

**CITY OF LAKE WORTH BEACH
FY 2023 SCHEDULE OF FEES AND
CHARGES FOR SERVICES
Effective October 1, 2022**



**FY 2023 Schedule of Fees
Exhibit A – General Government
Exhibit B – Water Fund
Exhibit C – Electric Fund**

Prepared by Financial Services

Effective: October 1, 2022



SCHEDULE OF FEES AND CHARGES FOR SERVICES

Originating Department	Description of Services Provided	Fees (\$)
ELECTRIC UTILITY	ELECTRIC UTILITY CHARGES	Costs
Utility Customer Services	<p><u>Section 1. Deposits</u></p> <p>A) Before any person shall be entitled to utility service, he/she or the entity must pay a security deposit to the City unless specifically waived herein. Any security deposit may be applied by the City at any time in satisfaction of indebtedness for utility services which may be or become due to the City by the customer. After such application, the remainder thereof may be applied in discharge of any indebtedness of the customer to the City whatsoever and the City may use said deposit as if the City were the absolute owner thereof. This deposit shall not preclude the City from discontinuing, for non-payment, any and all services covered by this deposit regardless of the sufficiency of said deposit to cover such indebtedness for such services.</p> <p>B) <u>Residential Service</u> The initial service deposit for residential utility service in the name of an individual(s) shall be established by consumer information received from a centralized database containing credit and consumer data information pertaining to the payment history of utility bills and other services ("Consumer Information Check" hereafter). The source of the Consumer Information Check may be without limitation credit information, consumer information, credit scoring services, fraud detection, and criminal records provided by national credit reporting repositories, and national criminal record databases, and/or local county systems.</p> <p>The Consumer Information Check will determine the amount, if any, of the deposit required to establish service. The specific amount of the deposit shall be as follows:</p> <ol style="list-style-type: none"> 1) Individual(s) whose Consumer Information Check suggests a substantial risk of delinquency shall pay a deposit of two and one-half (2.5) times the average of estimated monthly billing at the location rounded up to the nearest Fifty Dollars (\$50). 2) Individual(s) whose Consumer Information Check suggests a moderate risk of delinquency shall pay a deposit of one (1.0) times the average of estimated monthly billing for electric service and/or Fifty Dollars (\$50) for water service per unit. 3) Individual(s) whose Consumer Information Check suggests no risk of delinquency shall not be required to pay a deposit. <p>The risk of delinquency shall be established based on information revealed in the Consumer Information Check as reviewed by the city and/or its designee.</p> <p>An individual(s) who fails to provide the proper identification as required on the application for service; who initially provides false information; or, who has no Consumer Information Check history, shall be charged the same deposit as those individual(s) whose Consumer Information Check suggests a high risk of delinquency.</p> <p>Once service is established, the City reserves the right to update an individual(s) Consumer Information Check and require a deposit or an increase in the deposit if the updated Consumer Information Check reveals an increase in risk of delinquency. The customer shall be notified, in writing, of any deposit adjustment and/or amount due the City. The amount due, if any, shall be paid within thirty (30) days of notification or in six (6) equal monthly installments. Failure to pay the additional deposit amount may result in disconnection of service.</p>	



SCHEDULE OF FEES AND CHARGES FOR SERVICES

EXHIBIT B

Originating Department	Description of Services Provided	Fees (\$)
ELECTRIC UTILITY	ELECTRIC UTILITY CHARGES	Costs
C)	<p>The initial service deposit for residential utility service in the name of an entity (corporation, partnership, company, etc.) shall be as set forth below for Non-Residential (Commercial) General Service.</p> <p>Non-Residential (Commercial) General Service</p> <p><u>Electric</u> The initial service deposit for electric utility service shall be the greater of Two Hundred Seventy Five Dollars (\$275) or two and one-half (2.5) times the monthly average of estimated bill rounded up to the nearest Fifty Dollars (\$50).</p> <p><u>Water and/or Sanitary Sewer</u> The service deposit for water and/or sanitary sewer service shall be the greater of Three Hundred Dollars (\$300) or two and one-half (2.5) times the monthly average or estimated bill rounded to the nearest Fifty Dollars (\$50).</p> <p>No non-residential (commercial) electric or water/sewer deposit shall be waived. However, deposits for service to any unit of federal, state or local government are waived as are deposits for service to any organization having a valid State of Florida tax exempt certificate as long as such organization is assessed no more than one (1) delinquent late fee in the most recent twelve (12) month period.</p> <p>In lieu of a cash deposit, a surety bond or an irrevocable letter of credit, as approved by the utility customer service manager or designee, may be accepted for non-residential (commercial) general service.</p>	
Footnote / Explanation		



