

WILO USA LLC – W66 N1253 Forward Way, Cedarburg, WI 53012

Lake Worth Beach
Water Utilities
1820 2nd Ave North
Lake Worth Beach, FL
33460

08/07/2025

Dear Ms. Judy Love,

Wilo USA LLC, a subsidiary of Wilo SE, is the sole provider in the United States of pump, mixing, and control/communication equipment manufactured under the Wilo brand.

This letter confirms that PSI Technologies, Inc. is the registered agency & factory authorized service center for Wilo USA, LLC in Lake Worth Beach, FL. This responsibility includes the sales and distribution of new Wilo products and OEM repair parts.

With regards to your Master Lift Station located at 130 S Golfview Rd. Lake Worth Beach, FL 33460, Wilo pumps were the basis of design in 2005. There have been some changes made to the motor and hydraulic efficiencies since, but the overall pump design has remained the same. The pump stations base elbow and guide rail system are designed exclusively for this style pump. No others will identically match without major component change outs.

During the engineering design phase, the pump station controls and VFD's (variable frequency drives) were chosen to provide optimal performance and the maximum pump efficiency. Moreover, given the unique features and benefits associated with large frame pumping equipment, changing suppliers could potentially require major upgrades to the overall control system and operating scheme. Finally, the Wilo design allows the reverse operation without damage to the pumps. The DeRagger reversing system, actively being used to clear pump blockages and reduce equipment downtime, is designed to work with the Wilo units and are not allowed by most manufactures for pumps over 100HP+.



Your local point of contact for sales and service is:

PSI Technologies
3520 Investment Lane
Unit #3
Riviera Beach, FL
33404

Please note that all Wilo Warranties and Operations and Maintenance Manuals require the use of genuine Wilo components for the warranties to be valid and ensure proper operation. Should you have any questions, please contact me via email harold.adams@wilo.com or (262) 204-6627, office.

Regards,

A handwritten signature in blue ink that reads "Harold Adams". The script is fluid and cursive.

Harold Adams
National Sales Manager
Water Management
Wilo USA, LLC.