

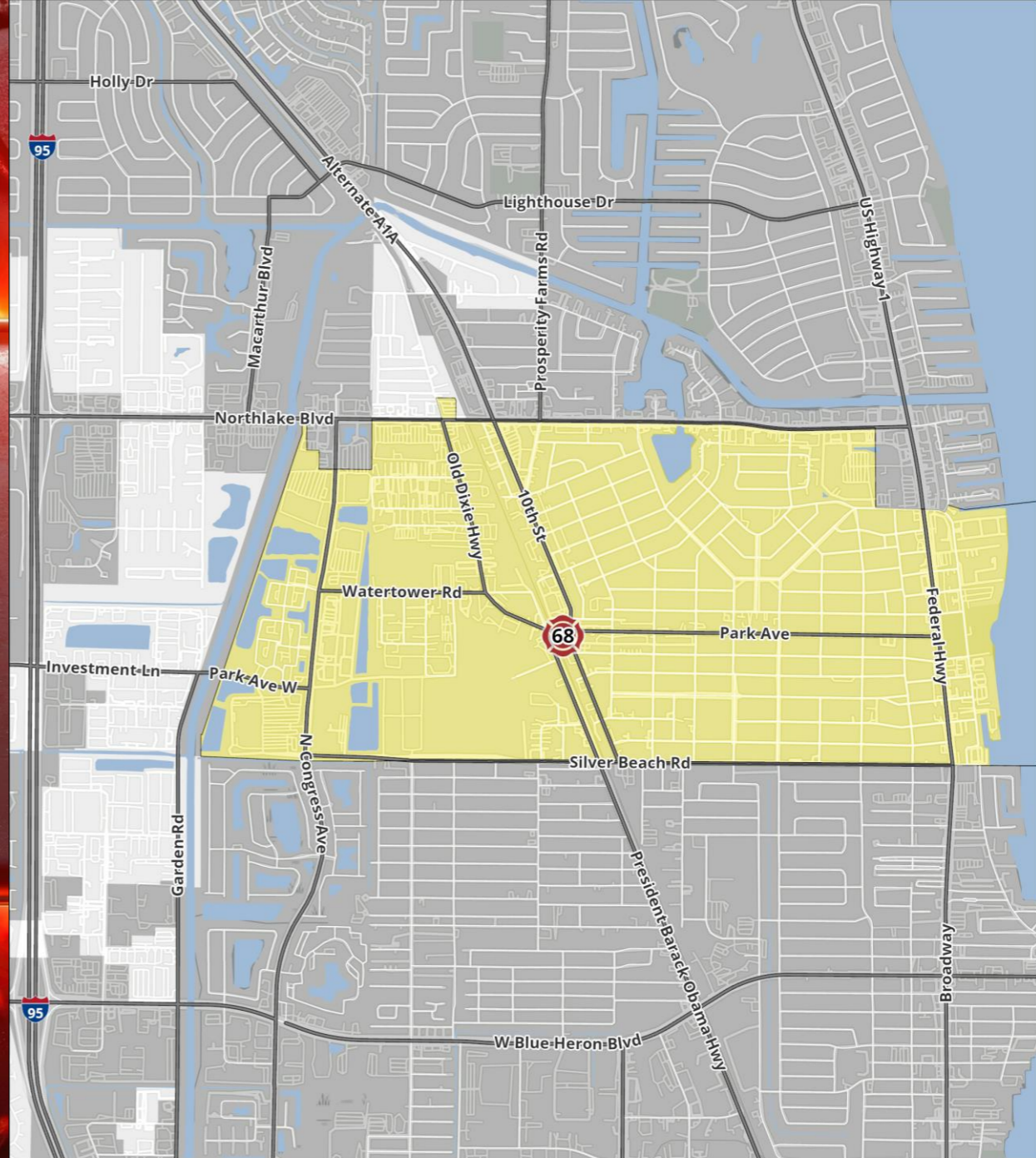
Exhibit A



# TOWN OF LAKE PARK ANNUAL REPORT

October 1, 2024 – September 30, 2025

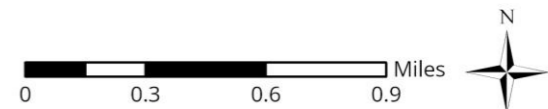


# Lake Park Service Area



 Town of Lake Park  
 Not Served by PBCFR

 PBCFR Stations



# PATIENT SATISFACTION SURVEY



Patients said they would tell friends and family about the positive experience they had with PBCFR.