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Originating Department	Description of Services Provided	Fees (\$)
ELECTRIC UTILITY	ELECTRIC UTILITY CHARGES	Costs
Utility Customer Services	<p><u>Section 2. Deposit Review/Adjustment Policy.</u></p> <p>A) Residential</p> <p>In addition to the City's reserved right to periodically update an individual(s)' Consumer Information Check and revise the required residential deposit accordingly, the City shall require an adjustment of a residential deposit balance under the following circumstances:</p> <ol style="list-style-type: none"> 1 One (1) disconnect for non-payment; 2 One (1) dishonored check; 3 Balance due on a prior final bill; 4 Evidence of Illegal Use; or, 5 Other evidence suggesting high risk of delinquency. <p>If any of the above exist, the residential account balance shall be adjusted to the amount equal to two and one-half (2.5) times the recent monthly average or estimated bill rounded up to the nearest Fifty Dollars (\$50).</p> <p>B) Non-Residential (Commercial) General Service.</p> <p>The City shall require an adjustment of a non-residential deposit balance under the following circumstances:</p> <ol style="list-style-type: none"> 1 One (1) disconnect for non-payment; 2 One (1) dishonored check; 3 Balance due on a prior final bill; 4 Evidence of Illegal Use; or, <p>If any of the above exist, the non-residential account balance shall be adjusted to the amount equal to two and one-half (2.5) times the recent monthly average or estimated bill rounded up to the nearest Fifty Dollars (\$50).</p> <p>C) An existing customer may request a deposit status review and the review will be used to bring the account into compliance with the requirements herein.</p> <p>D) The customer shall be notified, in writing, of any deposit adjustment and/or amount due the City. The amount due, if any, shall be paid within thirty (30) days of notification or in six (6) equal monthly installments. Failure to pay the additional deposit amount may result in disconnection of service.</p>	
Footnote / Explanation		



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ELECTRIC UTILITY	ELECTRIC UTILITY CHARGES	Costs
Utility Customer Services	<p>Section 3. <u>Refund of Residential Service Deposits</u></p> <p>A) If an account is in the name of the property owner, the residential service deposits shall be refunded to the property owner after a continuous service period of twenty-five (25) months provided that the property owner has a satisfactory payment record; the property owner has not, in the previous twelve (12) months, made more than one (1) late payment of a bill; had a check returned for non-payment of a utility bill; has not engaged in any Illegal Use; left an unpaid balance from a previous account; and, does not have any other indebtedness to the City. Unpaid utility accounts incurred by customers who are the residential property owners create a lien on the property and these liens remain on the property until unpaid utility bills are paid in full.</p> <p>B) In an effort to reduce the amount of unpaid utility accounts and third-party collection efforts, the City has eliminated the return of residential deposits to non-property owners (residential tenants) until the service(s) are terminated; the final bill is paid in full; and, any other indebtedness to the City is paid.</p> <p>C) Refund of a deposit for an active utility account(s) shall be in the form of a credit to the corresponding account(s). Refund of deposit for closed accounts will be in the form of a check payable to the person or persons who established said utility deposit. In the event of a deceased depositor, refund will be to the estate or pursuant to Court order.</p> <p><u>Section 4. Commercial Deposits - Non-Refundable.</u></p> <p>No commercial deposit shall be refunded until the service(s) are terminated; the final bill is paid in full; and, any other indebtedness to the City is paid.</p> <p><u>Section 5. Interest on Deposits.</u></p> <p>Deposits paid to and held by the City of Lake Worth Beach shall accrue simple interest. The interest on the customer's deposit shall be effective after the customer's service and the deposit have been in existence for a continuous period of six (6) months.</p> <p>The following procedure shall be utilized:</p> <p>A) Deposit amounts shall be received and properly receipted in accordance with established procedures.</p> <p>B) Each year, during the month of September, the City of Lake Worth Beach shall establish the percentage rate to be applied on those monies on deposit on September 30 of that year. The percentage rate to be applied shall be based on the interest earned by the city for the deposits less a reasonable administrative fee for administration of the deposits. The City Manager shall be vested with the authority to approve the percentage rate to be applied and associated administrative fee.</p> <p>C) Each year during the month of October, the accrued interest shall be credited and applied to the customer's account as payment towards the current bill. If the monies have not been on deposit for the entire year, the credit will be adjusted to reflect the actual number of months that the monies have been on deposit.</p>	
Footnote / Explanation		



