

Electric Reliability Presentation
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CAIDI - Customer Average Interruption Duration Index

The average time to restore service to interrupted customers within a specified area of service over a given period of time.

SAIDI – System Average Interruption Duration Index

The average minutes of service interruption duration per customer served within a specified area of service over a given period of time.

SAIFI – System Average Interruption Frequency Index

The average number of Service Interruptions per customer within a specified area of service over a given period of time.

MAIFI – Momentary Average Interruption Event Frequency Index

The average number of Momentary Interruption Events recorded on primary circuits for a specified area of service over a given period of time.

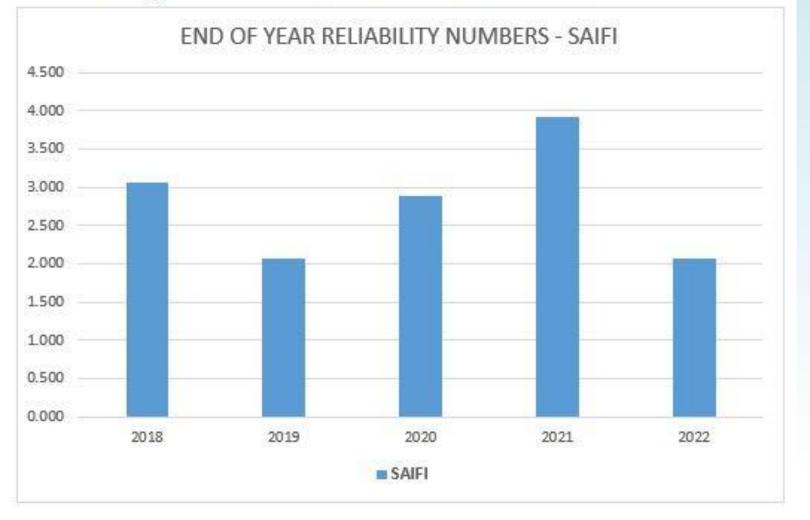
L-Bar – Average Duration of Outage Events

The sum of each outage event duration for all outage events occurring during a given time period, divided by number of outage events over the same time period within a specific area of service.



SAIFI – Measures the average frequency of interruptions for the average customer.

	END OF YEAR RELIABILITY NUMBERS - SAIFI							
	2018	2019	2020	2021	2022			
SAIFI	3.073	2.078	2.889	3.917	2.070			
% Change		-32.4%	39.0%	35.6%	-47.2%			



Customers that experienced an outage Number of customers served

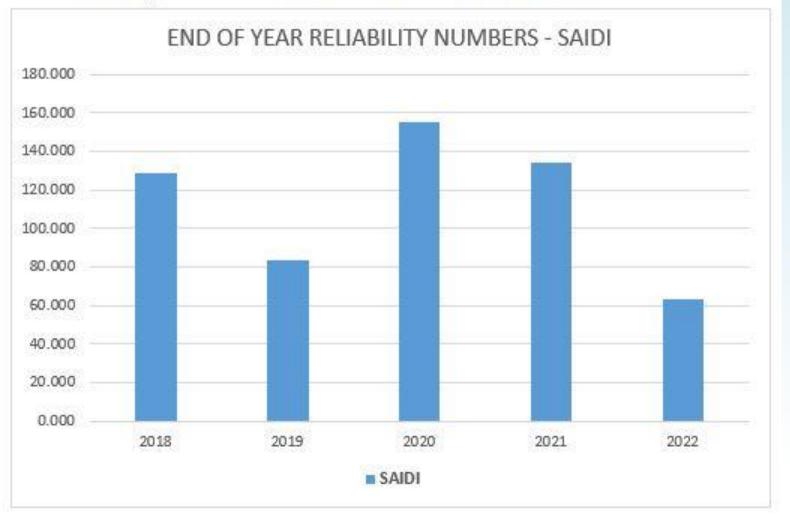
$$\frac{56,940}{27,510} = 2.070$$

Last year was 107,050 impacted.
A reduction of 47.2%



SAIDI – Measures the average duration of interruptions for the average customer

	END OF YEAR RELIABILITY NUMBERS - SAIDI							
	2018	2019	2020	2021	2022			
SAIDI	128.861	83.601	154.835	134.068	63.384			
% Change		-35.1%	85.2%	-13.4%	-52.7%			



Customer minutes of interruption (CMI) equals the number of customers out times the duration of the outage in minutes.

