



## **BOARD OF MAYOR AND ALDERMEN WORK SESSION MINUTES**

**Monday, August 31, 2026 at 4:30 PM**

**City Hall, 415 Broad Street, Montgomery - Watterson Boardroom**

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### **Board of Mayor and Aldermen**

Mayor Paul W. Montgomery, Presiding

Vice Mayor Darrell Duncan

Alderman Morris Baker

Alderman Julie Byers

Alderman Calvin Clifton

Alderman Richard Isaacs

Alderman James Phillips

**I. CALL TO ORDER** 4:30 pm by Mayor Paul Montgomery.

**II. ROLL CALL** by City Recorder/CFO Travis Bishop.

### **III. DISCUSSION ITEMS**

#### **1. Customer Information System Update - Travis Bishop**

Mr. Bishop presented this item and provided an update since the implementation of the new software back in April. He provided details on a recent billing issue that affected about 20% of the customer base and how staff have addressed this issue. There was some discussion as he answered questions from the board. IT Manager Floyd Bailey also provided further details regarding the calls processed by Grace AI.

#### **2. Public Art Policy - Tyler Wicks**

Mr. Wicks provided information on this item which is on the business meeting agenda tomorrow night. He pointed out there are guidelines within the code of ordinances, and they are relative only to items that are on public property. He discussed the process, criteria and timeline for a public art project to be approved. Discussion ensued.

### **IV. REVIEW OF BUSINESS MEETING AGENDA**

City staff gave a summary for each item on the September 1, 2026 proposed agenda. The following items were discussed at greater length or received specific questions or concerns.

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**Kingsport City Hall, 415 Broad Street, Boardroom**

**X.1 Conduct Public Hearings and Consider Resolution and Ordinance to Annex, Adopt a Plan of Services, and Assign Zoning for the Airport Parkway Annexation (AF-262-2026)** Sam Cooper gave a presentation on this item, [pointing out this is a zero-cost annexation and will be combined with the adjacent 41-acre property. He stated this item is coming to the board in two parts due to a new state law. Mr. Cooper also pointed out the Planning Commission sent a positive recommendation with no feedback from the public.

**XII.4 Consideration of a Resolution to Adopt a Public Art Policy (AF-266-2026)**

**XII.5 Consideration of a Resolution to Adopt a Policy to Establish the Framework for the Financial Management, Billing Structure, and Operational Responsibilities of the City's Fleet Internal Service Fund (AF-260-2026)** The City Manager commended Travis Bishop for reevaluating and updating this policy. Mr. Bishop provided further details, stating it more formally documents what it is already in place.

The City Manager reviewed the swearing in process tomorrow night at the beginning of the meeting.

**V. ITEMS OF INTEREST**

**1. Projects Status Report**

**VI. ADJOURN**

Seeing no other business for consideration, Mayor Montgomery adjourned the meeting at 5:29 p.m.

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ANGELA MARSHALL  
Deputy City Recorder

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PAUL W. MONTGOMERY  
Mayor