SCHEDULE OF FEES AND CHARGES FOR SERVICES

EXHIBIT B

Originating Department	Description of Services Provided	Fees (\$)
ELECTRIC UTILITY	ELECTRIC UTILITY CHARGES	Costs
Utility Customer Services	<p><u>Section 6. Service Charge.</u></p> <p>A) Initial Service or Transfer of Service.</p> <p>1) Initial application for utility service(s). This charge is due at the time of application.</p> <p>2) Application for transfer of utility service(s) from one service address to another. This charge is due at the time of application.</p> <p>B) Connections/Disconnections/Reconnections.</p> <p>1) Initial connection, transfer of service, or a connection for an existing account, PER METER:</p> <p style="padding-left: 40px;">Monday through Friday, 8:00 A.M. through 5:00 P.M., except holidays. This charge is due at the time the service is requested.</p> <p style="padding-left: 40px;">All other times where service is requested after business hours and service personnel are on duty and are available. This charge is due at the time the service is requested.</p> <p>2) Disconnection when terminating service:</p> <p style="padding-left: 40px;">Monday through Friday, 8:00 A.M. through 5:00 P.M., except holidays, no charge.</p> <p>3) Reconnection of service at meter after disconnection for non-payment or violation of a rule or regulation shall require full payment of the total outstanding past due balance and the appropriate reconnection fee to the City. The PER METER service charge shall be:</p> <p style="padding-left: 40px;">Monday through Friday, 8:00 A.M. through 5:00 P.M., except holidays.</p> <p style="padding-left: 40px;">All other times where service is requested after business hours and service personnel are on duty and are available. This charge is due at the time the service is requested or billed</p> <p style="padding-left: 40px;">Following the second or subsequent disconnection for non-payment within a twelve-month period, and full payment of the outstanding balance and reconnect fee is received or billed</p> <p style="padding-left: 40px;">In all cases where payment is received in full, service will be scheduled for reconnection. Same day service is not guaranteed.</p> <p>4) Reconnection of service at pole after disconnection for non-payment or violation of a rule or regulation, and when payment of the total outstanding balance plus re-connection fee has been received, PER METER:</p> <p>5) Temporary connection of service for Fairs, Exhibits, Constructions, Projects, Displays, etc., PER METER:</p> <p style="padding-left: 40px;">Monday through Friday, 8:00 A.M. through 6:00 P.M., except holidays. This charge is due at the time of application.</p> <p style="padding-left: 40px;">Service not available at other hours except by special arrangement with Director of Utilities.</p> <p>6) Special Handling of Billing Notices and Payments for Convenience of Customer.</p>	<p></p> <p></p> <p>\$17.00/account</p> <p>\$17.00/account</p> <p></p> <p>\$35.00</p> <p>\$45.00</p> <p></p> <p>NC</p> <p></p> <p>\$35.00</p> <p>\$45.00</p> <p>\$90.00</p> <p>\$45.00</p> <p>\$140.00</p> <p>\$525.00</p> <p></p> <p></p>



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ELECTRIC UTILITY	ELECTRIC UTILITY CHARGES	Costs
	When payments are presented in person at the Customer Service office or if a customer requests copies of their utility bills, a convenience fee will be added to the required bill in order to offset the added costs of handling.	\$2.00/bill
	When payments are made using a Debit Card, Credit Card or electronic check a convenience fee will be applied by the payment processing vendor	\$3.75 per \$500 transaction
	7) Special Field Services for Convenience of Customer. When, for the convenience of the customer, a special trip has to be made to read a meter and/or to service Utility equipment because access to the Utility's meter/equipment is limited by a fence, porch, animal, or other encumbrance, for each trip made.	\$30.00
	If service described in (D-1) above requires the Utility to use a bucket truck, or other special equipment, for each such special trip made.	\$140.00
	8) Automatic Monthly Payment Program Incentive for ACH bank draft & Paperless selection Customers enrolling in the City of Lake Worth Beach's Automatic Monthly Payment program (ACH bank draft) and who thereby provide automatic payment authorization to the City (from their bank checking or savings account or other City authorized payment institution) allowing and directing the City to process automatic monthly payment of their City utility bill and ALSO sign up for Paperless statements shall receive a one-time credit on their City utility account in the amount of \$25.00. This \$25 participation incentive shall apply to all existing and new City utility customers. This participation incentive credit is limited to one per family account per service location. In the event the customer withdraws from the City's Automatic Monthly Payment program while still continuing to be a customer of the City of Lake Worth Beach utilities, the \$25.00 credit will be reversed and charged back to the customer within one year.	
	9) Payment Plans The City Manager or Electric Utility Director shall have the authority to create and implement uniformly applicable payment plans	