**99.6 %**



Patients said they were 'Satisfied' or 'Very Satisfied' with the 911 Center's ability to confirm their location and nature of their problem.

**95.5 %**



Patients were 'Satisfied' or 'Very Satisfied' with the Dispatcher's instructions regarding their emergency.

**95.7 %**



Patients told us they were 'Satisfied' or 'Very Satisfied' with the prompt arrival of PBCFR firefighters and paramedics.

**96.0 %**



The professionalism of PBCFR firefighters and paramedics left patients feeling 'Satisfied' or 'Very Satisfied' with the care they received.

**96.4 %**



Patients felt 'Satisfied' or 'Very Satisfied' with the level of compassion shown to them and their families by PBCFR firefighters and paramedics.

**96.3 %**



Patients said they were 'Satisfied' or 'Very Satisfied' with the paramedics' explanation of any procedures they performed.

**96.4 %**



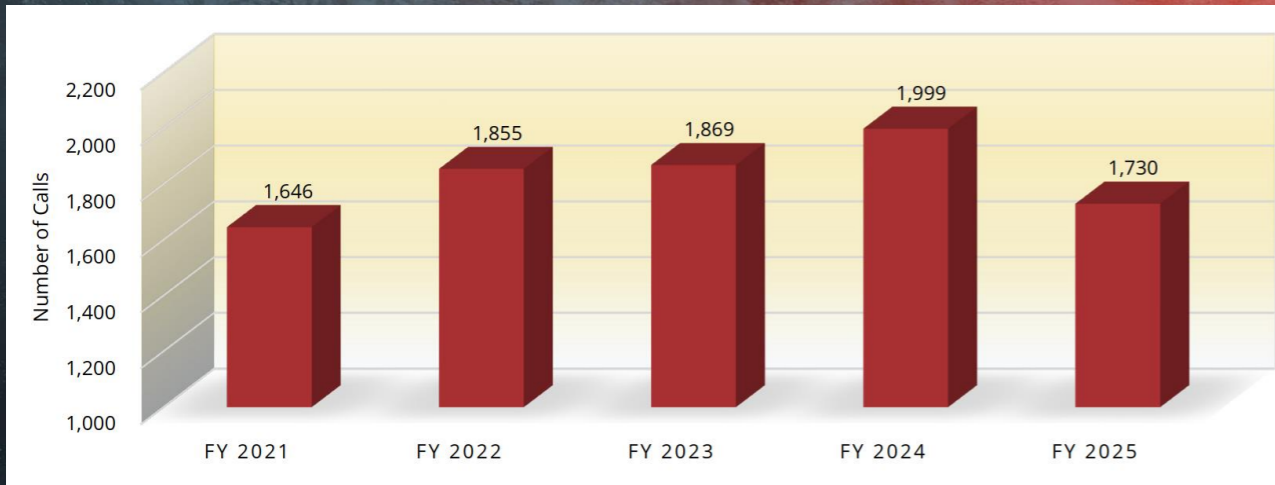
Patients reported they were 'Satisfied' or 'Very Satisfied' with the paramedics' attempts to treat their condition.

