

## Lisa Kerstner

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**From:** Susan Pagel <spagel@stevenspoint.com>  
**Sent:** Friday, July 7, 2023 11:34 AM  
**To:** Lisa Kerstner  
**Subject:** RE: [External] Online Form Submittal: Contact the Comptroller/Treasurer

Hello,

I was forwarded your information request.

I really have nothing bad to say about them. We send our tax bills to them in pdf format, and they print them. We have perforated coupons at the bottom and we use colored paper. We also have a full page insert that they place into each tax bill as well also sent in a pdf. We send the insert as soon as we have it ready for print and I believe they send that to some printer prior to receiving our tax bills.

Portage County pays for the printing of the tax bills. We pay for the insert and postage. ABT Mailcom is able to split the bill and send us our portion via an e-mailed invoice. You will end up paying for overruns of the insert, but that is to be expected.

Let me know if you have any other questions.

*Susan Pagel*

Tax Specialist  
City Treasurer's Office  
1515 Strongs Ave  
Stevens Point, WI 54481  
Voice: (715) 346-1557  
Office Hours 7:30am-4:00pm M-F

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**From:** [noreply@civicplus.com](mailto:noreply@civicplus.com) <[noreply@civicplus.com](mailto:noreply@civicplus.com)>  
**Sent:** Friday, July 7, 2023 10:20 AM  
**To:** Corey Ladick  
**Subject:** [External] Online Form Submittal: Contact the Comptroller/Treasurer

### Contact the Comptroller/Treasurer

First and Last Name:	Lisa Kerstner
Street Address:	1582 Kronenwetter Drive
City	Kronenwetter
State:	WI
Zip:	54455
Phone Number:	715-693-4200

Email Address: [lkerstner@kronenwetter.org](mailto:lkerstner@kronenwetter.org)

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Please enter your questions  
or comments below:

The Village of Kronenwetter is looking to use an outside provider for mailing out PPT bills this year. I was told that you use ABT to mail out your PPT bills. Could you please tell me some things that you like and dislike about the process?

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