



City of
Lake Worth
Beach
FLORIDA

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**Department
For
Community Sustainability
Code Compliance Division
Initiatives/Programs &
Activities**



The **Code Compliance** **Division** of the Department for Community

Sustainability is here to serve the citizens of Lake Worth Beach by ensuring compliance with all adopted City codes and ordinances. Code Compliance is committed to enforcing both F.S. 162 and the Muncodes in an equitable and impartial manner. Code Compliance provides safe & effective public contact while educating and building cooperative partnerships throughout our community.

Our goal is to promote a positive image of Code Compliance to our community by fostering a culture that is Approachable, Knowledgeable, Helpful and of the Highest Integrity in an effort to

Compassionate Code Compliance

- **Cost-Effective Curb Appeal**
- **Focus on Common Violations**
- **Focus on Noticeable Landscape Violations**
- **Focus on Expired Permits/Work without Permits**
- **Focus on Unlicensed and/or Inoperable Vehicles**
- **Focus on Life/health/Safety Violations**
- **Addresses Hurricane Preparedness and Maintaining Clear Right-of-Ways**
- **Use & Occupancy Inspections**

Top Ten Common Violations

- Abandoned and/or Vacant Properties
- Bulk Garbage/Trash/Debris
- Lake Worth Beach Business/Rental License
- Dumpster Requirements
- Illegal Dumping
- Landscape Maintenance
- Outdoor Storage
- Parking on Grass
- Shutters/Boards over Windows (Egress)
- Unlicensed and/or Inoperable Vehicles

Steps for Citing Non-Life/Health/Safety Violations

- **Knock on the door**
- **Speak with the occupant; Leave a door hanger**
- **Allow a reasonable time to comply (based on the severity of the violation)**
- **Re-Inspect the property**
- **Telephone the Owner**
- **Notice of Violation mailed, if not complied**

Steps for Citing Life/Health/Safety & Business License Violations

- **Steps for citing Life/Health/Safety violations**
 - Immediately Telephone the Owner
 - Notice of Violation is mailed to the Owner (minimum time to comply)
- **Steps for Citing Business/Rental License Violations**
 - Telephone the Owner
 - Notice of Violation is mailed to the Owner

CODE COMPLIANCE INITIATIVES

- Re-initiating **Right-of-Way WEDNESDAYS**
- Every Wednesday will be dedicated to addressing inoperable and/or unlicensed vehicles – City wide
- **Vehicles Obstructing Public Right-of-ways**
- **Vehicles Posing Life/Health/Safety Issues**
- **Derelict Vehicles on the Public Right-of-Way**
- **Tagging and Towing Transport Trucks parked on Right-of-Ways**
- **Tagging and Towing 18-Wheelers parked on Right-of-Ways**

Right-of-Way Tow



Tows



Unlicensed/Inoperable Derelict Vehicle



New Programs/Changes

- Utilizing a Collection agency for collection of outstanding fines for properties in compliance
- Two new Special Magistrates
- New Special Magistrate Hearing Process -- Focusing on Safety & Social Distancing
- Presentation before Special Magistrate -- Code Compliance cases, Palm Beach County Fire Rescue cases, Building Division cases & Public Services (Refuse) cases
- Presentation before Special Magistrate -- Code Compliance cases authorizing foreclosure of liens (non homestead properties)
- Lien Reductions – Section 2-69.3
- Start at 100% of outstanding lien amount and then apply the following reduction factors: gravity of violation, action taken to correct the violation, previous violations, other matters that suggest it is in the best interest of the City – reduction can be no less than 10% of the fine amount/unless owner-occupied residential property

