

Chapter 102 – Utilities

All rates and fees set out in Chapter 102 shall be effective for billing on or after July 1, 2023

Water Usage Rates and Fees

A. Unmetered Non-commercial Customers – Monthly Rate.....\$22.06

B. Water Usage Rates

1. Base charge per month, by meter size

<u>Size</u>	<u>Inside City</u>	<u>Outside City</u>
5/8 inch.....	\$ 9.20.....	\$ 18.16
1 inch	\$ 16.37.....	\$ 36.93
1 ½ inch.....	\$ 30.72.....	\$ 66.80
2 inch	\$ 52.25.....	\$ 111.60
3 inch	\$ 136.03.....	\$ 300.92
4 inch	\$ 288.89.....	\$ 673.28
6 inch	\$ 604.90.....	\$ 1,407.46
8 inch	\$ 835.98.....	\$ 1,931.25
10 inch	\$ 1,404.80.....	\$ 3,220.56
12 inch	\$ 2,439.72.....	\$ 5,566.39

2. Usage Rate Schedule (Rate Per Thousand Gallons)

<u>Volume Used</u>	<u>Inside City</u>	<u>Outside City</u>
1,000 – 70,000 gallons	\$ 3.11.....	\$ 6.23
Over 70,000 gallons.....	\$ 2.23.....	\$ 4.45

3. Wholesale Customer Rate – will be 40% increase over Inside City Base Charge (B.1) and Usage Rate Schedule (B.2) shown above

4. Emergency Connections to Other Utilities – will be charged Outside City Usage Rates (B.2) only, no Base Charge

C. Private Fire Service Connection (Monthly Charge plus Usage Rates Found in Section B.2.)

<u>Size</u>	<u>Inside City</u>	<u>Outside City</u>
4 inch and below	\$ 30.00.....	\$ 50.00
6 inch	\$ 50.00.....	\$ 75.00
8 inch	\$ 50.00.....	\$ 75.00
10 inch	\$ 75.00.....	\$ 100.00
12 inch	\$ 100.00.....	\$ 150.00

D. Tapping Fees (New Meter, Meter Relocation, Fire Service, Fire Service Relocation)

<u>Size</u>	<u>Inside City</u>	<u>Outside City</u>
5/8 inch.....	\$ 900.....	\$ 1,400
1 inch	\$ 1,100.....	\$ 1,600
1 ½ inch.....	\$ 2,000.....	\$ 2,500
2 inch	\$ 2,700.....	\$ 3,200
3 inch	\$ 4,500.....	\$ 5,000
4 inch	\$ 5,200.....	\$ 5,700
6 inch	\$ 7,500.....	\$ 8,200

All taps larger than 6 inch will be estimated prior to construction, fee to include all costs of labor, equipment, and materials plus 10%

E. Water Connection Service Fee and Deposits

1. Inside City..... \$30.00
2. Outside City..... \$40.00
3. Deposit For All New and Certain Former Residential Customers \$50.00

F. Temporary Connection of 2 inch Meter to Fire Hydrant

1. Inside City..... \$200.00
2. Outside City..... \$250.00

G. Disconnection or Reconnection of Service

1. Reconnection / Non-Payment Fee
 - (a) Kingsport Water Customers (Before 5 PM on Work Days) \$ 30.00
 - (b) Kingsport Water Customers (After 5 PM, Weekends, Holidays)..... \$50.00
 - (c) Bloomingdale Utility District (BUD) Water Customers..... BUD Current Rate
2. Meter Removal or Locking Fee \$50.00
3. Obstruction Removal Fee \$ 100.00
4. Tampering Fee (meters or other utility property) \$100.00

H. Service Call Charges

- | | Inside City | Outside City |
|---|-------------|--------------|
| 1. Raise / Lower Water Meter at Request of User..... | \$ 100.00 | \$ 150.00 |
| 2. Leak Detection / Line Locating on Private Property (per hour)..... | \$60.00 | \$75.00 |
| 3. Backflow Prevention Devices Testing Fee <ol style="list-style-type: none">(a) Initial Test..... Free(b) Annual Test Free(c) Retesting Fee, Per Test (If Device Fails on Initial or Annual Test).....\$ 75.00 | | |
| 4. Service Fee <ol style="list-style-type: none">(a) Initial Call..... Free(b) Recurring Service Calls, each..... | | \$ 50.00 |

I. Fire Hydrants

1. Fire Hydrant Installation or Relocation Fee\$ 5,500.00
2. Fire Hydrant Flow Test Fee\$ 100.00

J. Water Line Extension

1. Cost Estimate Fee\$ 100.00
2. Extension Cost will be estimated at contractor installation prices and will be limited to availability of lowest bid contractor
- 3.