**96.4 %**

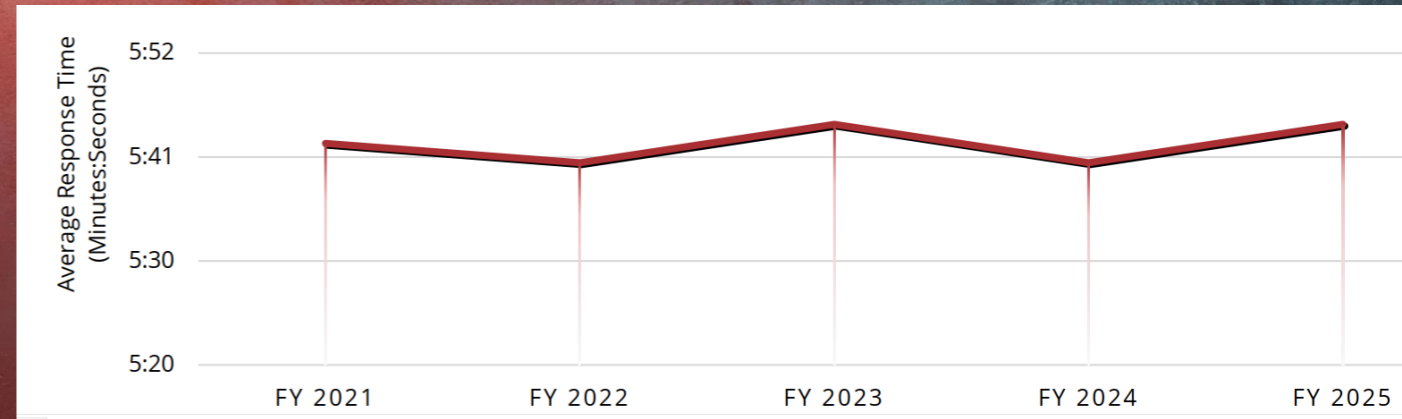
**96.1%**  
**Overall**  
**Satisfaction in**  
**Lake Park**