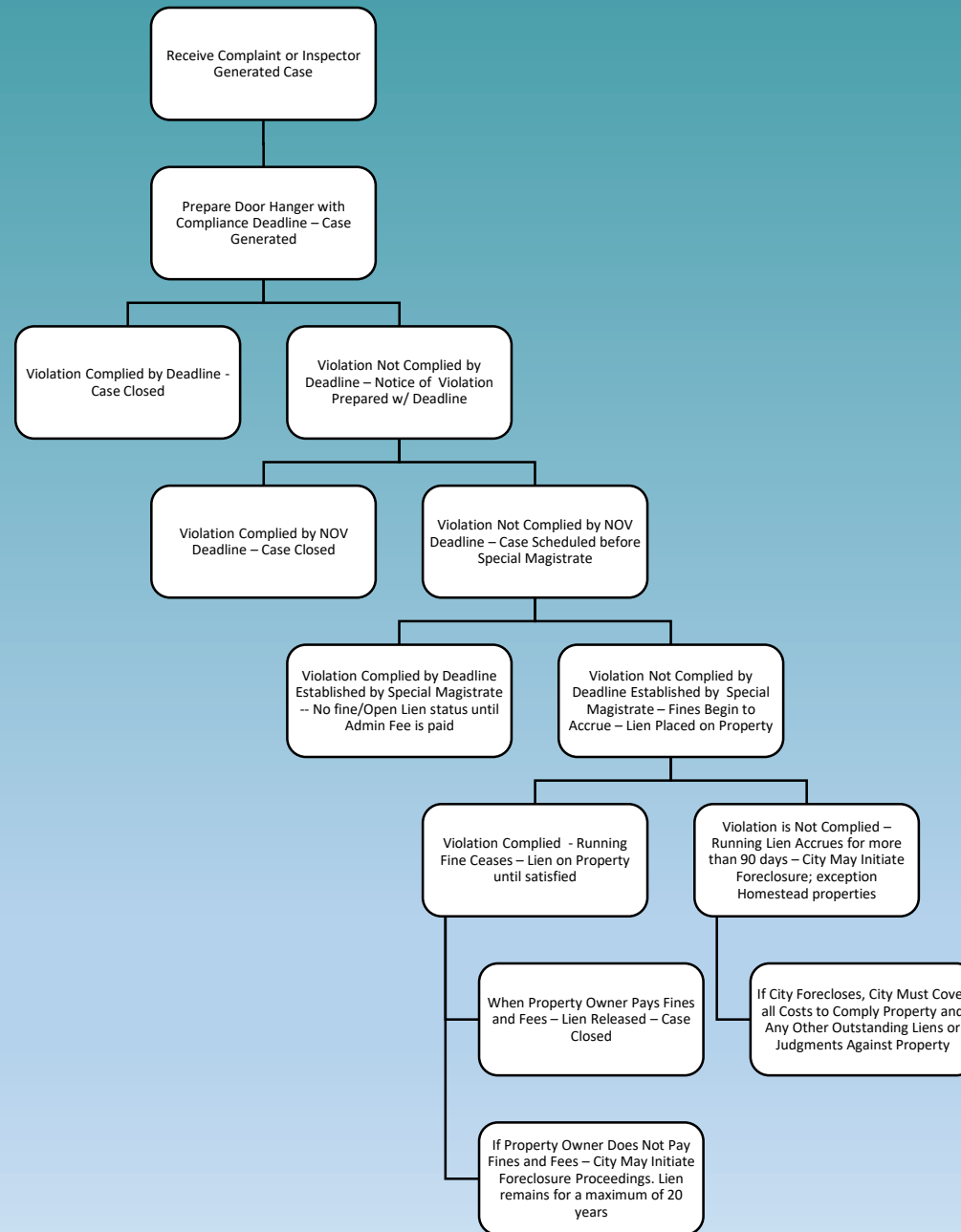
Staffing/Training

- **1 Assistant Director for Code Compliance**
 - **1 Community Code Field Supervisor**
 - **1 Compliance Admin Manager**
 - **8 Community Code Officers**
 - **2 Use & Occupancy Inspectors**
 - **2 Administrative Staff Members**
 - **1 Remedial Secretary**
 - **1 Use & Occupancy Secretary**
- **F.A.C.E. – Florida Association of Code Enforcement – 4 Certification Trainings**
- **NIMS – National Incident Management System – First Responder training to allow Code to work to protect, prevent against, respond to, recover and mitigate the effects of an incident**
 - **Palm Beach County Code Enforcement Officers Association**
 - **Parking Enforcement Specialist Training for Civilians**
 - **Supervision in Government**
 - **Numerous MANDATORY Leadership Trainings**

