

Madvac® Exprolink / Madvac® Products
Limited Warranty Statement
NORTH AMERICA

Internal Combustion Engine Models LN50 / LR50 / LS175 / LP61G

Updated May 27, 2025.

WARRANTY COVERAGE - Subject to exclusions listed herein, Exprolink Inc. warrants to the original Purchaser ("Purchaser") of new Madvac® equipment manufactured by Exprolink Inc. ("Exprolink") that each Madvac® LN50/LR50/LS175/LP61G ("Equipment") powered by internal combustion engine ("Power Plant") shall be free, under normal operating conditions and with proper maintenance and storage, from defects in material and workmanship during the Warranty Period defined below ("Warranty Period"). Should a defect in material or workmanship occurs during the Warranty Period, Exprolink will, at its sole discretion and at its sole cost and expense, during normal working hours and through an authorized Exprolink dealer or service center, provide:

- (i) new, re-manufactured or approved repaired parts or components required to correct the defect, and;
- (ii) labour needed to perform the corrective action deemed necessary.

Pursuant to this warranty, "Power Plant" describes the internal combustion engine and its fuel system as defined by the engine manufacturer.

WARRANTY PERIOD - The Warranty Period shall begin on the earlier of: (a) the date the Equipment is delivered to the Purchaser; or (b) twelve (12) months after the date the Equipment is shipped from Exprolink to either the Purchaser or the dealer, whichever occurs first. It shall end after:

- (i) Twelve (12) months or one thousand (1000) hours of operation for any components other than Power Plant, and;
- (ii) For the engine, the period specified by the engine manufacturer in the table below, subject to the terms and conditions set forth by the respective engine manufacturer.

Warranty Plan	Term	Usage	Coverage
Kubota Diesel Engine	24 months	2000hrs	See Kubota Warranty Statement
Hatz Diesel Engine	24 months	2000hrs	See Hatz Warranty Statement
Vanguard Gas Engine	36 months	N/A	See Vanguard Warranty Statement

PURCHASER RESPONSIBILITIES

Purchaser is responsible for:

- a. Operating and maintaining Equipment in compliance with all applicable federal, provincial, state and local laws;

- b. All transportation expenses, if any, related to a claim under this warranty and not otherwise specifically covered.
- c. Federal, provincial, state, and local taxes and/or duties, if applicable.
- d. Parts and/or components shipping charges in excess of those which are usual and customary.
- e. Expenses related to investigating complaints, unless the problem is resulting from a defect in material or workmanship covered by this warranty.
- f. Performing maintenance and periodic inspections of the Equipment as indicated in the Operator's Manual of Equipment and keeping records of maintenance and inspections performed.
- g. Diligently reporting to Exprolink, within thirty (30) days, any defect covered by this warranty, providing upon request sufficient supporting evidence for evaluation of claim, and promptly making Equipment available for repair.
- h. Labeling with reference to the claim form, retaining and making available upon request of Exprolink any defective part until the claim has been processed and Exprolink have authorized its disposal.
- i. IMMEDIATELY REMOVING FROM SERVICE ANY EQUIPMENT WITH KNOWN FAILED, DAMAGED OR DEFECTIVE PARTS.

WARRANTY EXCLUSIONS

The Exprolink warranty coverage set forth herein shall not apply to:

- a. Normal adjustments and maintenance services such as - but not limited to - hydraulic leaks, brake adjustments, component lubrication, tire pressure adjustments;
- b. Normal wearable parts and consumables such as - but not limited to - disposable litter bags, brushes, oils, fluids, filter elements, broom wire, skate runners, hose foot, rubber deflectors and suction hoses;
- c. Parts or components damaged by use or operation under abnormal circumstances or contrary to the requirements described in the Operator's Manual;
- d. Damage, malfunction or performance issue caused by any modification or alteration of Equipment or any of its components, including any modification or alteration performed by an authorized Exprolink dealer without prior authorization from Exprolink;
- e. Damage, malfunction or performance issue resulting from the installation of parts and accessories not sold or approved by Exprolink;
- f. Damage, malfunction or performance issue caused by continued operation of Equipment after a defect in material or workmanship has been identified or after a warning light, gauge reading, or other warning indicates a mechanical, operational or electrical problem.

Exprolink is not responsible for losses, claims, defects, or costs associated with:

- 1. Equipment or related components or parts subjected to misuse, abuse, accident, neglect, or improper handling, repair, storage, installation, operation, overloading, or maintenance;
- 2. Repairs conducted by any third party which is not duly authorized by Exprolink;
- 3. Unauthorized repairs, alterations, or modifications of Equipment or related components or parts, including the use of unauthorized replacement parts and the alteration/adjustment of Equipment to suit Purchaser's specific needs;
- 4. Component or parts requiring replacement or repair because of normal wear and tear;
- 5. Purchaser's or dealer's failure to implement any repair, update, upgrade, or modification to Equipment as recommended by Exprolink;

6. Any parts, components, or accessories installed on or integrated to Equipment that were not manufactured, recommended, or installed by Exprolink. Claims with respect to such items, if any, shall be made solely to the respective manufacturer of such parts, components, or accessories;
7. Purchaser's unreasonable delay in making Equipment available to an Exprolink authorized dealer after being notified of a potential problem or performance issue;
8. Any use that Exprolink determines, in its sole discretion, is improper.

