



# Lake Park Public Library Long-Range Strategic Plan Survey

According to State law, every three to five years, the Lake Park Public Library must develop a long-range plan to meet the needs of the residents. The Library's current Long-Range Strategic Plan ends in 2024. To create the new Long-Range Strategic Plan, the Library must begin gathering information and residents' opinions. Your input is needed for the library to continue on the path of excellence for our town. We need to know what you think of current services and materials and what we need to improve or perhaps eliminate. Please help us serve you better by answering the questions in this survey. Thank you in advance for your time.

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**Do you have a library card?** It is not necessary to have a Lake Park Public Library card to use the library or to fill out this survey.

☐ Yes, with Lake Park Public Library

☐ Yes, but with a library other than the Lake Park Public Library

☐ No

**If you do not have a Lake Park Public Library card, please let us know why you do not.**  
Please choose all that apply.

☐ Did not know that there was a library in town.

☐ Do not have the necessary identification to get a library card.

☐ Do not think I qualify for a library card.

☐ Have a Palm Beach County Library card or a card from one of the other libraries in Palm Beach County.

☐ Have not been to the library to get a card/contacted the library to get an E-card.

☐ Not a current resident.

☐ Not convenient for me to go to the library to get a library card because of the hours or location.

☐ Nothing at the library that interests me.

☐ Regularly use a different library.

☐ Seasonal resident.

☐ Other: \_\_\_\_\_

**Do you use the Lake Park Public Library?**

☐ Yes ☐ No

**On average, how often do you visit the Lake Park Public Library?**

☐ Daily ☐ Weekly ☐ Monthly ☐ Less than once a month  
☐ A few times a year ☐ Never

**When using the Lake Park Public Library, when would you prefer to use the Library? Please choose all that apply.**

☐ Morning (9:00 AM - 12:00 PM) ☐ Afternoon (12:00 PM - 5:00 PM)  
☐ Evening (5:00 PM - 8:00 PM) ☐ Later than 8:00 PM  
☐ Monday ☐ Tuesday ☐ Wednesday ☐ Thursday ☐ Friday  
☐ Saturday ☐ Sunday

**If you don't use the Lake Park Public Library, please tell us why. Please choose all that apply.**

☐ Buy or rent what I need. ☐ Get information from other sources.  
☐ Didn't know there was a library in Lake Park.  
☐ Don't have transportation. ☐ Hours are inconvenient.  
☐ Library doesn't have what I need. ☐ Library feels unsafe.  
☐ Library is unpleasant. ☐ Parking is too difficult.  
☐ Staff isn't welcoming. ☐ Too busy.  
☐ Too difficult to use the library. ☐ Too far to travel to the library.  
☐ Use a different library.  
☐ I do not use online resources through the Lake Park Public Library.  
☐ Other: \_\_\_\_\_

**On your visits to the Lake Park Public Library, do you often:**

☐ Find the material you want is available.  
☐ Find the library has the material you want, but it's not available to you.  
☐ Do not find what you want.  
☐ Do not come for specific material.

**If you do use the Lake Park Public Library, please tell us which services you use.** Please choose all that apply.

- |   |  |
|---|--|
| <input type="checkbox"/> Attend adult programs.                   | <input type="checkbox"/> Attend all-ages programs.               |
| <input type="checkbox"/> Attend children's programs.              | <input type="checkbox"/> Attend teen programs.                   |
| <input type="checkbox"/> Check out audiobooks.                    | <input type="checkbox"/> Check out books.                        |
| <input type="checkbox"/> Check out CDs.                           | <input type="checkbox"/> Check out DVDs.                         |
| <input type="checkbox"/> Check out hot spots.                     | <input type="checkbox"/> Check out LEAP passes.                  |
| <input type="checkbox"/> Meet with friends.                       | <input type="checkbox"/> Read newspapers/magazines.              |
| <input type="checkbox"/> Study/Research                           | <input type="checkbox"/> Use electronic resources.               |
| <input type="checkbox"/> Use internet/Wi-Fi.                      | <input type="checkbox"/> Use photocopier.                        |
| <input type="checkbox"/> Use printer.                             | <input type="checkbox"/> Use public access computers or laptops. |
| <input type="checkbox"/> Use a public meeting room or study room. |  |
| <input type="checkbox"/> Use the scanner.                         | <input type="checkbox"/> Use tax forms.                          |

**If you use the Lake Park Public Library, which of our available online resources do you use?** Please choose all that apply.

