

# Kronenwetter Fire Department

## EMS

### Year-End Report 2025



**Kronenwetter Fire Department**

**First Responders**

**Reporting Year: 2025**

**Prepared By: Alexa Corazalla, EMS Coordinator**

## **Executive Summary**

In 2025, the Kronenwetter Fire Department First Responder Group demonstrated exceptional operational reliability by responding to 371 out of 395 with 22 of the unanswered calls being to the Aspirus Kronenwetter Clinic. When adjusting for calls that fall outside of the facility, the KFD achieved an effective response rate of 371 out of 373 calls (or 99.46%) for all emergency dispatches. *\*Understanding the gap—22 calls occurred at the Aspirus Kronenwetter Clinic, to which KFD EMR's do not respond during standard business hours (8am-4pm) as the facility is already staffed by medical professionals. These incidents typically involve patients already under clinical supervision seeking transportation to an Emergency Room for diagnostic testing or higher-level of care that is unavailable at the clinic. It should be noted there is flexibility for special circumstances for this location; historically KFD EMR's have responded to this location in instances where a patient is not yet inside the facility (e.g. an emergency occurring in the parking lot) and requires immediate intervention.*

An average response time from time of dispatch notification to First Responder being en-route was 1.73 minutes. The department's 14 active responders, ranging from EMRs to Registered Nurses, manage a diverse caseload that primarily served an aging population, with individuals aged 71–80 representing the highest volume of patients. Medical data shows that acute pain (61 calls) and falls (51 calls) were the leading reasons for dispatch, with notable seasonal spikes in pain-related emergencies during August and falls in December. To maintain this high standard of care, the team completed 19 specialized drills, covering advanced topics like OB/Childbirth and trauma assessment, while simultaneously fostering community safety through public education and youth outreach.

### **1. Mission & Program Overview**

#### **Mission Statement:**

The mission of the Kronenwetter Fire Department is to minimize loss of life, property and the environment from fires, natural disasters, life threatening situations, and to assist other emergency agencies.

#### **Role of the First Responder Group:**

Under direction of the EMS Coordinator or Chief, respond to emergency medical calls when requested. First Responders respond to the call from their home directly to the patients location/home. First Responders render EMS services according to their State of Wisconsin license level protocols and operational plan. First responders receive training by the EMS Coordinator regarding first responder skills. They maintain all equipment that has been provided to them. They maintain their EMS licensure with the State of Wisconsin per state rules.

Beyond clinical interventions, our role often extends into providing essential psychological/emotional support and comfort to the patient's loved ones. We recognize that an emergency affects the entire household, so we also prioritize caring for family members both during and after the medical crisis. This might mean staying behind to provide a calming presence until additional supports arrive or even stepping in to finish a task the patient was working on—like securing a home or tending to a chore—to lift a small burden off the family's shoulders. We make it a point to demystify the chaos by clearly explaining the process, walking them through the next steps once the patient is loaded into the ambulance and before the ambulance departs, and ensuring they are emotionally supported and have a clear plan for what comes next.

