



MEMO

To: Niki Ensor, Utilities Director
Ryan McReynolds, Deputy City Manager

From: Chad Austin, Assistant Utilities Director – Engineering/Operations

Date: August 18, 2026

Regarding: Approval for Contracting Emergency Sinkhole Repair on Olympian Way

The Utilities Department is requesting approval to enter into a contract with Rembco Geotechnical Contractors, Inc. for \$116,825.00 for the remediation of a sinkhole along Olympian Way.

On July 21, 2026, we received a request concerning a sinkhole forming near the street at 1301 Olympian Way. We filled the sinkhole with rock and replaced the asphalt. On July 28, we were contacted again because the sinkhole seemed to be worsening. We contacted a geotechnical engineering firm, Cross Engineering, to assist us with an assessment of the sinkhole. They mobilized a drill to take soil borings on July 31.

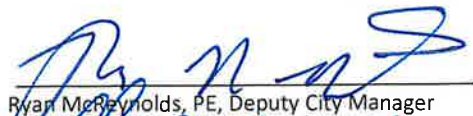
Cross Engineering delivered their report of the findings on August 7. The recommended remediation involves a geotechnical contractor drilling into the soil and pumping grout to fill voids in the rock, which will help to stabilize the soil and close the sinkhole.

We requested quotes from three geotechnical contractors that were suggested by Cross Engineering: Rembco, Keller, and Rock Supremacy. We received those quotes on August 14 and sent them to Cross Engineering for review. They reviewed the proposals and suggested that we use Rembco as the geotechnical contractor to remediate the sinkhole.

As the damage currently presents a safety hazard to the public, Olympian Way needs to be repaired as soon as possible.

In accordance with Section 2-605 of the City of Kingsport Code of Ordinances, authorization to make purchases in and for apparent or actual emergency situations affecting the immediate health, safety, and general welfare of the city is provided. All quotes are attached for reference.

This memo must be signed and approved by the Department Head and City Manager in order to process payment for this requested agreement. Their signatures denote approval to enter into the requested contracts.


Ryan McReynolds, PE, Deputy City Manager


Chris McCartt, City Manager

8/20/26
Date

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