



Electric Utility Presentation
August 18th 2020
Ed Liberty, Electric Utility Director

Master Tracker - Cuts

as of 8/18

Date	# of accounts that would have been Cut	Past Due Amount	Total Balance Due
8/11/2020	1704	\$533,092	\$949,248
8/12/2020	1756	\$543,079	\$966,111
8/13/2020	1728	\$541,183	\$980,518
8/14/2020	1695	\$530,622	\$974,853
8/17/2020	1473	\$481,002	\$888,433
8/18/2020	1794	\$605,346	\$1,104,618

Summary of Delinquent Accounts

as of 8/14

<i>as of 8/14</i>	TOTAL COMBINED	RESIDENTIAL	COMMERCIAL
TOTAL # OF ACCOUNTS	1705	1539	166
PARTIAL PAYMENTS MADE	\$423,161	\$351,327	\$71,834
TOTAL BALANCE DUE	\$989,916	\$798,402	\$191,513
AVERAGE		\$519	\$1,219
MAX		\$9,135	\$19,591
MIN		\$93	\$126
PAST DUE BALANCE	\$543,291	\$445,353	\$97,938
AVERAGE		\$289	\$624
MAX		\$5,160	\$8,815
MIN		\$61	\$62
DEPOSITS ON HAND	\$577,387	\$458,116	\$119,271
% with DEPOSIT		73%	94%
% with ZERO DEPOSIT		27%	6%

Aging Report

as of 8/17

AGING REPORT	<i>as of 8/17</i>		
	30 days	60 days	
Total Commercial (excl. taxes & fees)	\$83,962 6.1%	\$26,983 2.0%	\$110,945 8.1%
Total Residential (excl. taxes & fees)	\$429,661 13.5%	\$149,771 4.7%	\$579,432 18.2%
Total EL Res & Comm (excl. taxes & fees)	\$513,624 11.2%	\$176,754 3.9%	690378 15.2%
Total Water&Sewer (excl. taxes & fees)	\$212,841 12.5%	\$73,213 4.3%	286054 16.8%
GRAND TOTAL ALL Utilites (incl. taxes & fess)	\$840,675 11.5%	\$292,165 4.0%	\$1,132,840 15.5%

Outreach Calls Made – Payment Plans as of 8/14

<i># of DAYS</i>	<i>CALLS MADE</i>	<i>VM REACHED</i>	<i>SPOKE WITH</i>	<i>SETUP on PAYMENT PLAN</i>	<i>WILL MAKE PARTIAL PAYMENT</i>	<i>ALREADY SIGNED UP for PAYMENT PLAN</i>	<i>DOOR HANGARS</i>
20	2107	790	776	266	333	22	1798

Payment Plans Requested as of 8/17

- **A total of 806 requests for payment plans have been received as of 8/17**
 - **37 for Commercial customers**
 - **769 for Residential customers**

Commitments received from PB County as of 8/17

- **\$58,508 received since 4/1**
- **132 total customer accounts**
- **Maximum assistance received = \$1200**
- **Minimum assistance received = \$52**
- **Average assistance = \$458**

FMEA Survey Results – resume disconnects as of 8/17

City	Resume Disconnects
Tallahassee	no ETA
Starke	no ETA
Keys Electric	no ETA
Homestead	no ETA
Havana	no ETA
Fort Pierce	9/5
St. Cloud	8/3
Alachua	7/27
Gainesville	7/17
Williston	7/17
Glades Electric	7/13
Jacksonville Beach	7/13
Orlando (OUC)	7/13
Winter Park	7/13
Jacksonville	7/9
New Smyrna	7/1

City	Resume Disconnects
Chattahoochee	6/25
Newberry	6/23
Bushnell	6/22
Kissimmee	6/22
Mount Dora	6/17
Ocala	6/16
Lakeland	6/15
Leesburg	6/15
Blountstown	6/11

Investor Owned	Resume Disconnects
Duke	9/1
FP&L	no ETA
Gulf Power	no ETA
TECO	no ETA

End.....Questions