# LAKE PARK FY 2025 CALL ACTIVITY

## Total Number of Calls

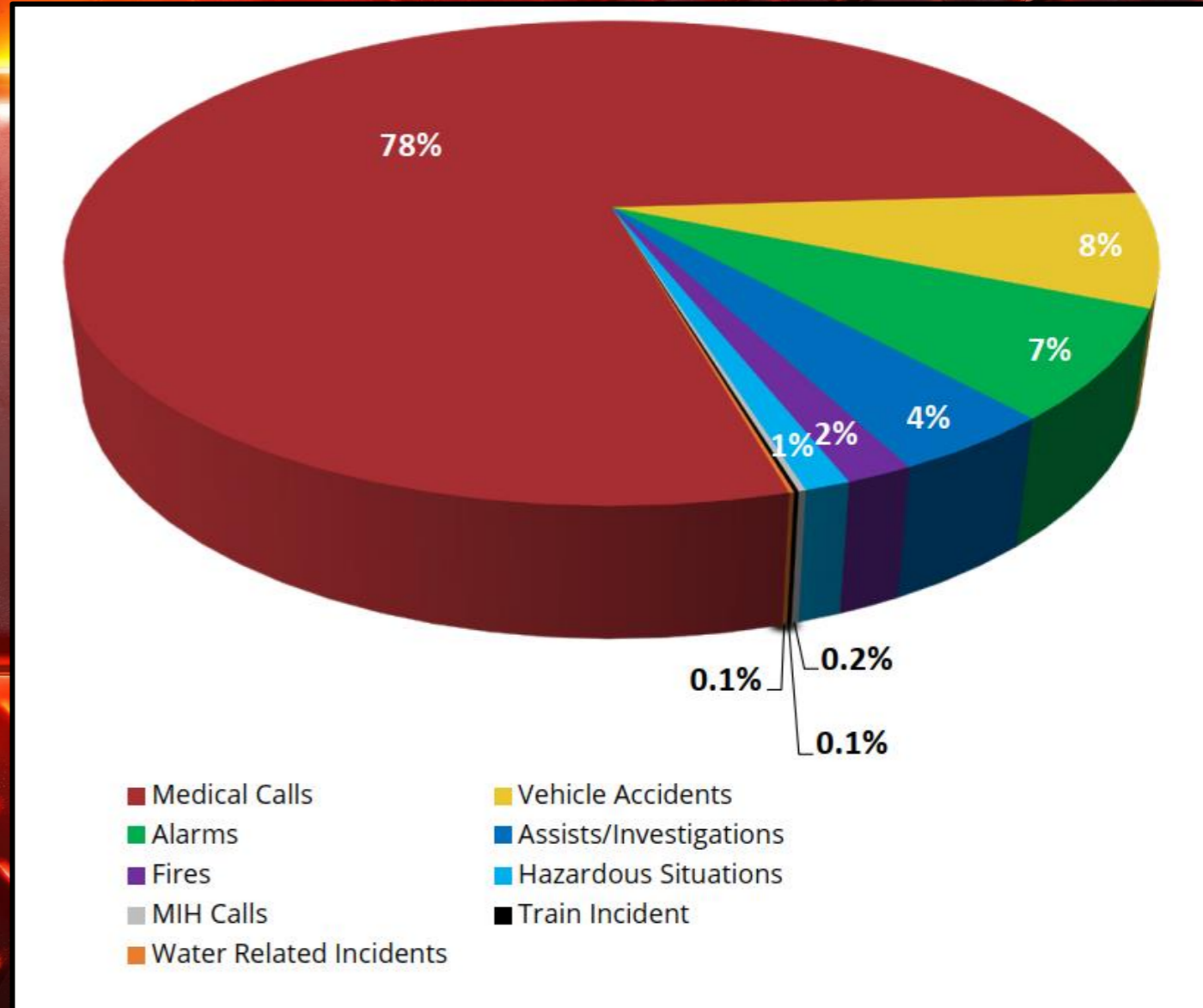


## Average Response Times



# CALLS BY SITUATION DISPATCHED

SITUATION DISPATCHED	NUMBER OF INCIDENTS
Medical Calls	1,352
Vehicle Accidents	131
Alarms	124
Assists/Investigations	69
Fires	28
Hazardous Situations	19
MIH Calls	3
Train Incident	2
Water Related Incidents	2
<b>Total</b>	<b>1,730</b>



# PRIMARY RESOURCES ASSIGNED TO THE TOWN OF LAKE PARK

STATION	APPARATUS	STAFFING (number of personnel)
<b>Station 68</b> 1000 Park Avenue, Lake Park, FL 33403	ALS Rescue (1)	3
	ALS Engine (1)	3

# ADDITIONAL RESOURCES IN THE SURROUNDING AREA

STATION	APPARATUS	STAFFING (number of personnel)
<b>Station 15</b> 12870 US Highway 1, Juno Beach, FL 33408	ALS Rescue (1)	3
	ALS Ladder (1)	4
	4WD Brush Truck (1)	(cross-staffed with ALS Ladder)
<b>Station 17</b> 8130 N. Jog Road West Palm Beach, FL 33412	ALS Engine (1)	4
	4WD Brush Truck (1)	(cross-staffed with ALS Engine)
<b>Station 19</b> 322 N. Central Blvd., Jupiter, FL 33458	ALS Rescue (1)	3
	ALS Squad (1)	3
	Special Operations (1)	2
	EMS Captain Command (1)	1
	Battalion Chief Command (1)	1
	District Chief Command (1)	1
	4WD Brush Truck (1)	(cross-staffed with ALS Engine)