- |   |  |
|---|--|
| <input type="checkbox"/> Brainfuse: HelpNow                         | <input type="checkbox"/> Brainfuse: JobNow                             |
| <input type="checkbox"/> Brainfuse: VetNow                          | <input type="checkbox"/> CloudLibrary                                  |
| <input type="checkbox"/> Craft and Hobby                            | <input type="checkbox"/> DPLA: Digital Public Library of America       |
| <input type="checkbox"/> Gale Legal Forms                           | <input type="checkbox"/> Gale Presents: Petersons Test and Career Prep |
| <input type="checkbox"/> Gale Business: Plan Builder                | <input type="checkbox"/> Grey House: Profiles of Florida               |
| <input type="checkbox"/> Grey House: Business Information Resources |  |
| <input type="checkbox"/> Hoopla                                     | <input type="checkbox"/> Kanopy  |
| <input type="checkbox"/> Library's catalog/discovery layer          | <input type="checkbox"/> Library's webpage                             |
| <input type="checkbox"/> Mango Languages                            | <input type="checkbox"/> Mometrix Test Preparation                     |
| <input type="checkbox"/> Newsbank: America's News                   | <input type="checkbox"/> Newsbank: Black Life in America               |
| <input type="checkbox"/> Newsbank: HeritageHub                      | <input type="checkbox"/> Newsbank: Palm Beach Post Collection          |
| <input type="checkbox"/> Overdrive/Libby                            | <input type="checkbox"/> The Palace Project                            |
| <input type="checkbox"/> Transparent Languages                      | <input type="checkbox"/> Other: _____                                  |

**What types of materials/services offered by the Lake Park Public Library, do you use most often or would like to use? Please choose all that apply.**

- |  |   |
|--|---|
| <input type="checkbox"/> Adult programs  | <input type="checkbox"/> All-ages programs              |
| <input type="checkbox"/> Audiobook collection  | <input type="checkbox"/> Bestseller book collection     |
| <input type="checkbox"/> Book clubs  | <input type="checkbox"/> Books on CD collection         |
| <input type="checkbox"/> CD (music) collection   | <input type="checkbox"/> Children's material collection |
| <input type="checkbox"/> Children's programs   | <input type="checkbox"/> Copier                         |
| <input type="checkbox"/> Curbside service  | <input type="checkbox"/> Database collection            |
| <input type="checkbox"/> DVD collection  | <input type="checkbox"/> E-audiobook collection         |
| <input type="checkbox"/> E-book collection   | <input type="checkbox"/> E-mail access                  |
| <input type="checkbox"/> Exhibition  | <input type="checkbox"/> Fiction book collection        |
| <input type="checkbox"/> Foreign language collection   | <input type="checkbox"/> Graphic novel collection       |
| <input type="checkbox"/> Homebound services  | <input type="checkbox"/> Honor book collection          |
| <input type="checkbox"/> Hot spots   | <input type="checkbox"/> Information                    |
| <input type="checkbox"/> Internet access/Wi-Fi   | <input type="checkbox"/> Laptops                        |
| <input type="checkbox"/> Large print book collection   | <input type="checkbox"/> Leisure reading area           |
| <input type="checkbox"/> Magazine collection   | <input type="checkbox"/> Meeting room space             |
| <input type="checkbox"/> Mobile printing   | <input type="checkbox"/> Newspaper collection           |
| <input type="checkbox"/> Nonfiction book collection  |   |
| <input type="checkbox"/> Passes to local educational activities (Flagler Museum, Science Center, etc.) |   |
| <input type="checkbox"/> Poetry/short story collection   | <input type="checkbox"/> Public computers               |
| <input type="checkbox"/> Quiet study space   | <input type="checkbox"/> Scanner                        |
| <input type="checkbox"/> Streaming services for documentaries, movies, or TV programs                  |   |
| <input type="checkbox"/> Teen programs   | <input type="checkbox"/> Teen Room                      |
| <input type="checkbox"/> Test proctoring   | <input type="checkbox"/> Used book sales                |
| <input type="checkbox"/> Young Adult book collection   | <input type="checkbox"/> Other: _____                   |

Please rate the following areas of service:

	Excellent	Good	Fair	Poor	No Opinion	The Lake Park Public Library has/can do that?
Adult programs	_____	_____	_____	_____	_____	_____
Audiobook collection	_____	_____	_____	_____	_____	_____
Children's board book collection	_____	_____	_____	_____	_____	_____
Children's easy reader collection	_____	_____	_____	_____	_____	_____
Children's fiction book collection	_____	_____	_____	_____	_____	_____
Children's graphic novel collection	_____	_____	_____	_____	_____	_____
Children's nonfiction book collection	_____	_____	_____	_____	_____	_____
Children's picture book collection	_____	_____	_____	_____	_____	_____
Children's programs	_____	_____	_____	_____	_____	_____
Children's services desk	_____	_____	_____	_____	_____	_____
Circulation desk (white desk)	_____	_____	_____	_____	_____	_____
Computers	_____	_____	_____	_____	_____	_____
Curbside service	_____	_____	_____	_____	_____	_____
DVD collection	_____	_____	_____	_____	_____	_____
E-audiobook collection	_____	_____	_____	_____	_____	_____
E-book collection	_____	_____	_____	_____	_____	_____
E-comics collection	_____	_____	_____	_____	_____	_____
E-magazine collection	_____	_____	_____	_____	_____	_____
English as a second language materials	_____	_____	_____	_____	_____	_____
Fiction book collection	_____	_____	_____	_____	_____	_____
Foreign language collection	_____	_____	_____	_____	_____	_____
Graphic novel collection	_____	_____	_____	_____	_____	_____
Hot spots	_____	_____	_____	_____	_____	_____
Hours of operation	_____	_____	_____	_____	_____	_____
Homebound services	_____	_____	_____	_____	_____	_____