## **2. Staffing & Personnel**

**Total Active First Responders:** 12 Responders

### **Certifications Held:**

- EMR: 6
- EMT: 4
- AEMT: 2
- Paramedic/RN: 2

### **Personnel Changes:**

- New Members Added: 4
- Members Separated (resignation/retirement): 1

## **3. Equipment**

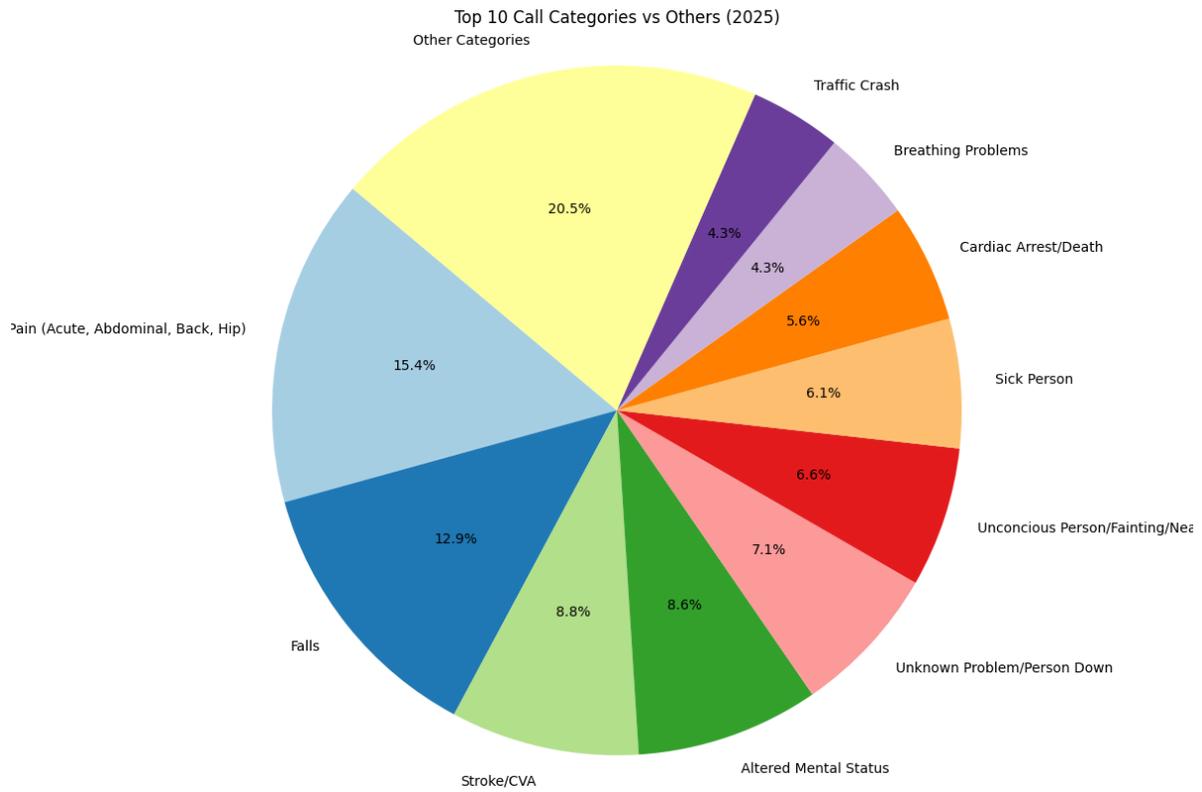
Each first responder is provided with a Medical Bag or 'Jump Bag'

Our jump bags are meticulously organized to turn any location into a makeshift treatment room, starting with diagnostic tools to capture vital signs using a BP cuff, stethoscope, thermometer, glucometer, and SpO2 monitor. For physical injuries, we carry an array of trauma supplies—including gauze, wraps, bandages, chest seals, trauma shears, and specialized tools, splints for rapid immobilization of fractures/sprains and C-Collars for cervical spine immobilization. To manage critical life functions, the bag includes a portable oxygen tank and airway management tools, ranging from basic OPAs and NPAs to advanced supraglottic (iGel) devices. Finally, the bag is stocked with emergency medications designed for immediate intervention, such as Narcan for overdoses, Aspirin for cardiac events, Oral Glucose for diabetic crises, and Epi-Pens for life-threatening anaphylaxis.

