

## Lisa Kerstner

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**From:** Barry, Patti <barryp@nashuanh.gov>  
**Sent:** Friday, July 7, 2023 12:12 PM  
**To:** Lisa Kerstner  
**Subject:** RE: [External] Mailings Unlimited

Hi Lisa,

Liz & Matt at Mailings Unlimited are great - I can't really say anything bad about them or their process. We send all of our property tax and wastewater bills out through them. They have always been extremely accommodating for us. We send approximately 28k property tax bills twice a year. We have a custom tax bill so we will send them our tax file and they will usually send our proofs within hours or the next day at a maximum. Once approved they require a 5 day turnout to print/fold/mail all of our bills. I will usually send them a timeline a couple of months ahead of our tax billing so they can put us on the calendar. This past May we encountered some major software problems with our tax billing that delayed everything by weeks. They were great in checking in and still fitting us into their schedule to get the bills out quickly. We also send them approx. 18k quarterly residential wastewater bills and around 2500 monthly commercial wastewater bills. They have always been great with us!

Please let me know if there's any other information you would like. Very happy customer here!

Thanks and best of luck!  
Patti

*Patti Barry*  
Deputy Treasurer/Deputy Tax Collector



City of Nashua  
Tax Collector's Office  
229 Main Street  
Nashua, NH 03061  
(603) 589-3207

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**From:** Lisa Kerstner [mailto:lkerstner@kronenwetter.org]  
**Sent:** Friday, July 07, 2023 11:24 AM  
**To:** Barry, Patti <barryp@nashuanh.gov>  
**Subject:** Mailings Unlimited

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Patty,

The Village of Kronenwetter is looking to use an outside provider for mailing out PPT bills this year. I was told that you use Mailing Unlimited to mail out your PPT bills. Could you please tell me some things that you like and dislike about the process?

Thank you,  
Lisa Kerstner  
Finance Director/Treasurer



1582 Kronenwetter Drive  
Kronenwetter, WI 54455  
715-693-4200 ext. 105  
715-693-4202 Fax  
[www.kronenwetter.org](http://www.kronenwetter.org)