Worth Beach, FL 33460 and Paymentus Corporation, a State of Delaware Corporation with a principal place of business at 13024 Ballantyne Corporate Parkway, Suite 400, Charlotte, North Carolina 28277 ("Paymentus"). Customer and Paymentus are also referred to as "Party" and collectively as the "Parties." This Amendment No. 2 is effective at the time of the last to sign of the Parties.

**STATEMENT OF PURPOSE**

Customer and Paymentus entered into the Agreement for electronic bill payment services;

The Parties currently desire to amend the Agreement to replace Schedule A of the Master Services Agreement to change the fee model from an Absorbed Fee Model ("Customer Pay") to a Convenience Fee Model ("User Pay").

**AGREEMENT**

In consideration of mutual covenants contained herein, and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, Customer and Paymentus agree as follows:

1. **Amendment.** The Agreement is hereby amended as of the Effective Date of this Amendment No. 2 as follows:
  - 1.1 The existing Schedule A (Paymentus Service Fee Schedule) of the Agreement is replaced in its entirety with the new Schedule A attached.
2. **Miscellaneous:**
  - 2.1 This Amendment No. 2 is binding and inures to the benefit of the Parties and their respective successors and assigns.
  - 2.2 All other terms and conditions of the Agreement not modified by this Amendment No. 2 remain in full force and effect.

2.3 This Amendment No. 2 may be executed in two or more counterparts, each of which shall be deemed to be an original, but all of which shall constitute one and the same instrument.

3. SCRUTINIZED COMPANIES:

**IN WITNESS WHEREOF**, the Parties hereto have caused this Amendment No. 2 to be executed by their duly authorized representatives.

**CITY OF LAKE WORTH BEACH**

By: Betty Resch  
Printed Name: Betty Resch  
Title: Mayor  
Date: 8/26/2021

**PAYMENTUS CORPORATION**

By: David Shapiro  
Printed Name: David Shapiro  
Title: SVP  
Date: August 4, 2021



**ATTEST:**

By: Melissa Ann Coyne CMC  
Melissa Ann Coyne, City Clerk

**APPROVED AS TO FORM AND LEGAL SUFFICIENCY:**

By: Christy Goddeau  
Glen J. Torcivia, City Attorney

**APPROVED FOR FINANCIAL SUFFICIENCY**

By: Bruce Miller  
Bruce T. Miller, Financial Services Director

# Paymentus

## SCHEDULE A – PAYMENTUS FEE SCHEDULE TO THE MASTER SERVICES AGREEMENT BETWEEN [CLIENT] AND PAYMENTUS

The Services will initially consist of those indicated by a check box on the following table. The Paymentus Fee will be as specified below, and will be paid by the Client, unless designated as a User paid fee.

Check to Select the Channel	Channels	Advanced Services	Payment Methods & Channels	Paymentus Fee	Check if User Paid Fee
<input checked="" type="checkbox"/>	Instant Payment Network™	Ebill Presentment and Customer Engagement	All payment channels and methods offered under IPN such as PayPal, Venmo, PayPal Credit, Amazon Pay	\$3.75	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>	Utility Direct Payments (Web, IVR, Recurring)	Ebill Presentment and Customer Engagement	Credit, Debit, e-Check/ACH	\$3.75	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>	Utility Direct Payments (Agent Assisted)	Ebill Presentment and Customer Engagement	Credit, Debit	\$1.68	<input type="checkbox"/>
<input checked="" type="checkbox"/>	Utility Direct Payments (Agent Assisted)	Ebill Presentment and Customer Engagement	e-Check/ACH	\$0.65	<input type="checkbox"/>
<input checked="" type="checkbox"/>	Utility Direct Payments (Agent Assisted-Non-Qualified)	Ebill Presentment and Customer Engagement	Credit, Debit	2.65%	<input type="checkbox"/>
<input checked="" type="checkbox"/>	Non-Utility (Web, IVR, Recurring, Agent Assisted)	Ebill Presentment and Customer Engagement	Credit, Debit, e-Check/ACH	2.65%	<input checked="" type="checkbox"/>

**Note:** Average Bill Amount: \$189.00. Maximum Amount per Utility Payment is \$500.00. Multiple payments may be made. Maximum Amount per Non-Utility payment is \$900.00. Chargebacks and returned checks will be billed at \$5.95 per item.