Sewer Usage Rates and Fees

K. Sewer Usage Rates

1. Base charge per month
 - (a) Inside City \$ 13.56
 - (b) Outside City \$ 20.39
2. Class I Usage Rates (Rate Per Thousand Gallons)

Volume Used	Inside City	Outside City
All Usage over 1,000 gallons.....	\$ 10.34	\$ 15.51

3. Class II Surcharge Fees
 - (a) BOD per lb.....\$0.204
 - (b) TSS per lb\$0.102
4. Residential or commercial water customers located within the corporate limits of the City of Kingsport where sanitary sewers are not available and are identified by the Utilities Director as receiving septic tank pumping and waste hauling services provided by the City shall be subject to sewer user rates for Class I customers as set out above. Tap fee applicable to property served shall be paid before such service begins.
5. Sewer Usage Cap for All Residential Customers
 - (a) An average base figure on water consumption will be established for individual residential customers. This figure will be calculated by using the consumption by each metered customer during the five-month billing periods of December to April, winter months when water usage is reasonably stable, and when most water enters the City sewer system.
 - (b) Since sewer fees are based on per-thousand-gallon usage, the average that was calculated from the winter period will be rounded-up to the next thousand-gallon level.
 - (c) A 3,000-gallon amount will be added to the average of each customer to arrive at a final individual consumption average.
 - (d) Once established, the final average will be used as the annual individual sewer cap for the following year. A new cap will be established during each winter period and the procedure will be repeated.
 - (e) Any new residential customer will be assigned a cap of 8,000 until an average individual cap can be established.

L. Tapping Fees (New Service, Tap Relocation, or Additional Tap)

1. Residences, single-family, cluster homes, condominiums, townhouses, duplexes, row houses, etc. per living unit (existing structures and new construction)
 - (a) Inside City \$ 2,500.00
 - (b) Outside City \$ 2,800.00
 - (c) Additional Units on Same Tap \$200.00
2. Multi-family complexes, hotels, motels, hospitals, nursing homes, retirement centers, mobile home parks, etc. (existing structures and new construction)
 - (a) First Unit / Room
 1. Inside City..... \$ 2,500.00
 2. Outside City..... \$ 3,500.00
 - (b) Additional Units on Same Tap
 1. Inside City..... \$200.00
 2. Outside City..... \$300.00
3. Car wash (existing structures and new construction)
 - (a) First Bay
 1. Inside City..... \$ 2,500.00
 2. Outside City..... \$ 3,500.00
 - (b) Each Additional Bay
 1. Inside City..... \$500.00
 2. Outside City..... \$750.00
4. Large and small commercial users, factories, and shopping centers (existing structures and new construction)
 - (a) First 10,000 square feet (or additional lateral)
 1. Inside City..... \$ 2,500.00
 2. Outside City..... \$ 3,500.00
 - (b) Each additional 10,000 square feet
 1. Inside City..... \$300.00
 2. Outside City..... \$450.00
5. Low Pressure Tap Fees (Residential Lift Station)
 - (a) New Structures
 1. Inside City..... \$ 5,500.00
 2. Outside City..... \$ 6,500.00
 - (b) Existing Structures
 1. Inside City..... \$ 2,500.00
 2. Outside City..... \$ 6,500.00

M. Financing of Sewer Tapping Fees

1. Interest rate, per annum 9.5%
Upon mailing of notices of the availability of sewer to the property owner of record, or on the date of the tap fee permit, whichever shall come first, when payment is not received in full, interest shall begin to accrue on the 91st day from the date of the notification, or on the date of the permit, as is applicable, on the amount of the tap fee, the lateral fee, or lateral construction fee schedule and related definitions.
2. Tap Fees may be financed over a ten (10) year period and shall be payable in equal monthly installments including interest charged at a rate established by this resolution. A property owner(s) desiring to finance the tap fee will be required to execute a promissory note secured by a deed of trust in the amount of the tap fee payable to the City of Kingsport. The promissory note and the deed of trust shall be a standard form prescribed by the City Recorder and approved by the City Attorney.
3. Recording fee and other charges for recording Deeds of Trust and Release Deeds will be the same as those assessed to the City by the Register of Deeds of the county where the deeds are recorded.
4. Financing shall be available to residential property served by City of Kingsport installed collector sewers. For the purpose of determining the availability of financing, residential property shall mean existing single family residences or row houses, as defined herein, and include new residential construction only when the construction is for the property owner's own personal use. A property owner(s) desiring to finance the tap fee will be required to execute a promissory note in the amount of the tap fee due payable to the City of Kingsport. The property owner(s) shall also be required to execute a Deed of Trust securing the note. The promissory note and the deed of trust shall be a standard form prescribed by the City Recorder and approved by the City Attorney. The property owner(s) shall be further required to pay to the City a recording fee as set out herein at the time the Deed of Trust is executed.