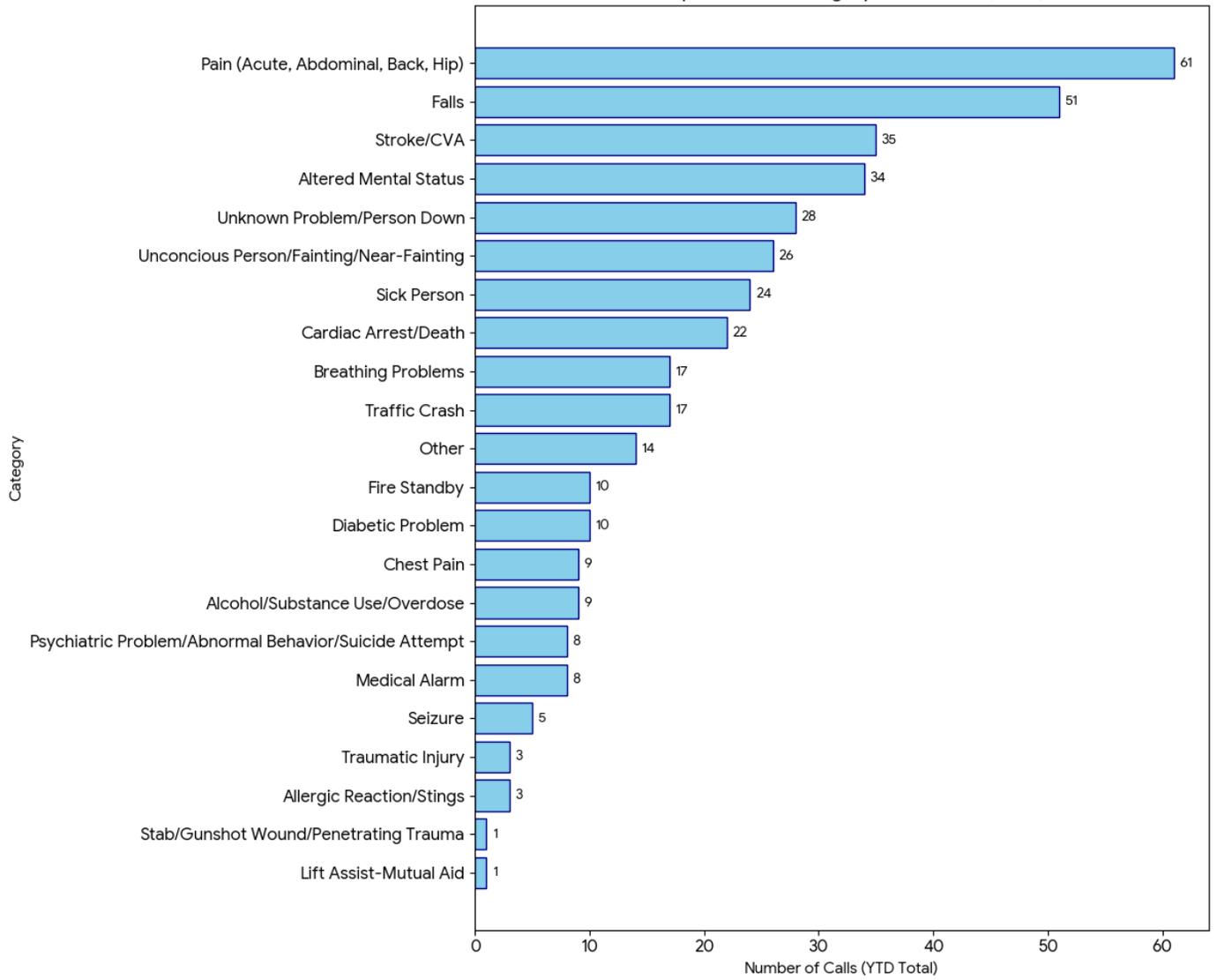
#### 4. Response & Call Volume Statistics

