



AGENDA ACTION FORM

Consideration of a Resolution to Amend Existing NASPO Contract AR2488 with Purchase of Ecolane Mobility Customer Smartphone App for Kingsport Area Transit Service (KATS)

To: Board of Mayor and Aldermen
From: Chris McCartt, City Manager *CM*

Action Form No.: AF-246-2024
Work Session: August 30, 2024
First Reading: September 3, 2024
Final Adoption: September 3, 2024
Staff Work By: Timothy Land
Presentation By: Timothy Land

Recommendation:

Approve the Resolution.

Executive Summary:

Kingsport Area Transit Service (KATS) has been using Ecolane scheduling and dispatching software as a service (SaaS) in daily transit operations since 2023. To stay current and relevant in today's public transit industry, and to build upon customer service, KATS is in the position to obtain the Ecolane MOBILITY app. This will give customers the ability to book and modify their rides, as well as the ability to track when their van will arrive. KATS seeks to purchase the customer-based smartphone app MOBILITY by Ecolane for \$14,830.86 by amending existing agreement through SHI International Corporation using NASPO Contract No AR2488. Funding is identified in the FY24 budget (Federal: \$11,864.68 (80%)/ State: \$1,483.09 (10%)/ Local: \$1,483.09 (10%)).

This MOBILITY app was one of a group of optional modules that was listed in the original SHI quote from 2023. KATS opted out of accepting MOBILITY as an option upon entering into contract in 2023 with the understanding that optional modules can be purchased at future dates. (AF-246-2024) (Timothy Land).

Attachments:

- 1. Resolution
- 2. Quote
- 3. Original 2023 SHI/ Ecolane Contract
- 4. SHI/ Ecolane Quote with all options (2023)
- 5. SHI/ Ecolane Quote with final options (2023)

| | <u>Y</u> | <u>N</u> | <u>O</u> |
|------------|----------|----------|----------|
| Baker | — | — | — |
| Cooper | — | — | — |
| Duncan | — | — | — |
| George | — | — | — |
| Phillips | — | — | — |
| Vacancy | — | — | — |
| Montgomery | — | — | — |