SCHEDULE OF FEES AND CHARGES FOR SERVICES

EXHIBIT B

Originating Department	Description of Services Provided	Fees (\$)
ELECTRIC UTILITY	ELECTRIC UTILITY CHARGES	Costs
Utility Customer Services	<p><u>Section 7. Returned Items</u></p> <p>A) A service charge of Twenty-Five Dollars (\$25.00) if the face value does not exceed \$50.00;</p> <p>B) Thirty Dollars (\$30.00) if the face value exceeds \$50.00 but does not exceed \$300.00;</p> <p>C) Forty Dollars (\$40.00) if the face value exceeds \$300.00, or five percent (5%) of the face amount, whichever is greater, shall be charged for each item dishonored by the bank upon which it is drawn.</p> <p><u>Section 8. Late Fees</u></p> <p>A) The City of Lake Worth Beach shall charge a late fee to any customer whose payment is not received on the due date and to whom a reminder notice is mailed. The late fee shall be assessed and added to the bill at the time the notice is sent.</p> <p>B) The late fee shall be charged on all residential, commercial and demand metered accounts. For those customers who need assistance in paying or tracking their bills, a duplicate late notice will be mailed to the customer designated third party at no additional charge.</p> <p>C) Late fee may be waived for units of government where proof is presented that their normal structural payment requisition system extends beyond the due date.</p> <p><u>Section 9. Demand Transfers/Collection Charges</u></p> <p>A) Without notice, in the event that an applicant responsible for one or more active utility accounts creates, or in the past created, a delinquency which resulted in finalizing the account via customer request or force, the City of Lake Worth Beach will transfer the delinquency to any of the applicant's present account(s) and will be treated as a "previous balance." This includes accounts where the previous applicant is benefitting from City service and the account is in a different name.</p> <p>B) Accounts in previous or current owner's name must have a zero balance for any applicant to establish service.</p> <p>C) An inactive, delinquent utility account may be referred by the City of Lake Worth Beach to an attorney and/or collection agency after reasonable efforts have been made to collect the amount owing. If such a referral is made, reasonable attorney and/or collection agency fees may be added to the customer's bill.</p> <p><u>Section 10. Meter Testing and/or Meter Changes</u></p> <p>A) The City of Lake Worth Beach routinely conducts a testing and maintenance program on its meters.</p> <p>B) Upon request of the customer, the City of Lake Worth Beach will test or change a meter. If the meter has been tested within the last two (2) years and a new test verifies satisfactory operation, a service charge will be charged to the customer's account</p>	<p>\$25.00</p> <p>\$30.00</p> <p>\$40.00 or 5% if greater</p> <p>\$11.00 or 1.5% of delinquent balance, whichever is greater</p> <p>\$65.00</p>
Footnote / Explanation		



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EXHIBIT B

Originating Department	Description of Services Provided	Fees (\$)
<p>ELECTRIC UTILITY</p>	<p>ELECTRIC UTILITY CHARGES</p>	<p>Costs</p>
<p>Utility Customer Services</p>	<p><u>Section 11. Meter Tampering/Current Diversion.</u></p> <p>Title to meters and metering equipment shall be and remain with the City of Lake Worth Beach. Unauthorized connections to, or tampering with the City of Lake Worth Beach's meter or meters, or meter seals, or indications or evidence thereof, subjects the customer to immediate discontinuance of service, prosecution under the laws of Florida, adjustment of prior bills for services rendered, and reimbursement to the City of Lake Worth Beach for all extra expenses incurred on this account. The customer will be charged a field investigation charge and civil liability under section 812.14(5), Florida Statutes, as amended from time to time.</p> <p><u>Section 12. Franchise Fees.</u></p> <p>The Monthly Rate of each rate schedule is increased by the specified percentage factor for each franchise area as set forth in the Franchise Fee Factors which are incorporated herein by reference and filed with the Florida Public Service Commission. This percentage factor shall be applied after other appropriate adjustments.</p> <p><u>Section 13. Overhead/Underground Differential.</u></p> <p>Underground distribution system service is available. However, the cost of construction differential between underground service and normal overhead service as estimated by the City of Lake Worth Beach shall be paid in advance by the customer.</p> <p><u>Section 14. Underground Individual Service.</u></p> <p>Underground individual service, up to 200 AMP capacity, is available upon request by the customer. The cost of installation depends upon type of service, length and actual site conditions. As an alternative to paying Lake Worth Beach Utilities for doing all of the work, the customer may provide all the necessary facilities (i.e. ducts, pedestals, pads, etc.), subject to the approval of the City of Lake Worth Beach with the customer paying the balance of costs that the City of Lake Worth Beach estimates are remaining. For service in excess of 200 AMP capacity, installation shall be by a licensed contractor in a manner approved by the Electrical Division of the City of Lake Worth Beach.</p> <p><u>Section 15. General Area and Street Lighting.</u></p> <p>In areas where street lighting and/or private area lighting are not generally available, installation of such lighting service will be provided at the customer's expense. This cost will be a contribution in aid of construction, payable in advance. As an option, upon approval of the Electrical Utility of the City of Lake Worth Beach, installation may be by customer's contractor.</p> <p><u>Section 16. Special Conditions.</u></p> <p>If specific electrical service other than that stated above is required, the City of Lake Worth, at the customer's request, will provide such service based on the estimated cost of installing such additional electrical equipment. This estimated cost will be a contribution in aid of construction, payable in advance by the customer to the City of Lake Worth. All services shall be subject to the applicable rules, regulations and tariff charges of the City of Lake Worth Beach, including service charges.</p>	<p>\$200.00</p>
<p>Footnote / Explanation</p>		



