

## **AMENDMENT NO. 4 TO MASTER SERVICES AGREEMENT EFFECTIVE SEPTEMBER 4, 2018**

This Amendment No. No. 4 (“Amendment No. 4”) amends the Master Services Agreement effective as of September 4, 2018 (“Effective Date”) which was modified by Amendment 1 effective date November 20, 2018, Amendment 2 effective date August 4, 2021, and Amendment 3 effective date January 17, 2022 (collectively the “Agreement”) between City of Lake Worth Beach (“Client”) with a principal place of business located 7 North Dixie Highway, Lake Worth Beach, FL 33460 and Paymentus Corporation, a State of Delaware Corporation with a principal place of business at 13024 Ballantyne Corporate Parkway, Suite 400, Charlotte, North Carolina 28277 (“Paymentus”). Customer and Paymentus are also referred to as “Party” and collectively as the “Parties.” This Amendment No. 4 is effective at the time of the last to sign of the Parties.

### **STATEMENT OF PURPOSE**

Customer and Paymentus entered into the Agreement for electronic bill payment services;

The Parties currently desire to amend the Agreement to replace Schedule A with the Schedule A in this Agreement.

### **AGREEMENT**

In consideration of mutual covenants contained herein, and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, Customer and Paymentus agree as follows:

1. Amendment. The Agreement is hereby amended as of the Effective Date of this Amendment No. 4 as follows:

1.1 The existing Schedule A (Paymentus Service Fee Schedule) of the Agreement is hereby deleted and the new Schedule A attached here is substituted in lieu thereof.

1.2 The parties currently desire to amend Schedule A of the Agreement to increase the maximum payment amount for Utility payments as follows:

Maximum payment amount for ACH/eCheck is increased to \$20,000 dollars

Maximum payment amount for all other payment methods is increased to \$1,000.

2. Miscellaneous:

2.1 This Amendment No. 4 is binding and inures to the benefit of the Parties and their respective successors and assigns.

2.2 All other terms and conditions of the Agreement not modified by this Amendment No. 4 remain in full force and effect.

2.3 This Amendment No. 4 may be executed in two or more counterparts, each of which shall be deemed to be an original, but all of which shall constitute one and the same instrument.

**IN WITNESS WHEREOF**, the Parties hereto have caused this Amendment No. 4 to be executed by their duly authorized representatives.

## CITY OF LAKE WORTH BEACH

By: \_\_\_\_\_

Printed Name: Betty Resch

Title: Mayor

Date: \_\_\_\_\_

## PAYMENTUS CORPORATION

By:  \_\_\_\_\_

Printed Name: Peter Fanous

Title: Senior Vice President

Date: March 14, 2022

### ATTEST:

By: \_\_\_\_\_  
Melissa Ann Coyne, City Clerk

APPROVED AS TO FORM AND  
LEGAL SUFFICIENCY:

By: \_\_\_\_\_  
Glen J. Torcivia, City Attorney

APPROVED FOR FINANCIAL  
SUFFICIENCY

By: \_\_\_\_\_  
Bruce T. Miller, Financial Services Director

**SCHEDULE A – PAYMENTUS FEE SCHEDULE  
 TO THE MASTER SERVICES AGREEMENT  
 BETWEEN [CLIENT] AND PAYMENTUS**

The Services will initially consist of those indicated by a check box on the following table. The Paymentus Fee will be as specified below, and will be paid by the Client, unless designated as a User paid fee.

Check to Select the Channel	Channels	Advanced Services	Payment Methods & Channels	Paymentus Fee	Check if User Paid Fee
<input checked="" type="checkbox"/>	Utility – Instant Payment Network™	Ebill Presentment and Customer Engagement	All payment channels and methods offered under IPN such as PayPal, Venmo, PayPal Credit, Amazon Pay	\$3.75	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>	Utility - Direct Payments (Web, IVR, Recurring)	Ebill Presentment and Customer Engagement	Credit, Debit, ACH/e-check	\$3.75	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>	Utility - Direct Payments (Agent Assisted)	Ebill Presentment and Customer Engagement	Credit, Debit	\$1.68	<input type="checkbox"/>
<input checked="" type="checkbox"/>	Utility - Direct Payments (Agent Assisted)	Ebill Presentment and Customer Engagement	ACH/e-Check	\$0.65	<input type="checkbox"/>
<input checked="" type="checkbox"/>	Utility - Direct Payments (Agent Assisted Non-Qualified)	Ebill Presentment and Customer Engagement	Credit, Debit	2.65%	<input type="checkbox"/>
<input checked="" type="checkbox"/>	Non-Utility - Direct Payments (Web, IVR, Recurring)	Ebill Presentment and Customer Engagement	Credit, Debit, e-Check/ACH and All payment channels and methods offered under IPN such as PayPal, Venmo, PayPal Credit, Amazon Pay	2.65%	<input checked="" type="checkbox"/>

**Note:** Average Bill Amount \$189.00. Maximum Payment Amount Utility Payment (credit/debit) is \$1,000.00. Multiple payments may be made.

Maximum Payment Amount Utility Payment (ACH/eCheck) is \$20,000.00.

Maximum Amount per Non-Utility Payment is \$900.00. Multiple payments may be made.

Chargebacks and returned checks will be billed at \$5.95 per item.

Paymentus may apply different limits per transactions for user adoption or to mitigate risks.