



BOARD OF MAYOR AND ALDERMEN WORK SESSION MINUTES

Monday, July 20, 2026 at 4:30 PM

City Hall, 415 Broad Street, Montgomery - Watterson Boardroom

Board of Mayor and Aldermen

Mayor Paul W. Montgomery, Presiding

Vice Mayor Darrell Duncan

Alderman Betsy Cooper

Alderman Colette George

Alderman Gary Mayes

Alderman James Phillips

I. CALL TO ORDER 4:30 pm by Mayor Paul Montgomery. Absent: Alderman Morris Baker.

II. ROLL CALL by City Recorder/CFO Travis Bishop.

III. DISCUSSION ITEMS

1. Projects Status Report - Chris McCartt

Public Works Director Michael Thompson provided details on these projects and how the timeline and order are established and followed. City Manager McCartt, Deputy City Manager Ryan McReynolds and Assistant City Manager Michael Borders also provided information on various projects and answered questions from the board throughout the presentation.

2. Customer Information System - Travis Bishop

Travis Bishop provided a quick update, noting the new system has been live for twelve weeks. He stated staff and a dedicated solutions group address issues that arise daily. There have been improvement in the call volume and wait times have decreased. He also provided details on electronic payment processing, noting there has been a reduction in human error.

IV. REVIEW OF BUSINESS MEETING AGENDA

City staff gave a summary for each item on the July 21, 2026 proposed agenda. The following items were discussed at greater length or received specific questions or concerns.

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Kingsport City Hall, 415 Broad Street, Boardroom

VIII.1 Conduct a Public Hearing and Consideration of an Ordinance to Amend Zoning of Tax Map 094 Parcel 17.00, Located along Airport Parkway from the MX, Mixed-Use District to M-2, General Manufacturing District (AF-220-2026) Planning Manager Ken Weems presented this item and provided details on the surrounding property as well as a history of the parcel itself. He stated there have been comments both in favor and in opposition to the rezoning. He pointed out the Planning Commission voted to send a positive recommendation as it conforms to the uses identified in the land use plan. There was some discussion as he answered questions from the board.

VIII.2 Conduct a Public Hearing and Consideration of an Ordinance to Amend Zoning of Tax Map 046G, Group A, Parcel 21.00, Located along Gibson Mill Road from the R-1B, Residential District to R-3, Low Density Apartment District (AF-231-2026) Planner Jessica McMurray gave a presentation on this owner requested rezoning to accommodate the construction of a duplex. She confirmed the rezoning is appropriate and consistent with the land use plan, noting the Planning Commission voted to send a positive recommendation.

V. ITEMS OF INTEREST

1. Sales Tax Revenue Report

Alderman Phillips stated he saw The Odyssey movie at the IMAX theater and has heard a lot of positive comments about it. He congratulated everyone involved with getting it here, noting that he's excited for the rest of the redevelopment of the mall. Alderman Mayes echoed these comments and stated his appreciation for those who had the vision for the implementation of this theater.

VI. ADJOURN

Seeing no other business for consideration, Mayor Montgomery adjourned the meeting at 5:53 p.m.

ANGELA MARSHALL

Deputy City Recorder

PAUL W. MONTGOMERY

Mayor