



## **Report to**

**Agenda Item:** Discussion & Possible Action: Community Portal

**Meeting Date:** 12.19.23

**Referring Body:**

**Committee Contact:**

**Staff Contact:** Lisa Kerstner

**Report Prepared by:** Lisa Kerstner

**OBJECTIVE(S):** Allow Utility customers to pay and have access to their bill online.

**HISTORY/BACKGROUND:** When in training last week, Kim was informed that we need the Community Portal module in order to allow customers to pay and have access to their utility bills online.

**PROPOSAL:** Approve the Service Agreement for the Community Portal.

## **FINANCIAL**

### **Financial Consideration/Action:**

### **FUNDING SOURCE:**

Account Number/Title: #100-51400-485-000 – Computer Supplies, Expenses & Support

Current Adopted Budget: \$ 144,950.00

Spent to Date: \$ 120,842.81

Remaining Budget: \$ 24,107.19

Requested Amount: \$ 2,500.00

Remainder of Budgeted Amount, if approved:

### **ATTACHMENTS:**