# Mayo Drive-Thru Pharmacy

Dr. Erica Mayo



## Who is Dr. Erica Mayo? (Resume At-A-Glance)

- Education
  - Florida A&M University
    - Doctorate of Pharmacy Degree: Magna Cum Laude
- Certifications:
  - Certified Test and Treat Pharmacist
  - Collaborative Pharmacy Practice Agreement
  - Lab Order and Evaluation Certification
  - Teaching and Learning Certification
  - Diabetes Education Certification
  - Certified Immunization Pharmacist
- Other Licenses
  - Consultant Pharmacist

## Who is Dr. Erica Mayo (Resume At-A-Glance)

- Qualifications
  - Pharmacy Management
    - Acquisitions
    - Immunization Clinics
    - New Business/Pharmacy Growth (Nursing Facilities)
    - Team Building
    - Service Excellence
    - Store Recovery
    - Loss and Prevention Specialists recovering millions of dollars
  - Established Professional Relationships with local Physicians
  - Native of Columbia County
  - Current Business Owner



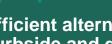
## Drive-Thru Pharmacy: Purpose







**Improve Customer** Satisfaction



Efficient alternative to curbside and delivery



Improved medication adherence rates

Population Demographics •Elderly •Disable Income Level •Household Size



#### **Replacing History**

**Collins Drug Store** Desoto Drug Store

## Drive-Thru Pharmacy: Advantages

### Face-to-Face personalized service

### Fast and efficient accessible healthcare

- No long wait times
- Collaborative Practice Agreement (CPA) will also improve service times
- Decreased distractions

#### Delivery

#### **Decreased Contact**

 No worries about pandemics or any other illness from being in contact with other customers

Over The Counter Medications on Hand

## Advantages of CPA Certification

- Collaborative Practice Agreements are formal relationships between pharmacist and physicians.
  - Errors and Delays
    - 5% prescriptions with a prescribing error
    - 25% errors resolved in greater than 1 day



# The CPA Advantage Saving Money

PRESCRIPTION RESOLV	ED BY CPA	
R		
Aspírín 8	ing	
Síg: Take 1 tabl	~	PRESCRIPTION RESOLVED BY CPA
# 30 ti	aloLets	R
		Fluticasone NS
R	efill <u>.5.</u> times	≤ig: Use 1 spray r€N daily # 1 inhaler
<u>Dr. Diane Beattles</u> <u>Dr. 1</u> Presiden	Rec Farmer Paradat	
merchoer	TTN/TNLOT	REALL <u>5</u> TIMES
		<u>Dr. Diana Beatties</u> <u>Dr. Rex Farmer</u> Prostlar Barnadt
PRESCRIPTION RESO	LVED BY CPA	
PRESCRIPTION RESO	HVED BY CPA	
R		
R Nicotine 23	ing Patch	
R Nicotine 21 Sig: Apply 1	lung Patch patch daily	
R Nicotine 21 Sig: Apply 1	ing Patch	
R Nicotine 21 Sig: Apply 1	lung Patch patch daily	

# The CPA Advantage Saving Time & Money

PRESCRIPTION RESOLVED BY CPA Janumet 50/1000mg Sig: Take I tablet PO BID # 60 tablets REFILL 5 TIMES

Dr. Diana Beatties

Dr. Rex Farmer Phenedit

ORIGINAL PRESCRIPTION

Januvia 100mg Sig: Take 1 tablet PO @day

# 30 tablets

REPLIC 5 TIMES

Dv. Dana Beattes

**ORIGINAL PRESCRIPTION** 



Metformin 1,000mg Sig: Take 1 tablet PO BID # 60 tablets

REPLI, <u>5</u> TIMES

Dr. Diana Scottes Francisco

## Test and Treat



Allows Certified Pharmacist to test and treat non-chronic, minor health conditions.

Influenza (Flu) Streptococcus (Strep Throat) Skin Conditions Minor infections



Telehealth

## **Drive-Thru Pharmacy: Location**

### Parking Lot of City Hall

Across/Adjacent from Columbia County Courthouse

## The Current Drive-Thru



## THE REMODEL DR. MAYO STYLE









## MAYO DRIVE-THRU PHARMACY: THE DRIVE-THRU RE-IMAGINED









## PHASE II



### PHARMACY AND WELLNESS CENTER









# QUESTIONS