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Originating Department	Description of Services Provided	Fees (\$)
ELECTRIC UTILITY	ELECTRIC UTILITY CHARGES	Costs
Utility Customer Services A) B)	<u>Section 17. Miscellaneous.</u> Reimbursement for Extra Expenses The customer may be required to reimburse the City for all expenses incurred by the City on account of violations of the City's rules and regulations by the customer. Inspection of Customer's Installation All electrical installations or changes should be inspected upon completion by competent authority to ensure that wiring, grounding, fixtures and devices have been installed in accordance with the National Electrical Code and such local rules as may be in effect. Where governmental inspection is required by local rules or ordinances, the City of Lake Worth Beach cannot render service until such inspection has been made and formal notice of approval has been received by the City of Lake Worth Beach from the inspecting authority. The City of Lake Worth Beach reserves the right to inspect the customer's installation prior to rendering service and from time to time thereafter but assumes no responsibility whatsoever for any portion thereof.	
Footnote / Explanation		



SCHEDULE OF FEES AND CHARGES FOR SERVICES

Originating Department	Description of Services Provided		Fees (\$)
WATER UTILITY	WATER & SEWER UTILITY CHARGES		Costs
Customer Services	7	Backflow Device Administrative Fee, per year	\$ 25.00
	8	Cross connection involving a private water system, which is a health hazard, per day.	1,000.00
	9	Cross connection involving a private water system, which is not a health hazard, per day.	500.00
	10	Failing to test or maintain backflow prevention assemblies, as required, per violation.	500.00
	11	Unmetered Fire Line Inspection Charge, prior to operation.	210.00
Footnote / Explanation			



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Originating Department		Description of Services Provided	Fees (\$)	
WATER UTILITY		WATER & SEWER UTILITY CHARGES	Costs	
Customer Services	15	Fats, Oils and Grease Permit Application and Renewal Fee, per year.	\$ 100.00	
	16	Fats, Oils and Grease removal surcharge fee, per event	250.00	
	17	Fats, Oils and Grease waste surcharge Compliance fee (FOG), per month	100.00	
	18	Annual private sewer system inspection fee Septic Tank and Drain Field Gravity sewer system, per manhole Private Lift Station	100.00 25.00 100.00	
	19	Water and Sewer Utility Building Permit Review Fee { Initial Permit Application and Review { 0 - 2 Acres { >2 - 10 Acres { > 10 Acres { Second Review { Third Review	75.00 150.00 200.00 No Charge 100.00	
	20	Stormwater Utility Building Permit Review Fee { Initial Permit Application and Review { 0 - 2.5 Acres { >2.5 Acres { Second Review { Third Review	75.00 150.00 No Charge 100.00	
			Footnote / Explanation	



SCHEDULE OF FEES AND CHARGES FOR SERVICES

EXHIBIT C

Originating Department	Description of Services Provided	Fees (\$)
WATER/SEWER UTILITIES	WATER AND SEWER UTILITY CHARGES	Costs
Utility Customer Services	<p><u>Section 1. Deposits</u></p> <p>A) Generally</p> <p>Before any person shall be entitled to utility service, he/she or the entity must pay a security deposit to the City unless specifically waived herein. Any security deposit may be applied by the City at any time in satisfaction of indebtedness for utility services which may be or become due to the City by the customer. After such application, the remainder thereof may be applied in discharge of any indebtedness of the customer to the City whatsoever and the City may use said deposit as if the City were the absolute owner thereof. This deposit shall not preclude the City from discontinuing, for non-payment, any and all services covered by this deposit regardless of the sufficiency of said deposit to cover such indebtedness for such services.</p> <p>B) <u>Residential Service</u></p> <p>The initial service deposit for residential utility service in the name of an individual(s) shall be established by consumer information received from a centralized database containing credit and consumer data information pertaining to the payment history of utility bills and other services ("Consumer Information Check" hereafter). The source of the Consumer Information Check may be without limitation credit information, consumer information, credit scoring services, fraud detection, and criminal records provided by national credit reporting repositories, and national criminal record databases, and/or local county systems.</p> <p>The Consumer Information Check will determine the amount, if any, of the deposit required to establish service. The specific amount of the deposit shall be as follows:</p> <ol style="list-style-type: none"> 1) Individual(s) whose Consumer Information Check suggests a substantial risk of delinquency shall pay a deposit of two and one-half (2.5) times the average of estimated monthly billing at the location rounded up to the nearest Fifty Dollars (\$50). 2) Individual(s) whose Consumer Information Check suggests a moderate risk of delinquency shall pay a deposit of one (1.0) times the average of estimated monthly billing for electric service and/or Fifty Dollars (\$50) for water service per unit. 3) Individual(s) whose Consumer Information Check suggests no risk of delinquency shall not be required to pay a deposit. <p>The risk of delinquency shall be established based on information revealed in the Consumer Information Check as reviewed by the city and/or its designee.</p> <p>An individual(s) who fails to provide the proper identification as required on the application for service; who initially provides false information; or, who has no Consumer Information Check history, shall be charged the same deposit as those individual(s) whose Consumer Information Check suggests a high risk of delinquency.</p> <p>Once service is established, the City reserves the right to update an individual(s) Consumer Information Check and require a deposit or an increase in the deposit if the updated Consumer Information Check reveals an increase in risk of delinquency. The customer shall be notified, in writing, of any deposit adjustment and/or amount due the City. The amount due, if any, shall be paid within thirty (30) days of notification or in six (6) equal monthly installments. Failure to pay the additional deposit amount may result in disconnection of service.</p>	



