



AGENDA ACTION FORM

Consideration of a Resolution Authorizing an Agreement with Paymentus Corporation for Electronic Bill Payment Services

To: Board of Mayor and Aldermen
From: Chris McCartt, City Manager *CM*

Action Form No.: AF-67-2025
Work Session: March 17, 2025
First Reading: N/A
Final Adoption: March 18, 2025
Staff Work By: Staff
Presentation By: Travis Bishop

Recommendation:

Approve the Resolution.

Executive Summary:

As part of the implementation of the Customer Information System (CIS) system and improvement in customer options to make electronic payments, it is recommended that we enter into an agreement with Paymentus Corporation. Paymentus will provide bill payment services that support various payment methods, such as credit/debit cards, bank transfers, and eChecks, which enhances flexibility for customers. This is an integral piece of the Hansen Solution and will replace the City's existing business-type activities payment processing services with Paya.

The cost of these services is contingent on the amount of credit card usage. Current business-type activities costs are estimated at \$150,000 per year. These services are currently funded and appropriated in existing processes.

T.C.A. §12-3-1203(c)(1) authorizes a municipality to purchase services from a vendor under the same price and terms of a legal bid initiated by another local government unit of the State of Tennessee. The City would contract with Paymentus under the same price and terms of the contract between Paymentus and Metropolitan Government of Nashville and Davidson County.

Attachments:

- 1. Resolution
- 2. Agreement

	<u>Y</u>	<u>N</u>	<u>O</u>
Baker	—	—	—
Cooper	—	—	—
Duncan	—	—	—
George	—	—	—
Mayes	—	—	—
Phillips	—	—	—
Montgomery	—	—	—