	Excellent	Good	Fair	Poor	No Opinion	The Lake Park Public Library has/can do that:
<b>ILL (interlibrary loan/borrowing items from other libraries through this library)</b>	_____	_____	_____	_____	_____	_____
<b>Internet activities</b>	_____	_____	_____	_____	_____	_____
<b>Internet service/Wi-Fi</b>	_____	_____	_____	_____	_____	_____
<b>Laptops</b>	_____	_____	_____	_____	_____	_____
<b>Large print collection</b>	_____	_____	_____	_____	_____	_____
<b>Library discovery layer (online catalog)</b>	_____	_____	_____	_____	_____	_____
<b>Library webpage</b>	_____	_____	_____	_____	_____	_____
<b>Magazine collection</b>	_____	_____	_____	_____	_____	_____
<b>Meeting room</b>	_____	_____	_____	_____	_____	_____
<b>Newspaper collection</b>	_____	_____	_____	_____	_____	_____
<b>Newspaper databases</b>	_____	_____	_____	_____	_____	_____
<b>Nonfiction book collection</b>	_____	_____	_____	_____	_____	_____
<b>Online information databases</b>	_____	_____	_____	_____	_____	_____
<b>Passes to local educational activities (Flagler Museum, Science Center, etc.).</b>	_____	_____	_____	_____	_____	_____
<b>Reference materials collection</b>	_____	_____	_____	_____	_____	_____
<b>Staff courtesy</b>	_____	_____	_____	_____	_____	_____
<b>Streaming collection</b>	_____	_____	_____	_____	_____	_____
<b>Teen programs</b>	_____	_____	_____	_____	_____	_____
<b>Test proctoring</b>	_____	_____	_____	_____	_____	_____
<b>Young Adult fiction book collection</b>	_____	_____	_____	_____	_____	_____
<b>Young Adult graphic novel collection</b>	_____	_____	_____	_____	_____	_____
<b>Young Adult nonfiction book collection</b>	_____	_____	_____	_____	_____	_____

**How important is each of the following Lake Park Public Library services to you?**

	Very Important	Important	Somewhat Important	Not Important	Don't Know/ Not Applicable	You can do that at the library?
Borrowing e-materials (e-books, e-comics, e- audiobooks, e-magazines, streaming services	_____	_____	_____	_____	_____	_____
Borrowing materials (books, DVDs, music, etc.)	_____	_____	_____	_____	_____	_____
Community meeting rooms	_____	_____	_____	_____	_____	_____
Computers, laptops, printers	_____	_____	_____	_____	_____	_____
Curbside service	_____	_____	_____	_____	_____	_____
Help using computers, laptops, printers, etc.	_____	_____	_____	_____	_____	_____
Homebound services	_____	_____	_____	_____	_____	_____
ILL (interlibrary loan/borrowing items from other libraries through this library)	_____	_____	_____	_____	_____	_____
Internet access/Wi-Fi	_____	_____	_____	_____	_____	_____
Newspapers and magazines	_____	_____	_____	_____	_____	_____
Online presence (web pages, catalog, discovery layer)	_____	_____	_____	_____	_____	_____
Passes to local educational activities (Flagler Museum Science Center, etc.)	_____	_____	_____	_____	_____	_____
Photocopier	_____	_____	_____	_____	_____	_____
Programs (classes, storytimes, etc.)	_____	_____	_____	_____	_____	_____
Reference (research assistance from librarians)	_____	_____	_____	_____	_____	_____
Study rooms/reading areas	_____	_____	_____	_____	_____	_____
Test proctoring	_____	_____	_____	_____	_____	_____
Overall, how important is the Lake Park Public Library to you and your family?	_____	_____	_____	_____	_____	_____

**Do you see a need for service in any of the following areas at the Lake Park Public Library?**  
Please choose all that apply.

