

RESOLUTION NO. _____

A RESOLUTION APPROVING CHANGE ORDER NUMBER 5 TO
THE AGREEMENT WITH HANSEN BANNER, LLC TO PROVIDE
A BILL ANALYST PROFICIENCY WORKSHOP AND RATYFING
THE MAYOR'S EXECUTION OF THE SAME

WHEREAS, in October, 2024, the city entered into an agreement with Hansen-Banner, LLC for a customer information system (CIS) (Res. No. 2025-070), and the city began implementation of the system in April, 2026; and

WHEREAS, since that time, several new employees have joined the Customer Service team who were not involved in the original implementation and training process, and as a result, additional training is needed to ensure all staff have a consistent understanding of the CIS and are able to properly perform their assigned duties; and

WHEREAS, refresher training will benefit all employees by providing an opportunity to address questions, reinforce established procedures, and identify areas where additional guidance may be beneficial; and

WHEREAS, the cost of this additional training is \$8,100.00, and funding has been identified with the finance department budget.

Now therefore,

BE IT RESOLVED BY THE BOARD OF MAYOR AND ALDERMEN AS FOLLOWS:

SECTION I. That Change Order No. 5 to the contract with Hansen-Banner, LLC, for a Bill Analyst Proficiency Workshop at the cost of \$8,100.00, is approved and execution of the same by the mayor is hereby ratified.

SECTION II. That the board finds that the actions authorized by this resolution are for a public purpose and will promote the health, comfort and prosperity of the citizens of the city.

SECTION III. That this resolution shall take effect from and after its adoption, the public welfare requiring it.

ADOPTED this the 6th day of October, 2026.

PAUL W. MONTGOMERY, MAYOR

ATTEST:

ANGELA MARSHALL, DEPUTY CITY RECORDER

APPROVED AS TO FORM:

RODNEY B. ROWLETT, III, CITY ATTORNEY