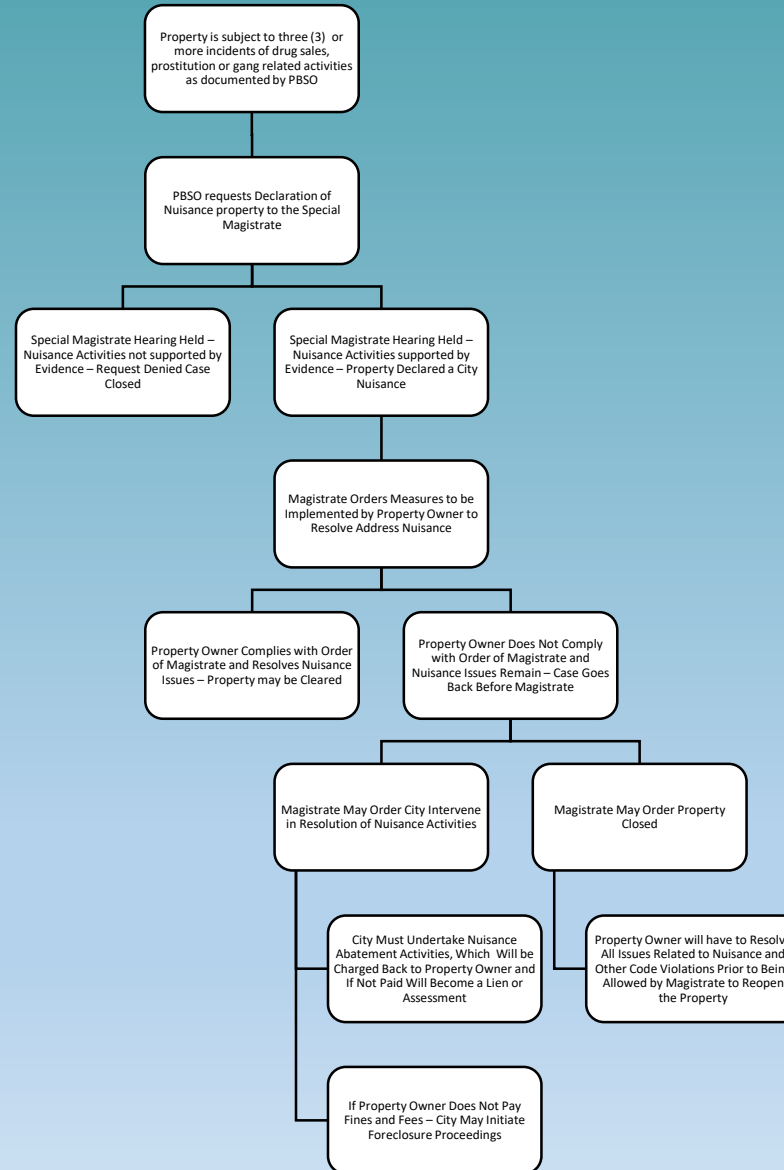
New COVID-19 Lien/Fine Reduction Scale

- 1, 2, 3, 4 years in violation – allow the maximum reduction down to a 10%
- 5, 6, 7, 8 years in violation – allow down to a 20% reduction
- 9, 10, 11, 12 years in violation – allow down to a 30% reduction
- 13, 14, 15, 16 years in violation – allow down to a 40% reduction
- 17, 18, 19 years in violation – allow down to a 50% reduction

