



Memorandum of Understanding Between Frontier Health and the City of Kingsport

Purpose

This Memorandum of Understanding (MOU) establishes a collaborative partnership between **Frontier Health** and the **City of Kingsport** to improve coordination of services and access to care for individuals experiencing homelessness within Kingsport, Tennessee.

Shared Commitment

Both parties acknowledge the complex needs of individuals experiencing homelessness and agree to work collaboratively to identify, develop, and connect individuals to appropriate resources, including behavioral health services, medical care, housing supports, and other community-based services.

Scope of Collaboration

Frontier Health and the City of Kingsport agree to:

- Work jointly to identify gaps in services and develop strategies to address unmet needs within the homeless population.
- Coordinate efforts to connect individuals to available treatment, housing, and supportive services.
- Engage in ongoing communication and partnership to strengthen the continuum of care within the community.

Information Sharing and Confidentiality

Both parties agree to collaborate in a manner consistent with all applicable privacy laws and regulations, including the Health Insurance Portability and Accountability Act and 42 CFR Part 2.

- Information may be shared between parties as permitted under HIPAA for the purposes of treatment, and healthcare operations, including care coordination.
- Only the minimum necessary information will be shared to support coordination of care.
- When more detailed diagnostic, clinical, or substance use disorder treatment information protected under 42 CFR Part 2 is required, a valid, written authorization (release of information) will be obtained from the individual prior to disclosure.
- Both parties will ensure that all shared information is handled securely and in accordance with applicable federal and state confidentiality requirements.

Roles and Responsibilities

Frontier Health will:

- Provide behavioral health expertise, assessment, and treatment services as appropriate.
- Assist in identifying appropriate levels of care and treatment resources.

City of Kingsport will:

- Support outreach and engagement efforts with individuals experiencing homelessness.
- Collaborate in identifying community resources and facilitating access to services.

Terms and Termination

This MOU will become effective upon signature by both parties and will remain in effect until terminated by either party with written notice. The MOU may be reviewed and updated periodically by mutual agreement.

Non-Billing Agreement

This MOU is intended to outline the collaborative relationship between the parties and does not create any legally binding obligations or financial commitments unless otherwise agreed upon in writing.

Signatures

Authorized Representative

Frontier Health

Date: _____

Authorized Representative

City of Kingsport

Date: _____