- |  |  |
|--|--|
| <input type="checkbox"/> Basic literacy                                | <input type="checkbox"/> Business and career information     |
| <input type="checkbox"/> Community information and involvement         | <input type="checkbox"/> Consumer information                |
| <input type="checkbox"/> Cultural awareness                            | <input type="checkbox"/> Current topics/Popular titles       |
| <input type="checkbox"/> General information on many topics            | <input type="checkbox"/> Lifelong learning                   |
| <input type="checkbox"/> Local history and genealogy                   | <input type="checkbox"/> Personal growth opportunities       |
| <input type="checkbox"/> Public meeting space                          |  |
| <input type="checkbox"/> Skills to find, evaluate, and use information | <input type="checkbox"/> Support for educational achievement |
| <input type="checkbox"/> Other: _____                                  |  |

**Are there other services you would like the Lake Park Public Library to provide?** Please choose all that apply.

- |   |  |
|---|--|
| <input type="checkbox"/> Literacy classes       | <input type="checkbox"/> Coffee shop   |
| <input type="checkbox"/> Computer classes       | <input type="checkbox"/> Study rooms   |
| <input type="checkbox"/> Older adult programs   | <input type="checkbox"/> Teen programs |
| <input type="checkbox"/> Tutoring/Homework Help | <input type="checkbox"/> Other: _____  |

**How do you find out about the Lake Park Public Library's programs and services?** Please choose all that apply.

- |  |  |
|--|--|
| <input type="checkbox"/> Facebook posts from the library or town | <input type="checkbox"/> Facebook posts shared by others |
| <input type="checkbox"/> In-library flyers and signs             | <input type="checkbox"/> Library staff                   |
| <input type="checkbox"/> Library web page                        | <input type="checkbox"/> Local broadcast media           |
| <input type="checkbox"/> Newspaper                               | <input type="checkbox"/> Nextdoor                        |
| <input type="checkbox"/> Town calendar                           | <input type="checkbox"/> Town newsletter                 |
| <input type="checkbox"/> The library has programs and services?  | <input type="checkbox"/> Other: _____                    |

**How old are you?**

- |                                      |                                      |                                |
|--------------------------------------|--------------------------------------|--------------------------------|
| <input type="checkbox"/> 11 or under | <input type="checkbox"/> 12-18       | <input type="checkbox"/> 19-24 |
| <input type="checkbox"/> 25-34       | <input type="checkbox"/> 35-44       | <input type="checkbox"/> 45-54 |
| <input type="checkbox"/> 55-64       | <input type="checkbox"/> 65 or older |                                |



**What gender best describes you?**

\_\_\_\_\_ Female                      \_\_\_\_\_ Male                      \_\_\_\_\_ Non-binary

\_\_\_\_\_ Prefer not to say                      \_\_\_\_\_ Other: \_\_\_\_\_

**What is the highest level of education you have completed?**

\_\_\_\_\_ Have not entered high school                      \_\_\_\_\_ Some high school

\_\_\_\_\_ High school graduate or GED                      \_\_\_\_\_ Some college

\_\_\_\_\_ College degree or higher                      \_\_\_\_\_ Other: \_\_\_\_\_

**What languages do you speak?** Please choose all that apply.

\_\_\_\_\_ English                      \_\_\_\_\_ French                      \_\_\_\_\_ Haitian Creole

\_\_\_\_\_ Portuguese                      \_\_\_\_\_ Spanish                      \_\_\_\_\_ Other: \_\_\_\_\_

**What languages do you read or write?** Please choose all that apply.

\_\_\_\_\_ English                      \_\_\_\_\_ French                      \_\_\_\_\_ Haitian Creole

\_\_\_\_\_ Portuguese                      \_\_\_\_\_ Spanish                      \_\_\_\_\_ Other: \_\_\_\_\_

**What is your employment status?**

\_\_\_\_\_ Attending school                      \_\_\_\_\_ Employed or self-employed

\_\_\_\_\_ Stay-at-home parent or caretaker                      \_\_\_\_\_ Retired

\_\_\_\_\_ Unemployed

If you would like to be notified of workshops regarding the Lake Park Public Library's Long-Range Strategic Plan, please give us your name and contact information. The library will attempt to contact all who give us this information, but does not guarantee notification.

Name: \_\_\_\_\_

Phone: \_\_\_\_\_

E-mail: \_\_\_\_\_

Thank you for your time! If you have any questions about this survey or about the Lake Park Public Library, please contact us through e-mail at [askhere@lakeparkflorida.gov](mailto:askhere@lakeparkflorida.gov), call us at 561-881-3330, or visit us, Monday, 9:00 AM – 6:00 PM, Tuesday through Thursday, 9:00 AM – 8:00 PM, Friday, 9:00 AM – 4:00 PM or Saturday, 10:00 AM – 4:00 PM.

**PLEASE RETURN THIS SURVEY TO THE CIRCULATION DESK AT:**

**529 Park Avenue, Lake Park, FL 33403**