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RESOLUTION NO. XX-2020 OF THE CITY OF LAKE WORTH BEACH. FLORIDA, **IMPLEMENTING** UTILITY **PAYMENT PLANS** SUBJECT WITH ACCOUNTS TO **SERVICE** CUSTOMERS DISCONNECTION FROM MARCH 16, 2020 TO JULY 16, 2020 FOR NON-PAYMENT: AMENDING RESOLUTION 70-2013 TO SUSPEND UTILITY DEPOSIT REVIEWS THROUGH SEPTEMBER 30, 2020 AND TO REPEAL THE DELINQUENT PAYMENTS CATEGORY WHEN DEPOSIT REVIEWS RESUME ON OCTOBER 1, 2020; PROVIDING FOR REPEAL OF CONFLICTING RESOLUTIONS, SEVERABILITY AND AN EFFECTIVE DATE

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38 39 WHEREAS, on January 30, 2020, the World Health Organization declared Novel Coronavirus Disease 2019 (COVID-19) a Public Health Emergency of International Concern; and

WHEREAS, on March 9, 2020, Governor DeSantis issued Executive Order Number 20-52, which established a State of Emergency for the State of Florida declaring COVID-19 as a public health emergency; and

WHEREAS, due to the COVID-19 pandemic, on March 17, 2020, the City of Lake Worth Beach suspended the disconnection of utility customers for non-payment and waived all late fees; and

WHEREAS, the suspension has allowed utility customers to defer the payment of their utility bills during the COVID-19 pandemic to date; and

WHEREAS, in addition, City staff has engaged in an extensive outreach effort to educate affected customers regarding available assistance in paying utility bills; and

WHEREAS, the City Commission has determined that with over xx.x% of the City's utility receivables delinquent and in arrears greater than 30 and 60 days, the City will end the suspension of disconnections and waiver of late fees as of July 17, 2020; and

WHEREAS, to assist the affected customers, the City Commission has agreed to create a payment plan to allow the affected customers to re-pay the deferred utility charges over 12 months (for residential customers) and over 36 months (for commercial customers) with said payment plan to be portable with each customer should they relocate within the boundaries of City's utility service territory(s) during the period of their payment plan; and

WHEREAS, to further assist the affected customers, the City Commission has agreed to suspend deposit reviews through September 30, 2020 and to repeal the delinquent payments category when deposit reviews resume on October 1, 2020; and,

WHEREAS, to further assist all customers, the City Commission has agreed that any customer delinguent in payments leading to a determination of eligibility for service disconnection due to non-payment during the period of March 16, 2020 through July 16, 2020, that such event shall not be counted for determination of need for additional deposit.

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WHEREAS, the City Commission has determined that it is in the best interest of

the City of Lake Worth Beach to adopt this resolution.

NOW, THEREFORE, BE IT RESOLVED BY THE COMMISSION OF THE CITY

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OF LAKE WORTH BEACH, FLORIDA as follows:

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Section 1. Incorporation. The foregoing recitals are incorporated into this resolution as true and correct statements.

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Section 2. COVID-19 Utility Payment Plan. For those utility customers with accounts subject to service disconnection during the period of March 16, 2020 to July 16. 2020 for non-payment, a payment plan is hereby established to provide for the repayment of all past due amounts over a period of twelve (12) months for residential customers and thirty-six (36) months for commercial customers. Each utility customer desiring to take advantage of the payment plan must contact the City's Utility Customer Service division to activate the payment plan for the customer's account. Once activated, the past due amount will be divided by the applicable payment plan period (12 or 36 months) (the "pro rata amount") and the pro rata amount will be added to the regular monthly utility bill for the duration of the payment plan period. The customer must pay both the pro rata amount and the customer's regular utility bill to avoid late fee(s) and disconnection. A customer with an account subject to service disconnection during the period of March 16, 2020 to July 16, 2020 for non-payment must activate the payment plan no later than ten (10) business days after the customer is disconnected for nonpayment accruing prior to July 16, 2020. Thereafter, the payment plan will no longer be available to be activated on a customer's account. If a customer activates a payment plan for their account prior to being disconnected and moves to another location within the City's utility service area, the payment plan shall be portable and shall remain in effect for that customer for the duration of the payment plan period. The customer shall be afforded an additional thirty (30) day payment plan period to account for the customer's relocation within the utility service area.

Section 3. Deposit Reviews. The reviews of utility bill deposits as required by City of Lake Worth Beach Resolution 70-2013, under sections 3.A.1, 3.A.3, 3.B.1 and 3.B.3, are suspended for all customers through September 30, 2020. Reviews of utility bill deposits as required by Resolution 70-2013 shall resume on October 1, 2020; however, the requirements under section 3.A.3 and 3.B.3 (regarding four (4) delinquent payments within current twelve (12) month period) shall be repealed on October 1, 2020, that any delinquent payments from any customer nor determination of eligibility for service disconnection due to non-payment during the period of March 16, 2020 through July 16, 2020 shall not be counted for determination of need for additional deposit.

Section 4. Severability. If any section, subsection, sentence, clause, phrase or portion of this resolution is for any reason held invalid or unconstitutional by any court of

| 87 88 | competent jurisdiction, such portion shall be deemed a separate, distinct, and independent provision, and such holding shall not affect the validity of the remaining |
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| 89 | portions thereof. |
| 90 | portions thereor. |
| 91 | Section 5. Conflicts. All resolutions or parts of resolutions in conflict with the |
| 92 | provision of this resolution are hereby repealed. |
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| 94 | Section 6. Effective Date. This resolution shall take effect immediately upon its |
| 95 | adoption. |
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| 97 | The passage of this resolution was moved by Commissioner, seconded |
| 98 | by Commissioner, and upon being put to a vote, the vote was as follows: |
| 99 | M. B. Till |
| 100 | Mayor Pam Triolo |
| 101 | Vice Mayor Andy Amoroso Commissioner Scott Maxwell |
| 102 103 | Commissioner Scott Maxwell Commissioner Omari Hardy |
| 103 | Commissioner Herman Robinson |
| 107 | Commissioner Herman Robinson |
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| 106 | Mayor Pam Triolo thereupon declared this resolution duly passed and adopted on |
| 107 | the day of, 2020. |
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| 109 | LAKE WORTH BEACH CITY COMMISSION |
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| 112 | By: Pam Triolo, Mayor |
| 113 | Pam Triolo, Mayor |
| 114 | ATTECT. |
| 115 116 | ATTEST: |
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| 119 | Deborah M. Andrea, CMC, City Clerk |
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