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Originating Department	Description of Services Provided	Fees (\$)
WATER/SEWER UTILITIES	WATER AND SEWER UTILITY CHARGES	Costs
C)	<p>The initial service deposit for residential utility service in the name of an entity (corporation, partnership, company, etc.) shall be as set forth below for Non-Residential (Commercial) General Service.</p> <p>Non-Residential (Commercial) General Service</p> <p><u>Electric</u> The initial service deposit for electric utility service shall be the greater of Two Hundred Seventy Five Dollars (\$275) or two and one-half (2.5) times the monthly average of estimated bill rounded up to the nearest Fifty Dollars (\$50).</p> <p><u>Water and/or Sanitary Sewer</u> The service deposit for water and/or sanitary sewer service shall be the greater of Three Hundred Dollars (\$300) or two and one-half (2.5) times the monthly average or estimated bill rounded to the nearest Fifty Dollars (\$50).</p> <p>No non-residential (commercial) electric or water/sewer deposit shall be waived. However, deposits for service to any unit of federal, state or local government are waived as are deposits for service to any organization having a valid State of Florida tax exempt certificate as long as such organization is assessed no more than one (1) delinquent late fee in the most recent twelve (12) month period.</p> <p>In lieu of a cash deposit, a surety bond or an irrevocable letter of credit, as approved by the utility customer service manager or designee, may be accepted for non-residential (commercial) general service.</p>	
Footnote / Explanation		



SCHEDULE OF FEES AND CHARGES FOR SERVICES

EXHIBIT C

Originating Department	Description of Services Provided	Fees (\$)
WATER/SEWER UTILITY	WATER AND SEWER UTILITY CHARGES	Costs
Utility Customer Services	<p><u>Section 2. Deposit Review/Adjustment Policy.</u></p> <p>A) Residential</p> <p>In addition to the City's reserved right to periodically update an individual(s)' Consumer Information Check and revise the required residential deposit accordingly, the City shall require an adjustment of a residential deposit balance under the following circumstances:</p> <ol style="list-style-type: none"> 1 One (1) disconnect for non-payment; 2 One (1) dishonored check; 3 Four (4) delinquent payment within current twelve (12) month period; 4 Balance due on a prior final bill; 5 Evidence of Illegal Use; or, 6 Other evidence suggesting high risk of delinquency. <p>If any of the above exist, the residential account balance shall be adjusted to the amount required for an individual whose Consumer Information Check suggests a high risk of delinquency.</p> <p>B) Non-Residential (Commercial) General Service.</p> <p>The City shall require an adjustment of a non-residential deposit balance under the following circumstances:</p> <ol style="list-style-type: none"> 1 One (1) disconnect for non-payment; 2 One (1) dishonored check; 3 Four (4) delinquent payment within current twelve (12) month period; 4 Balance due on a prior final bill; 5 Evidence of Illegal Use; or, <p>If any of the above exist, the non-residential account balance shall be adjusted to the amount equal to two and one-half (2.5) times the recent monthly average or estimated bill rounded up to the nearest Fifty Dollars (\$50).</p> <p>C) An existing customer may request a deposit status review and the review will be used to bring the account into compliance with the requirements herein.</p> <p>D) The customer shall be notified, in writing, of any deposit adjustment and/or amount due the City. The amount due, if any, shall be paid within thirty (30) days of notification or in six (6) equal monthly installments. Failure to pay the additional deposit amount may result in disconnection of service.</p>	
Footnote / Explanation		