1 customer out of 100 minutes = 100 CMI
10 customers out for 10 minutes = 100 CMI

Customer minutes of interruption
Number of customers served

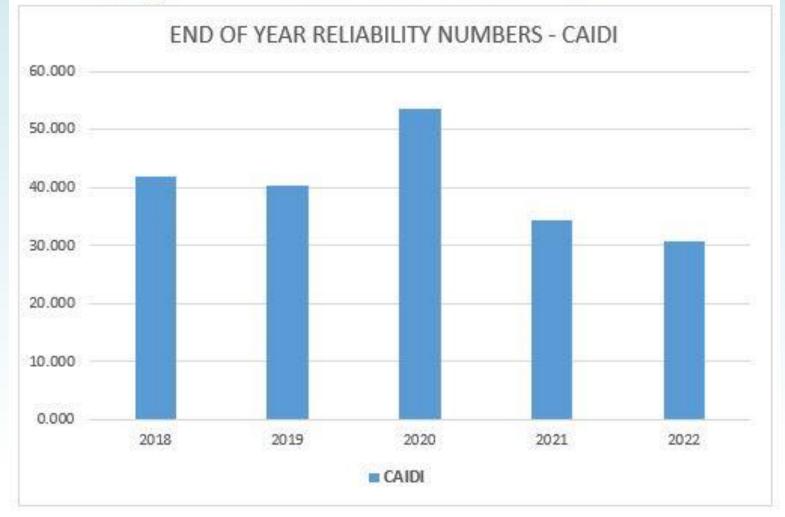
$$\frac{1,743,689}{27,510} = 63.384$$

Last year was 3,663,672 CMI A reduction of 52.7%



CAIDI – Measures the average repair time experienced by the average interrupted customer

	END OF YEAR RELIABILITY NUMBERS - CAID!					
	2018	2019	2020	2021	2022	
CAIDI	41.939	40.226	53.590	34.224	30.623	
% Change		-4.1%	33.2%	-36.1%	-10.5%	

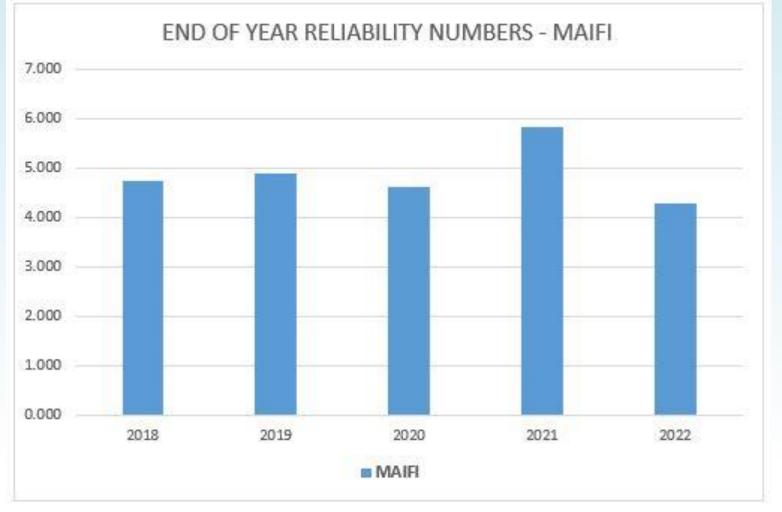


$$\frac{63.384}{2.070}$$
 = 30.623



MAIFI – measures the average frequency of momentary interruption events for the average customer.

	2018	2019	2020	2021	2022
MAIFI	4.733	4.871	4.616	5.820	4.280
hange		2.9%	-5.2%	26.1%	-26.5%



