

City of Lake Worth Beach
Employee Assistance Program Evaluation
Effective Date: October 1, 2026



	Current	Renewal	Option #1	Option #2	Option #3
EAP	Cigna	Cigna	Bree Health	Quarvis Health	CuraLinc
Features					
Eligibility	All Active Eligible Employees and their household family members	All Active Eligible Employees and their household family members	All Active Eligible Employees and their household family members	All Active Eligible Employees, their household family members 13+, parents & parent-in-law	All Active Eligible Employees and their household family members
Number of Sessions per Employee or Member	6 per year per issue	6 per year per issue	8 per year per issue	6 per year per issue	6 per year per issue
Service Hours: Mgr, Supv, Employee Trainings, and/or Critical Incident Debriefing	9 Hours Add'l Trainings: \$255 per hour	10 Hours Add'l Trainings: \$255 per hour	10 Hours (Onsite Cisd/ Virtual Trainings) Add'l Trainings: \$375 per hour	10 Hours Add'l Trainings: \$285-\$400 per hour + \$75 travel per day	10 Hours Add'l Trainings: \$245 per hour
Frequency of Reporting	Quarterly	Quarterly	Quarterly	Quarterly	Quarterly
Management/Formal Referrals	Included	Included	Included	Included	Included
Counselors Available 24/7	Included	Included	Included	Included	Included
Telephonic Management / Supervisor Consultation	Included	Included	Included	Included	Included
Mobile App	Included	Included	Included	Included + Sibly : 24/7 unlimited chat-based coaching available via app/texting (18+)	Included
Work Life Support (child/elder care, convenience svcs)	Included	Included	Included	Sibly 24/7 chat-based support, guidance and advocacy + My QH Resources Site	Included
Legal Services	30-Minute Consultation, telephone or face-to-face	30-Minute Consultation, telephone or face-to-face	30-Minute Consultation, telephone	30-Minute Consultation, telephone + 25% retainer fee discount	30-Minute Consultation, telephone or face-to-face
Financial Services	30-Minute Consultation, telephone	30-Minute Consultation, telephone	90-Minute Consultation, telephone	30-Minute Consultation, telephone	60-Minute Consultation, telephone
ID Theft Services	60-minute consult with a fraud resolution specialist	60-minute consult with a fraud resolution specialist	60-minute consult with a fraud resolution specialist	Sibly 24/7 chat-based support, guidance and advocacy + My QH Resources Site	60-minute consult with a fraud resolution specialist
Rate Guarantee	9/30/2026	9/30/2028	9/30/2028	9/30/2029	9/30/2029
Monthly Rates					
Per Employee Per Month 379	\$2.92	\$3.01	\$1.75	\$1.75	\$1.92
Monthly Premium	\$1,107	\$1,141	\$663	\$663	\$728
Annual Premium	\$13,280	\$13,689	\$7,959	\$7,959	\$8,732
\$ Increase / Decrease	-	\$409	-\$5,321	-\$5,321	-\$4,548
% Increase / Decrease	-	3.1%	-40.1%	-40.1%	-34.2%