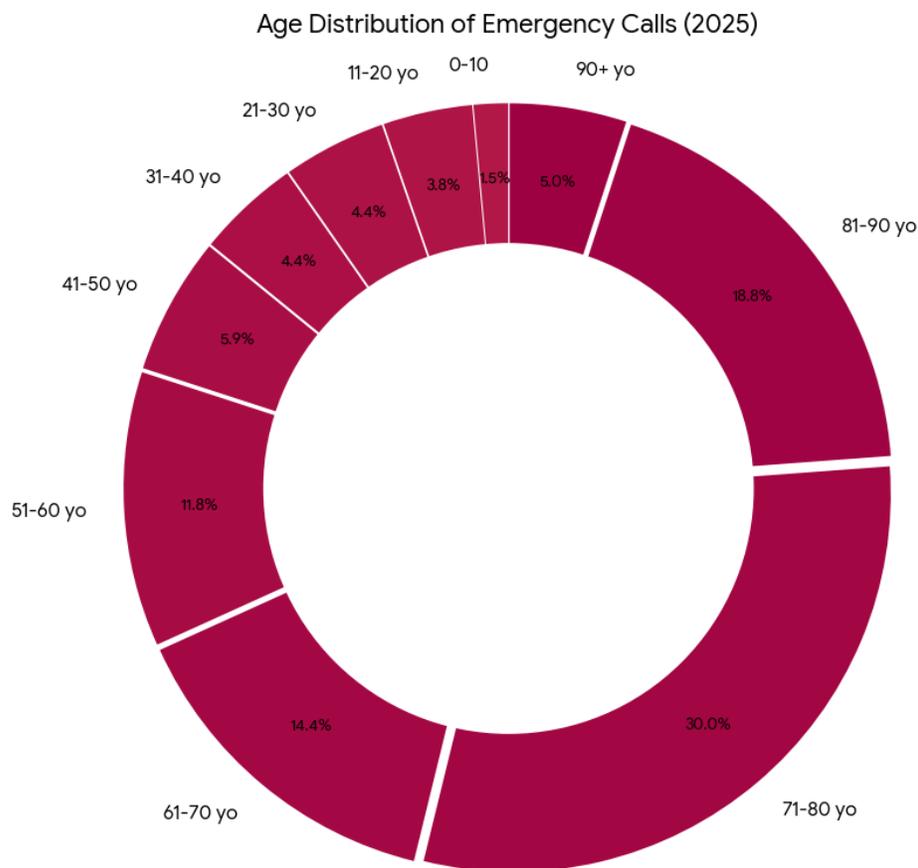
Total Calls: 395 calls

Call Type Breakdown: *\*Please see graphs located below and on following pages\**



Comprehensive Category Distribution (2025)





#### 2025 Call Data Overview:

- The data shows that the most affected age group was individuals ages 71-80 years old accounting for the highest volume of calls, a notable concentration of calls for patients over the age of 60. The youngest patient recorded was 3 mo. old and the eldest was 98 years old. The Primary call category for Pain (acute, abdominal, back, hip, etc). accounted for 61 calls, following this is the remainder of the top 5 categories including: Falls 51 calls, Stroke/CVA 35 calls, Altered Mental Status 34 calls, 28 calls for Unknown Problem/Person Down.
- Pain-related calls peaked in August with 10 calls specifically related to various pain types, while Falls saw a significant spike in December (12 calls).

## **5. Training & Continuing Education**

- 19 total EMR Drills were conducted throughout the year on the 2<sup>nd</sup> and 4<sup>th</sup> Thursday evenings from 6-8, including 4 combined trainings with Riverside Fire District.
- Training topics included but not limited to:
  - HIPPA/EMS Documentation
  - CPR Renewal
  - Cold Weather Emergencies
  - Advanced Directives in EMS, CPR, Stroke Related Calls
  - Impalement Injury Stabilization
  - Training with Aspirus MedEvac OB/Childbirth
  - Airway/Advanced Airway/Oxygen Administration
  - Administrative/Compliance Review
  - Pool Rescue
  - Epinephrine Administration Training
  - Trauma Assessments
  - MCI (Mass Casualty Incident) and MCI Triage
  - Spinal Immobilization with Helmet Removal (ATV/UTV/Snowmobile)
  - Pediatric Seizures/Trauma
  - Scenario based training for assessment/treatment
  - Joint Training with RSFD included EKG review, lead placement, pediatric trauma, creative scenarios with downed firefighters, traumatic call reviews, and staff introductions.

## **6. Community Engagement & Public Outreach**

- Public Education Events (CPR, First Aid, etc.): CPR-BLS Training requested through KFD for two local Assisted Living Facilities
- Community Events / Standbys: KFD Open House in Oct. 2025, Village of Kronenwetter Events (National Night Out, and the Bike and Walk Event)
- School or Organization Outreach: Station tours to Developmentally Disabled Adults, Learn at home students, public school students, and visits to local Daycare Center. First Responder First Aid Care with Local Girl Scout Troops

## **7. Recognition & Acknowledgments**

In 2025—we recognized our Top 3 First Responders for making the most Medical Emergency Calls which included Timothy O’Brien, Alexa Corazalla, Matthew Neyrinck.

## **8. Grant Award & Financial Stewardship**

To further support our operational capabilities, the department is pleased to announce that it has been awarded **\$33,939.78** through the **Wisconsin EMS Funding Assistance Program (FAP Grant)** for the state fiscal year 2026 (July 1, 2025-June 30,2026).

These funds provide critical financial support for the department's infrastructure by helping cover costs associated with:

- **Training and Education:** Ensuring our responders maintain the highest level of life-saving certifications.
- **Medical Supplies and Equipment:** Upgrading the tools used daily in the field.
- **Medication Purchases:** Maintaining our inventory of necessary emergency pharmaceutical interventions.