WARRANTY LIMITATIONS

- a. No attempt should be made to dismantle or repair any damaged, failed or defective part or component covered under this warranty without adequate knowledge and written consent of Exprolink;
- b. Defective parts replaced under this warranty become property of Exprolink, which can request, at its sole discretion, that they are returned for evaluation, expertise or remanufacturing, or destroyed and disposed;
- c. Parts repaired, remanufactured or replaced by Exprolink are shipped by ground freight and are guaranteed for the remaining of the Warranty Period;
- d. Exprolink warranty applies only to the original Equipment as supplied by Exprolink and genuine Madvac® parts and shall not apply to unauthorized alternative parts or materials. It is Exprolink sole discretion to determine if the use of non-approved parts invalidates this warranty;
- e. Exprolink will cover, only during the first six (6) months of the Warranty Period, a maximum of three (3) hours of round-trip travel time per warranty event for an authorized Exprolink technician or dealer to reach to Equipment and remedy a defective product or part, providing that authorization is obtained from Exprolink prior to the travel being executed;
- f. Labor rate for travel to, diagnostic, replacement and/or repair of defective parts covered under this warranty is 85% of the approved prevailing door rate;
- g. No employee, representative or agent of Exprolink Inc. has the authority to modify or add to this warranty statement except with Exprolink official consent, in writing, from its head office.
- h. Exprolink reserve the right to make changes in design and/or improvements without incurring any obligation to incorporate such changes or improvements to any product already shipped from its factory;
- i. This warranty is not transferable, in whole or in part, to any individual or entity, without prior written consent from Exprolink;

TO EXECUTE A WARRANTY CLAIM - Email service@exprolink.com with Equipment details and complete and detailed information on the problem, or call 855-651-0444 ext.

DISCLAIMERS

TO THE EXTENT PERMITTED BY LAW, THE PURCHASER'S EXCLUSIVE REMEDY IN CONNECTION WITH THE BREACH OR PERFORMANCE OF ANY WARRANTY ON THE EQUIPMENT ARE THOSE SET FORTH IN THIS WARRANTY STATEMENT. IN NO EVENT WILL EXPROLINK BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES OR INJURIES, INCLUDING BUT NOT LIMITED TO, LOSS OF PROFITS, RENTAL OF SUBSTITUTE EQUIPMENT, OTHER COMMERCIAL OR PERSONAL LOSS OR DAMAGES ARISING AS A RESULT OF A FUNDAMENTAL BREACH OR BREACH OF A FUNDAMENTAL TERM.

TO THE EXTENT PERMITTED BY LAW, NEITHER EXPROLINK NOR ANY COMPANY AFFILIATED WITH IT MAKES ANY WARRANTY, REPRESENTATION, CONDITION OR PROMISE, EXPRESS OR IMPLIED, VERBAL OR OTHERWISE, AS TO THE QUALITY, PERFORMANCE OR FREEDOM FROM DEFECT OF THE EQUIPMENT. NO IMPLIED OR STATUTORY CONDITIONS OR WARRANTIES OF MERCHANTABILITY OR FITNESS (WHETHER PURSUANT TO THE SALE OF GOODS ACT OR ANY OTHER STATUTE OF ANY PROVINCE/STATE OR OTHERWISE) ARE MADE.

EXCEPT FOR CONDITIONS OR WARRANTIES WHICH MAY NOT BE EXCLUDED BY LAW, THE SELLING DEALER MAKES NO WARRANTY OF ITS OWN ON ANY ITEM WARRANTED BY EXPROLINK, AND MAKES NO WARRANTY ON OTHER ITEMS UNLESS IT DELIVERS TO THE PURCHASER A SEPARATE WRITTEN WARRANTY DOCUMENT SPECIFICALLY WARRANTING THE ITEM. THE SELLING DEALER HAS NO AUTHORITY TO MAKE ANY REPRESENTATION OR PROMISE ON BEHALF OF EXPROLINK OR TO MODIFY THE TERMS OR LIMITATIONS OF THIS WARRANTY IN ANY WAY.





**KUBOTA ENGINE AMERICA CORPORATION
LIMITED WARRANTY ON INDUSTRIAL ENGINES
AND REPLACEMENT PARTS EFFECTIVE JANUARY 1, 2009**

OUR WARRANTY TO YOU

We warrant to you, the original purchaser, that all parts (except those referred to below) of your new Kubota industrial engine and replacement parts purchased from an Authorized Kubota Industrial Engine Distributor or OEM Distributor in the United States and Canada will be free from defects in materials or workmanship during the following periods.

1. Industrial Engines for 2 years or 2,000 hours, whichever occurs first.
2. Industrial Engines Major Component Warranty (MCW), 3 years or 3000 hours, whichever occurs first, parts only.

