



Streets & Sanitation Division

MEMO

To: Ryan McReynolds, Deputy City Manager
Michael Thompson, Public Works Director

From: Tim Elsea, Assistant Public Works Director

Date: September 9, 2026

Regarding: Approval for Contracting Emergency Sinkhole Repair on W. Virginia Ave

The Public Works Department is requesting approval to enter into a contract with Rembco Geotechnical Contractors, Inc. for \$80,720.00 for the remediation of a sinkhole along Olympian Way.

On July 23, 2026, we received a request concerning a sinkhole forming near the street on W. Virginia Avenue. City staff worked to fill the hole with flowable fill on July 24, 2026. During a follow up review of the repair, staff noticed there was still sinking/settling occurring. On August 10, 2026 we contacted a geotechnical engineering firm, Cross Engineering, to assist us with further assessment of the sinkhole. They mobilized a drill rig to take soil borings on August 25, 2026.

Cross Engineering delivered their report of the findings on September 1, 2026. The recommended remediation involves a geotechnical contractor drilling into the soil and pumping grout to fill voids in the rock, which will help to stabilize the soil and close the sinkhole.

We requested quotes from three geotechnical contractors that were suggested by Cross Engineering: Rembco, Keller, and Rock Supremacy. We received those responses on September 8, 2026 and sent them to Cross Engineering for review. They reviewed the proposals and suggested that we use Rembco as the geotechnical contractor to remediate the sinkhole.

As the damage currently presents a safety hazard to the public, W. Virginia Avenue needs to be repaired as soon as possible.

In accordance with Section 2-605 of the City of Kingsport Code of Ordinances, authorization to make purchases in and for apparent or actual emergency situations affecting the immediate health, safety, and general welfare of the city is provided. All quotes are attached for reference.

This memo must be signed and approved by the Department Head and City Manager in order to process payment for this requested agreement. Their signatures denote approval to enter into the requested contracts.

Ryan McReynolds, PE, Deputy City Manager

Chris McCartt, City Manager

9/9/26
Date

9/10/26
Date