# EMS Call Statistics



**10**  
*Trauma  
Alerts*

**16**  
*Sepsis  
Alerts*

**842**  
*Patients  
Transported*

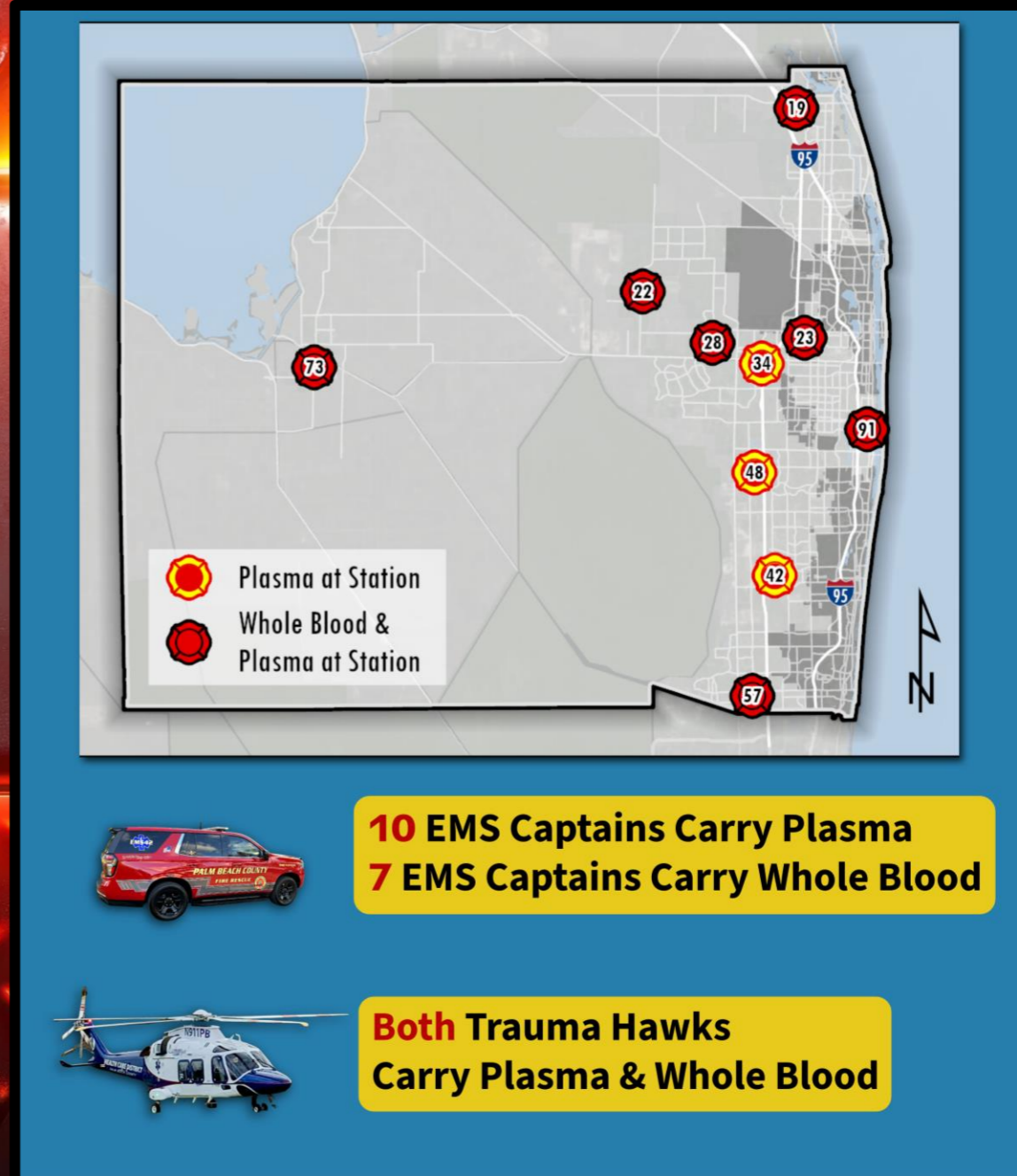
**4**  
*STEMI  
Alerts*

**20**  
*Stroke  
Alerts*

# BLOOD PRODUCT TRANSFUSION PROGRAM

The Blood Product Transfusion Program was established to improve survival rates among patients with severe bleeding.

- The program launched with whole blood transfusions in July 2022
- Field-administered plasma was introduced in December 2024
- Patients treated with tranexamic acid and calcium chloride medications



# URBAN SEARCH AND RESCUE (USAR) TEAM

- Responds to a wide range of complex emergencies.
- The USAR Team received a Type 3 designation by the Florida Division of Emergency Management (FDEM), recognizing its regional capabilities in collapse rescue, rope and trench operations, K9 search, and support from medical doctors and structural engineers.
- Dedicated Swiftwater unit that has achieved a Type 1 designation (the highest level typically deployed nationwide). It's staffed by expert personnel equipped with boats capable of operating in fast-moving, debris-filled waters.



# DEPTH OF SERVICE

**Palm Beach County Fire Rescue has 51 Fire Stations with 171 front line units**  
**Units move-up to other areas regularly for coverage**

- 56 ALS Rescues – each staffed with 3 people
- 42 ALS Engines – 40 staffed with 3 people, 2 staffed with 4 people
- 4 ALS Squads
- 6 ALS Aerials – each staffed with 4 people
- 2 Special Operations Units – each staffed with 2 people
- 4 Tenders – each staffed with 1 person
- 4 Personal Rescue Watercrafts
- 9 District Chiefs
- 10 Battalion Chiefs (24-7, 365 days per year)
- 10 EMS Captains (24-7, 365 days per year)
- 1 Light/Air Truck
- 19 Brush Trucks
- 4 ARFF Vehicles



# COMMUNITY RISK REDUCTION DIVISION

The Community Risk Reduction Division consists of:

- Existing Inspections
- Plan Review and New Construction
- Investigations
- Community Education
- Drowning Prevention Coalition



**398** Inspection Activities

**210** Plans Review

**395** Construction Inspection Activities

**21** Community Activities with **1,332** Participants