Owners of the following classes of property:

- (a) Residences or row houses (existing structures or new construction only when the construction is for the property owner's own personal use)
- (b) Existing additional units may finance the tap fee due and payable to the City over a ten (10) year period in equal monthly installments including interest charged at a rate established by this resolution upon the execution of a promissory note and a deed of trust securing the note.

In the Event an outside property owner financing a tap fee is annexed he/she shall be given a pro rata credit to their outstanding principal balance in the month following the effective date of annexation equal to the difference between an outside tap fee and an inside tap fee in effect at the time the promissory note was initially entered into. The pro rata amount to be credited against the property owner's account will be determined by allocating the difference between an outside tap fee and an inside tap fee on a monthly basis over the term of the promissory note and applying the monthly amount to the number of installments remaining to be billed over the term of the promissory note as of the effective date of the annexation. The amount calculated by applying the monthly amount to the number of unbilled installments as the effective date of annexation will be applied as a credit against the property owner's outstanding principal balance.

5. Financing shall not be available to owners of the following class of property:
 - (a) New residences located in subdivisions in which sewer mains and laterals have been installed by developers
6. Also, financing shall not be available in cases where the development is for speculative purposes. In determining if construction is for speculative purposes, any sewer tap permit issued in the name of a licensed contractor, plumber, developer, or broker shall be considered for speculative purposes and payment of the tap fee in full shall be required. In cases where a contractor constructs a residence for personal occupancy and desires to finance the tap fee, the contractor/owner will be eligible to finance when he or she provides the City Recorder with (1) certification that the residence has been constructed for personal occupancy of the owner/ contractor, and (2) executes a standard City of Kingsport promissory note and deed of trust securing the note for sewer tap fees payable to the City of Kingsport. The "Certification of Construction for Personal Occupancy" shall be a standard form prescribed by the City Recorder and approved by the City Attorney.

N. Categories of Uses

1. Single Family Residence: A building occupied exclusively for residence purpose by one family or housekeeping unit, independent of any other structure, and generally owner occupied.
2. Row Houses: Utilizes a common wall between houses (duplex) or row house can have common walls on both sides of the structure (cluster home, townhouse and/or condominium) and usually is one-family owner occupied.
3. Additional Existing Units: Additional existing units on same lot or parcel of land with existing residence and connected to the same sewer tap.
4. Subdivisions and/or Planned Residential Development: Developments approved by the Kingsport Planning Commission where developer installs sanitary sewer collector system to City specifications and conveys by deed to City for maintenance. Internal circulation can be either public or private streets. Development where individual living units are available for private ownership.
5. Multi-family Project: Usually involves more than one building on a large site (internal vehicular circulation serving each building) and each multifamily complex or building located within the multifamily project shall be subject to the fee schedule established herein for multifamily complexes. Housing can be either low- or high-rise. The project is usually under one ownership, and the dwelling units are rented, but each dwelling unit may be under individual ownership.
6. Multi-family Complex: Usually consists of one building with direct access from building to public street and/or sanitary sewer easement. Can be either one ownership of entire project or individual ownership of each dwelling unit.
7. Hospitals, Nursing Homes, Retirement Centers: Unit/room is determined by the area (number of beds) served by one bath. Can be a private room, semi-private room or two rooms, etc.
8. Public Sewer System: A sanitary sewer system installed in a development comprised of lots, units, etc., available for individual acquisition and ownership. System developed to City specifications, at developer's expense and conveyed by deed to the City for maintenance.

9. Small Commercial Users (with less than 10,000 square feet in floor area): Such as those businesses or services as set forth in Article IV, Section 5, Subsection (A) - (E), inclusive, and Section 9 of the Zoning Ordinance of the City of Kingsport, except that those uses permitted within other zones or uses expressly excepted by Section 102-408 of the Code of Ordinances of the City of Kingsport or this Resolution shall not be construed to be included in this classification.