Customers that experienced a momentary Number of customers served

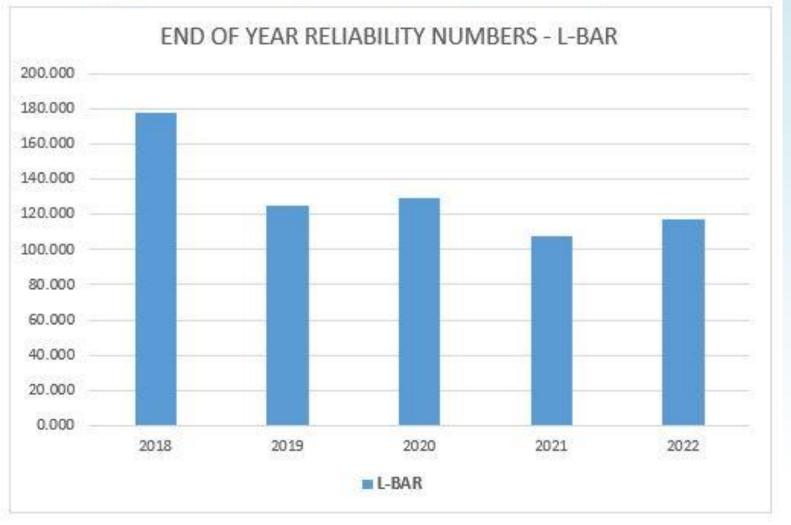
$$\frac{117,753}{27,510} = 4.280$$

Last year was 159,035 CME A reduction of 26.5%



L-BAR – Measures the average length of a single outage

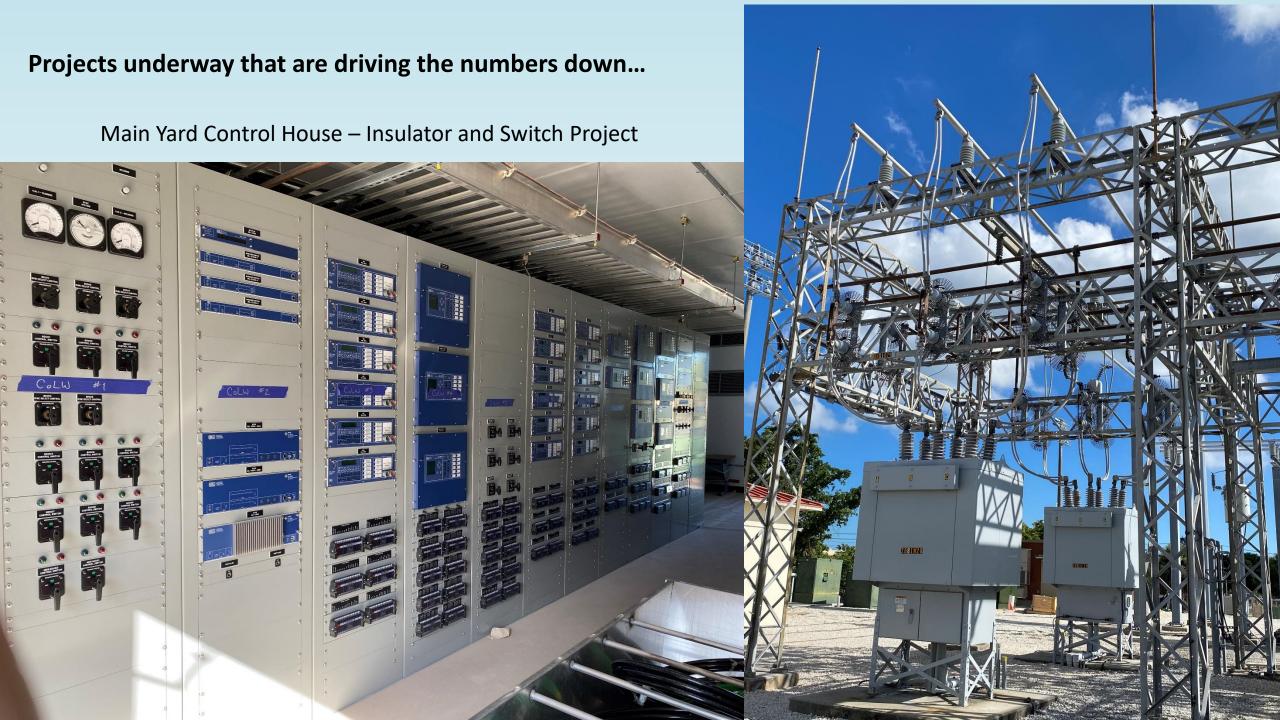
	END OF YEAR RELIABILITY NUMBERS - L-BAR						
	2018	2019	2020	2021	2022		
L-BAR	177.581	124.631	129.319	107.202	116.680		
% Change		-29.8%	3.8%	-17.1%	8.8%		



Sum of each outage in minutes Number of outages

$$\frac{35,354}{303} = 116.680$$





Projects underway that are driving the numbers down...

Main Yard Switch Project





Electric
Utilities SM

CITIZEN OWNED ENERGY

Main Yard Insulator and Switch Project

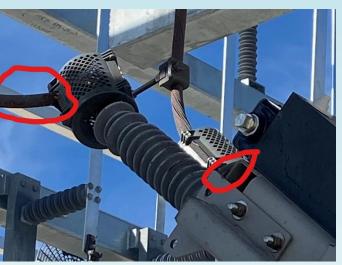
TD-71 and TD-72 138/26kV 50MVA Transformers

Structural Steel for Canal Station











Recent animal contacts causing major Substation outages







Thank you... Questions?

