TROY F. PERRY, MBA
Municipal Executive | City Management | Public Administration
West Palm Beach, Florida

PROFILE SUMMARY

Public administrator with extensive leadership experience in city operations, budgeting, public safety, utilities, facilities, economic development, labor relations, and emergency management. Served as Interim City Manager and Interim Executive Director of Utilities and held senior leadership roles across a broad range of municipal functions. Brings a wide perspective of policy implementation, service delivery, capital planning, organizational performance, and collaboration with elected officials, employees, labor partners and community stakeholders. Holds an MBA and Bachelor of Public Administration.

Executive Leadership Areas

- Fiscal Management
- Resource Allocation
- Operations Management
- Emergency Management
- Public Safety
- Fire / Medical Response
- Labor Relations
- Project Management
- Procurement
- Fleet Management
- Facility Management

PROFESSIONAL EXPERIENCE

City of Lake Worth Beach ***2023-Present***
Assistant City Manager

- Support the City Manager in coordinating operating departments and municipal service delivery, and in developing policy and program recommendations for City leadership and elected officials.
- Contribute to capital planning and organization-wide operational and fiscal priorities.
- Conduct research and implement policies that focus on community engagement and support
- Support labor relations and collective bargaining strategies implemented by the team

State of Florida Office of Criminal Conflict and Civil Regional Counsel 4th DCA Region **2017 – 2023**
Director of Operations and Facilities

- Oversaw operations and administrative support for multiple facilities across four counties, including standards, procedures, staffing, human resources compliance, planning, budget analysis, and facility performance.
- Researched, developed, and implemented operational policies; coordinated technology upgrades and facility improvements
- Supported consistent operating practices, staff training, and internal communications across locations.

City of Riviera Beach **1997 – 2017**
Interim City Manager (2017)

- Managed day-to-day activities across Police, Fire, Marina, Community Development, Public Works, Information Technology, Utility District, Library, and Code Enforcement.
- Prepared policy and program recommendations for elected officials and supported implementation of organizational goals, policies, and procedures.
- Oversaw development and implementation of a $74 million operating budget and five-year capital plan.
- Analyzed service-delivery data and trends, prepared reports on public policy and state and federal legislative issues and facilitated communication with staff and stakeholders.

Interim Executive Director of Utilities (2016 – 2017)

- Led utility operations and projects, with responsibility for short- and long-term service-delivery goals, operational programs, and coordination with engineers on design and construction management.
- Managed implementation of the Wastewater Master Plan and supported capital planning for administrative and operational fleet needs.
- Worked with the repair and maintenance division to support user departments and forecast future needs; secured state and federal funding for infrastructure improvements.

Assistant to the City Manager/Economic Development (2014 – 2016)

- Supported city operations, budget and agenda development, operating policies, departmental functions, and community-based programs.
- Assisted with daily management affecting more than 600 personnel and four labor unions.
- Supported small-business initiatives and economic-development incentive programs with local and state agencies.
- Served as liaison among the city, county, and state on legislative and public-policy initiatives.
- Developed citywide policies and training intended to improve customer service, organizational efficiency, and service levels.

Interim Fire Chief (2012 – 2014)
Fire Chief (1997 – 2010)

- Led Fire Operations, Fire Prevention and Emergency Medical Services administration, operations, staffing, and resource allocation; developed and managed departmental operating and capital budgets.
- Directed development and implementation of the city's Comprehensive Emergency Management Plan and Continuity of Operations Plan.
- Developed standard operating guidelines, reviewed policy violations, and administered corrective action.
- Negotiated and implemented an automatic aid agreement with a community to improve their delivery service
- Led labor-relations initiatives intended to support fair resolution of bargaining-unit conflicts.

Interim Assistant Manager (01/2008 - 04/2008) (10/2008 - 07/2009)

- Supported the City Manager in coordinating municipal departments, developing policy and program recommendations, and managing service delivery for a community of more than 45,000 residents.
- Assisted with development and management of a $53 million budget, five-year capital plan, and utility district budget.

EDUCATION & PROFESSIONAL STUDIES

Nova Southeastern University, Fort Lauderdale, FL ***Master of Business Administration***

Barry University, Miami Shores, FL ***Bachelor of Public Administration***

Graduate of the National Forum of Black Public Administrator's Executive Leadership Institute (2008)

PROFESSIONAL CERTIFICATIONS

NIMS-ICS Training and Certifications, 100b, 200b, 300, 400, 700, 702, 800, 703, 706, 775, FEMA G0402

National Forum for Black Public Administrators 2008
Former Advisory Board Member, Palm Beach County Metropolitan Planning Organization 2010
Northern Palm Beach Chamber of Commerce 2012
International Economic Development Council 2014
International City Manager Association (ICMA) 2023