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Originating Department	Description of Services Provided	Fees (\$)
WATER/SEWER UTILITY	WATER AND SEWER UTILITY CHARGES	Costs
Utility Customer Services	<p><u>Section 3. Refund of Residential Service Deposits</u></p> <p>A) If an account is in the name of the property owner, the residential service deposits shall be refunded to the property owner after a continuous service period of twenty-five (25) months provided that the property owner has a satisfactory payment record; the property owner has not, in the previous twelve (12) months, made more than one (1) late payment of a bill; had a check returned for non-payment of a utility bill; has not engaged in any Illegal Use; left an unpaid balance from a previous account; and, does not have any other indebtedness to the City.</p> <p>B) Refund of a deposit for an active utility account(s) shall be in the form of a credit to the corresponding account(s). Refund of deposit for closed accounts will be in the form of a check payable to the person or persons who established said utility deposit. In the event of a deceased depositor, refund will be to the estate or pursuant to Court order.</p> <p><u>Section 4. Commercial Deposits - Non-Refundable.</u></p> <p>No commercial deposit shall be refunded until the service(s) are terminated; the final bill is paid in full; and, any other indebtedness to the City is paid.</p> <p><u>Section 5. Interest on Deposits.</u></p> <p>Deposits paid to and held by the City of Lake Worth Beach shall accrue simple interest. The interest on the customer's deposit shall be effective after the customer's service and the deposit have been in existence for a continuous period of six (6) months.</p> <p>The following procedure shall be utilized:</p> <p>A) Deposit amounts shall be received and properly receipted in accordance with established procedures.</p> <p>B) Each year, during the month of September, the City of Lake Worth Beach shall establish the percentage rate to be applied on those monies on deposit on September 30 of that year. The percentage rate to be applied shall be based on the interest earned by the city for the deposits less a reasonable administrative fee for administration of the deposits. The City Manager shall be vested with the authority to approve the percentage rate to be applied and associated administrative fee.</p> <p>C) Each year during the month of October, the accrued interest shall be credited and applied to the customer's account as payment towards the current bill. If the monies have not been on deposit for the entire year, the credit will be adjusted to reflect the actual number of months that the monies have been on deposit.</p>	
Footnote / Explanation		



SCHEDULE OF FEES AND CHARGES FOR SERVICES

EXHIBIT C

Originating Department	Description of Services Provided	Fees (\$)
WATER/SEWER UTILITY	WATER AND SEWER UTILITY CHARGES	Costs
Utility Customer Services	<p><u>Section 6. Service Charge.</u></p> <p>A) Initial Service or Transfer of Service.</p> <p>1) Initial application for utility service(s). This charge is due at the time of application. \$17.00/account</p> <p>2) Application for transfer of utility service(s) from one service address to another. This charge is due at the time of application. \$17.00/account</p> <p>B) Connections/Disconnections/Reconnections.</p> <p>1) Initial connection, transfer of service, or a connection for an existing account, PER METER:</p> <p style="padding-left: 40px;">Monday through Friday, 8:00 A.M. through 5:00 P.M., except holidays. This charge is due at the time the service is requested. \$35.00</p> <p style="padding-left: 40px;">All other times where service is requested after business hours and service personnel are on duty and are available. This charge is due at the time the service is requested. \$45.00</p> <p>2) Disconnection when terminating service:</p> <p style="padding-left: 40px;">Monday through Friday, 8:00 A.M. through 5:00 P.M., except holidays, no charge. NC</p> <p>3) Reconnection of service at meter after disconnection for non-payment or violation of a rule or regulation shall require full payment of the total outstanding past due balance and the appropriate reconnection fee to the City. The PER METER service charge shall be:</p> <p style="padding-left: 40px;">Monday through Friday, 8:00 A.M. through 5:00 P.M., except holidays. \$35.00</p> <p style="padding-left: 40px;">All other times where service is requested after business hours and service personnel are on duty and are available. This charge is due at the time the service is requested or billed \$45.00</p> <p style="padding-left: 40px;">Following the second or subsequent disconnection for non-payment within a twelve-month period, and full payment of the outstanding balance and reconnect fee is received or billed \$90.00</p> <p style="padding-left: 40px;">scheduled for reconnection. Same day service is not guaranteed. \$45.00</p> <p>4) Special Handling of Billing Notices and Payments for Convenience of Customer.</p> <p style="padding-left: 40px;">When payments are presented in person at the Customer Service office a convenience fee will be added to the required bill amount in order to offset the added costs of handling in person presentment of payments. \$2.00/bill</p> <p>5) Special Field Services for Convenience of Customer.</p> <p style="padding-left: 40px;">When, for the convenience of the customer, a special trip has to be made to read a meter and/or to service Utility equipment because access to the Utility's meter/equipment is limited by a fence, porch, animal, or other encumbrance, for each trip made. \$30.00</p> <p style="padding-left: 40px;">If service described in (D-1) above requires the Utility to use a bucket truck, or other special equipment, for each such special trip made. \$140.00</p>	



SCHEDULE OF FEES AND CHARGES FOR SERVICES

EXHIBIT C

Originating Department	Description of Services Provided	Fees (\$)
WATER/SEWER UTILITY	WATER AND SEWER UTILITY CHARGES	Costs
	<p>6) Automatic Monthly Payment Program Incentive for ACH bank draft & Paperless selection</p> <p>Customers enrolling in the City of Lake Worth Beach's Automatic Monthly Payment program (ACH bank draft) and who thereby provide automatic payment authorization to the City (from their bank checking or savings account or other City authorized payment institution) allowing and directing the City to process automatic monthly payment of their City utility bill and ALSO sign up for Paperless statements shall receive a one-time credit on their City utility account in the amount of \$25.00. This \$25 participation incentive shall apply to all existing and new City utility customers. This participation incentive credit is limited to one per family account per service location. In the event the customer withdraws from the City's Automatic Monthly Payment program while still continuing to be a customer of the City of Lake Worth Beach utilities, the \$25.00 credit will be reversed and charged back to the customer within one year.</p> <p>7) Payment Plans The City Manager or Electric Utility Director shall have the authority to create and implement uniformly applicable payment plans</p>	<p>\$25.00</p>
Footnote / Explanation		



