



AGENDA ACTION FORM

Consideration of a Resolution Approving a Supplemental Agreement to the Inter-Local Cooperation Agreement between the Emergency Communications District and City of Kingsport

To: Board of Mayor and Aldermen
From: Chris McCartt, City Manager *CM*

Action Form No.: AF-382-2023
Work Session: December 18, 2023
First Reading: N/A
Final Adoption: December 19, 2023
Staff Work By: Joe May/Bart Rowlett
Presentation By: Chief Phipps

Recommendation:
Approve the Resolution.

Executive Summary:
The Emergency Communications District of the City of Kingsport, Tennessee has agreed to pay for the cost of the Computer Aided Dispatch (CAD) module of the Public Sector Safety & Administration Software. The CAD module is a component of the CentralSquare software previously acquired by the City.

This new CAD module will improve the capabilities of the Emergency Communications district and will allow for deployment of new technology in the field to improve communication between first responders and dispatch.

The software has a one-time cost of \$214,200.00 and the recurring cost for connectivity of \$52,000.00 annually, which provides among other features, automated 911 Abandoned Call Processing, Caller Location Query and Text-to-911; and, allows enhanced dispatch collaboration with Sullivan County and other participating jurisdictions in multiple- jurisdiction critical situations.

Attachments:
1. Resolution

	Y	N	O
Cooper	—	—	—
Duncan	—	—	—
George	—	—	—
Montgomery	—	—	—
Olterman	—	—	—
Phillips	—	—	—
Shull	—	—	—