O. Wastewater Discharge Permit Fees

1. Non-domestic permit application

(a) Original Application..... \$50.00

(b) Renewal Application..... \$25.00

NOTE: Fee is non-refundable. Applicants who file an application with incomplete or missing information have thirty (30) days to correct and resubmit the application. Those applicants not resubmitting within 30 days will be required to start the application process over, including payment of another fee.

2. Non-domestic permits (annual fee)

(a) Inside City \$200.00

NOTE: Permits are issued for annual periods not to exceed a 5-year time limit. Fees are based on an annual rate.

3. Permit Transfer Fee \$100.00

P. Wastewater Appeals Board Fee \$250.00

Q. Water Utility Monitoring, Inspection, and Surveillance, and Construction Fees

1. Private Lateral Backup Response

(a) \$ \$250.00

(b)

(c)

2. Lateral Location Fee

(a) Inside City \$150.00

(b) Outside City \$200.00

3. Dye / Smoke Test, Odor Investigation, Pretreatment Inspection

(a) Inside City \$ 100.00

(b) Outside City \$ 125.00

4.

(a)

(b)

5.

6.

7. Wastewater Sample Fees \$50.00

Includes 5-Day BOD, Total Coliform / E-Coli, Temperature

Total Suspended Solids, Dissolved Oxygen, Ammonia, pH

8. Manhole Adjustment Fee at cost, based on estimate

R. Waste Hauler Permit Fee (annual) \$50.00

S. Clean Hauled Waste Disposal

1. Domestic (per load up to 2,000 gallons)..... \$100.00

2. Non-domestic (per 1,000 gallons)
 - (a) Inside City \$150.00
 - (b) Outside City \$250.00
- T.
- U. UST Discharge Permit Fee (per tank)..... \$100.00
- V. Groundwater Discharge Permit Fee (annual fee, per location) \$250.00

Stormwater Rates and Fees

W. Stormwater Rates

	<u>% SFU</u>	<u>Monthly User Rate</u>
<u>Single Family Residential Property</u>		
Tier (based on impervious surface)		
1 – 0 to 1,912 sq ft	70	\$2.45
2 – 1,913 to 6,269 sq ft	100	\$3.50
3 – 6,270 sq ft and above	140	\$4.90
<u>Non Single Family Residential</u>		
Duplexes, Townhomes, Apartments, Condominiums, Mobile Homes, etc.		
Per Each Dwelling Unit.....	60	\$2.10
<u>Other Developed Property</u>		
Commercial, Industrial, Institutional, Churches, Recreational,		
Parking Lots, etc.....	Varies	\$3.50 per SFU
		Minimum Fee \$3.50

X. Rate Details

1. The terms used in this subsection shall have the same meaning ascribed to such terms in Ordinance No. 6146, establishing the stormwater utility
2. The single-family unit (SFU) is hereby established as 3,794 square feet of impervious surface area. The base rate for stormwater user fees is \$3.50 per month per SFU
3. For the other developed property classification in the chart above, the number of SFU is determined by dividing the total square footage of impervious surface area of the property by the SFU, rounded to the nearest tenth. The minimum value shall not be less than one SFU.

Payment Processing Posting Priority

- Y. Payments for services billed on City utility statements will be processed, posted, and applied to the accounts receivable in the following order of priority:

<u>Payment Priority</u>	<u>Accounts Receivable Description</u>
10	Bankruptcy
11	Balance Forward
12	Payment Correction Transfer Balance
13	Returned Check Fee
14	Service Charges
15	Returned Check Transfer Balance
16	Declined Credit Card IVR Fee
17	Non-Payment Fee
18	Final Bill

19	Installation Fees
20	Water Tap Fees
21	Line Extension Estimate
22	Utility Deposit
23	Finance Department Adjustment
30	Stormwater Penalty
31	Stormwater Fees
40	Residential Garbage – Back Door
41	Residential Garbage – Curbside
42	Multi-Family/Business/Professional Complex Garbage
60	Miscellaneous Charge
61	Deposit Interest
62	Census Survey
78	Sewer Penalties
79	Sewer Sales
87	State Sales Tax
88	Water Penalties
89	Water Sales

Z. Bulk sale of Residential Water and Sewer Taps

1. 10-19 Taps, Purchased as a Bundle
 - (a) Inside City 25% Discount
 - (b) Outside City 20% Discount
2. 20 or More Taps, Purchased as a Bundle
 - (a) Inside City 50% Discount
 - (b) Outside City 40% Discount

NOTES: Taps must be purchased as a bundle and assigned to an existing address. If the account is not activated within one year, minimum usage rates will begin one year from the date of purchase.