SCHEDULE OF FEES AND CHARGES FOR SERVICES

Originating Department	Description of Services Provided	Fees (\$)
WATER/SEWER UTILITY	WATER AND SEWER UTILITY CHARGES	Costs
Utility Customer Services	<p><u>Section 7. Returned Checks/Payment Issues</u></p> <p>A) A service charge of Twenty-Five Dollars (\$25.00) if the payment amount does not exceed \$50.00;</p> <p>B) Thirty Dollars (\$30.00) if the payment amount exceeds \$50.00 but does not exceed \$300.00;</p> <p>C) Forty Dollars (\$40.00) if the payment amount exceeds \$300.00, or five percent (5%) of the payment amount, whichever is greater, shall be charged for each item dishonored by the bank upon which it is drawn.</p> <p><u>Section 8. Late Fees</u></p> <p>A) The City of Lake Worth Beach shall charge a late fee to any customer whose payment is not received on the due date and to whom a reminder notice is mailed. The late fee shall be assessed and added to the bill at the time the notice is sent.</p> <p>B) The late fee shall be charged on all residential, commercial and demand metered accounts. For those customers who need assistance in paying or tracking their bills, a duplicate late notice will be mailed to the customer designated third party at no additional charge.</p> <p>C) Late fee may be waived for units of government where proof is presented that their normal structural payment requisition system extends beyond the due date.</p> <p><u>Section 9. Demand Transfers/Collection Charges</u></p> <p>A) Without notice, in the event that an applicant responsible for one or more active utility accounts creates, or in the past created, a delinquency which resulted in finalizing the account via customer request or force, the City of Lake Worth Beach will transfer the delinquency to any of the applicant's present account(s) and will be treated as a "previous balance." This includes accounts where the previous applicant is benefitting from City service and the account is in a different name.</p> <p>B) An inactive, delinquent utility account may be referred by the City of Lake Worth Beach to an attorney and/or collection agency after reasonable efforts have been made to collect the amount owing. If such a referral is made, reasonable attorney and/or collection agency fees may be added to the customer's bill.</p> <p><u>Section 10. Meter Testing and/or Meter Changes</u></p> <p>A) The City of Lake Worth Beach routinely conducts a testing and maintenance program on its meters.</p> <p>B) Upon request of the customer, the City of Lake Worth Beach will test or change a meter. If the meter has been tested within the last two (2) years and a new test verifies satisfactory operation, a service charge will be charged to the customer's account</p> <p>C) If the customer requests a new meter after a new test verifies Satisfactory operation, the service charge and meter set fee shall be Charged to the customer's account.</p>	<p>\$25.00</p> <p>\$30.00</p> <p>\$40.00 or 5% if greater</p> <p>\$11.00 or 1.5% of delinquent balance, whichever is greater</p> <p>\$65.00</p>
Footnote / Explanation		



SCHEDULE OF FEES AND CHARGES FOR SERVICES

Originating Department	Description of Services Provided	Fees (\$)
WATER/SEWER UTILITY	WATER AND SEWER UTILITY CHARGES	Costs
Utility Customer Services	<p><u>Section 11. Meter Tampering/Current Diversion.</u></p> <p>Title to meters and metering equipment shall be and remain with the City of Lake Worth Beach. Unauthorized connections to, or tampering with the City of Lake Worth Beach's meter or meters, or meter seals, or indications or evidence thereof, subjects the customer to immediate discontinuance of service, prosecution under the laws of Florida, adjustment of prior bills for services rendered, and reimbursement to the City of Lake Worth Beach for all extra expenses incurred on this account. The customer will be charged a field investigation charge and civil liability under section 812.14(5), Florida Statutes, as amended from time to time.</p> <p><u>Section 12. Special Conditions.</u></p> <p>If specific water or sewer service other than that stated above is required, the City of Lake Worth Beach, at the customer's request, will provide such service based on the estimated cost of installing such additional service. This estimated cost will be a contribution in aid of construction, payable in advance by the customer to the City of Lake Worth Beach. All services shall be subject to the applicable rules, regulations and tariff charges of the City of Lake Worth Beach, including service charges.</p> <p><u>Section 13. Miscellaneous.</u></p> <p>A) Reimbursement for Extra Expenses</p> <p>The customer may be required to reimburse the City for all expenses incurred by the City on account of violations of the City's rules and regulations by the customer.</p>	\$200.00
Footnote / Explanation		