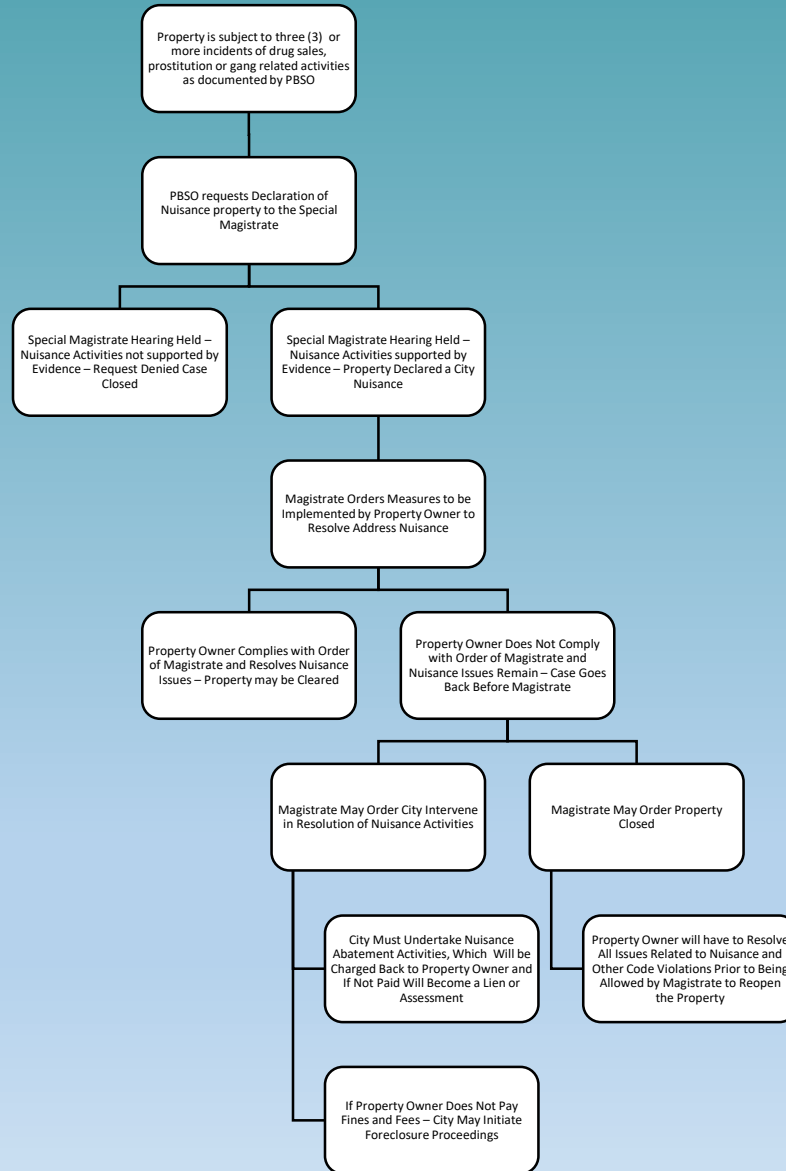
Traditional Code Compliance Process



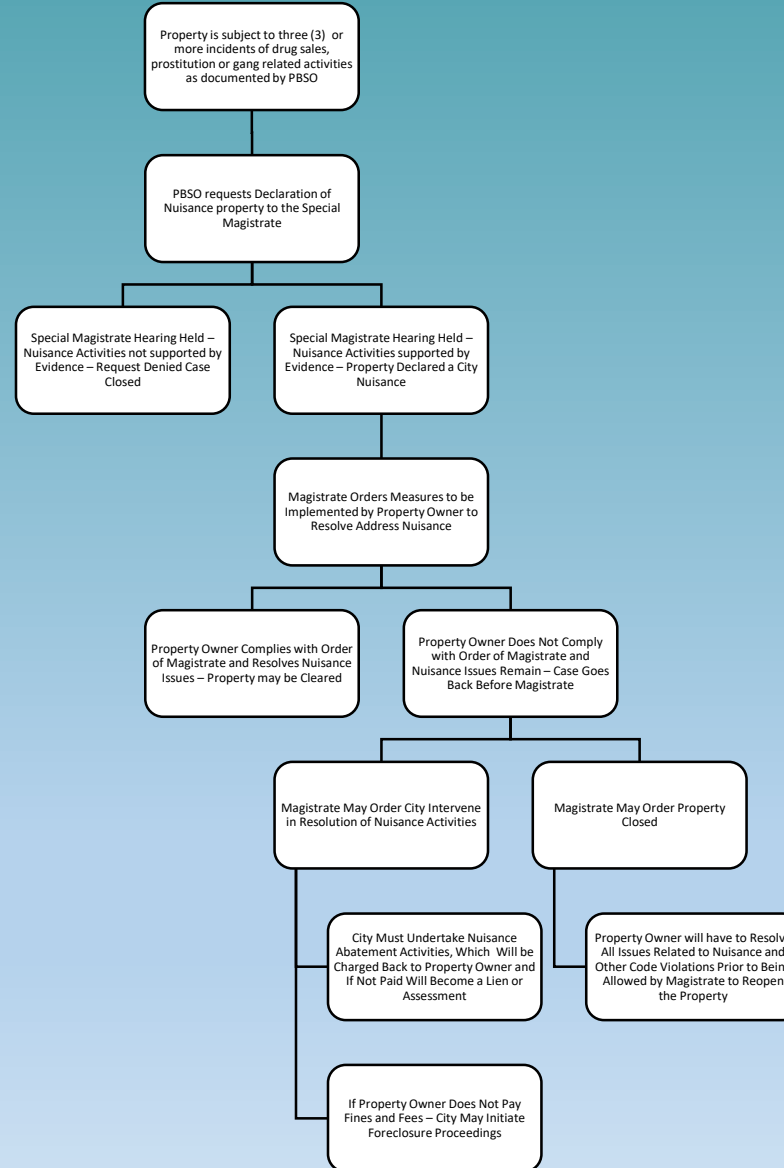
Nuisance Abatement Process



Chronic Nuisance Process



Chronic Nuisance Remedial Services Process





Marketing/Outreach

- Courtesy Notices of Violation – Issuing Door Hangers – in 3 languages: English, Spanish and Creole
- Thank You Cards - Acknowledging the efforts of our property owners' improvements to their properties
- Neighborhoods – Educating the community via Neighborhood Association Meetings
- Partnership with Healthier Lake Worth Beach – Working in conjunction with Healthier Lake Worth Beach in an effort to assist the community with voluntary compliance
- Task Force – Implementing a task force with PBSO, PBCFR, & Legal to address Chronic Nuisances
- Partnership with PBCFR – Establishing cooperative Code Compliance efforts by utilizing a Fire Inspector to inspect commercial properties



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