MCW covers cylinder block, cylinder head, crankshaft, camshaft, gears, pistons, rods, flywheel, flywheel housing, oil pump, pulleys, governor, intake manifold, oil pan, ignition distributor.

MCW does not cover rings, bearings, water pump, any electrical component, valve train components, accessory parts, seals, gaskets, carburetors, exhaust manifold, hoses, all fuel system components, muffler, any filters, radiator, fan, belts, thermostat, spark plugs, fuel transfer pumps.

3. Replacement parts for 1 year.

WHAT WE WILL DO

We will, at our option, repair or replace any part covered by this warranty which becomes defective, malfunctions or otherwise fails to conform with this warranty under normal use and service during the term of the warranty at no charge for parts or labor. (Parts only for MCW)

WHAT YOU MUST DO TO OBTAIN WARRANTY SERVICE

In order to obtain warranty repairs, you must deliver the product, together with proof of purchase, to an Authorized Kubota Industrial Engine Distributor or Dealer at your expense. The names and addresses of such Authorized Kubota Industrial Engine Distributors can be found on the internet at www.kubotaengine.com, by calling 1-800-532-9808 or by contacting:

Kubota Engine America Corporation
505 Schelter Road
Lincolnshire, IL 60069

WHAT THE WARRANTY DOES NOT COVER

This warranty **does not** cover:

1. Damage, malfunctions or failures resulting from accidents, abuse, misuse, modifications, alteration, improper servicing, or lack of performance of required maintenance service.
2. Normal maintenance services or replacement of maintenance items such as light bulbs, preheater plugs, indicator and resistant coils, filter elements, lubricants, oils, spark plugs, coolant, or belts.
3. Installation of replacement parts, unless originally installed by an Authorized Kubota Industrial Engine Distributor or Dealer.
4. Non-genuine Kubota parts.
5. Any engines damaged by use of ether or any starting aid, or greater than a 50/50% solution of antifreeze and water.
6. Injection nozzle wear or any engine damage caused by injection nozzle wear or sticking.
7. Damage caused by water entering the engine due to any cause.
8. Used Products.
9. Any damage caused by overheating that is not a direct result of a defect in materials or workmanship.
10. Any Engine not application reviewed.

APPLICATION REVIEW PROCESS: The Kubota Engine America (KEA) application review process is intended to assist the OEM with engine installation to optimize functionality/performance within the OEM's equipment in order to maintain durability, customer satisfaction, and reduce warranty failures and expenses. Kubota cannot anticipate all potential failures and issues that may occur with the engine or product in the field during an application review. Therefore, machine durability testing by the OEM either in a test facility and/or in the field is critical to further reduce the potential for field failures.

The amount of time spent by KEA on an application review is significantly less than the amount of time spent by the OEM's design engineers on the application. Because of this, the KEA application review is intended to identify issues that are within the scope of the application review testing performed and in some cases recommend possible solutions. The KEA application review should never take the place of proper design and testing of the finished product by the OEM.

The KEA application review does not in any way express or imply any additional warranty coverage other than what is stated in Kubota's Limited Warranty Agreement. Kubota and its subsidiary companies are not responsible for (including, but not limited to): failures resulting from any components that are not manufactured by Kubota, misrepresented or incorrect information provided from an OEM, any changes made without KEA's knowledge, any decision by the OEM not to follow KEA's recommendations, or any application related problems or deficiencies that may arise that were not found by KEA's limited application review or the OEM's durability testing.

THIS IS THE ONLY EXPRESS WARRANTY ON OUR PRODUCTS

We neither assume nor authorize anyone to assume for us any other express warranty. The Kubota Distributor/ Dealer has no authority to make any representation or promise on behalf of Kubota Engine America Corporation or to modify the terms or limitations of this warranty in any way.

LIMITATIONS ON OUR RESPONSIBILITY WITH RESPECT TO PRODUCTS PURCHASED AND USED FOR PERSONAL, FAMILY OR HOUSEHOLD USE.

Our responsibility is to repair or replace defective parts as stated above. We will not be responsible for any other expenses, losses or inconvenience which you may sustain as a result of the purchase, use, malfunction or defective condition of our products. ANY IMPLIED WARRANTIES INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE SHALL BE LIMITED IN DURATION TO THE PERIOD SET FORTH ABOVE AND IN NO EVENT WILL WE BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES WHATSOEVER. Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state.

LIMITATIONS ON OUR RESPONSIBILITY WITH RESPECT TO PRODUCTS USED FOR RENTAL OR FOR COMMERCIAL, INDUSTRIAL OR AGRICULTURAL PURPOSES.

This warranty is in lieu of all other warranties, express or implied, and of any other obligations or liability on our part. IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED. Our responsibility for any and all losses and damages resulting from any cause whatsoever, including our negligence, alleged damage or defective goods, whether such defects are discoverable or latent, shall be limited to the repair or replacement of defective parts as stated above. IN NO EVENT WILL WE BE LIABLE FOR LOSS OF USE, LOSS OF PROFITS, LOSS OF OR DAMAGE TO OTHER PROPERTY, INCONVENIENCE, COMMERCIAL LOSS, OR OTHER SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES WHATSOEVER.