RESOLUTION NO.	
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A RESOLUTION APPROVING AN AGREEMENT WITH RAFTELIS FOR CUSTOMER INFORMATION SOFTWARE IMPLEMENTATION MANAGEMENT SUPPORT CONTRACT AND AUTHORIZING THE MAYOR TO EXECUTE THE AGREEMENT AND ALL OTHER DOCUMENTS NECESSARY AND PROPER TO EFFECTUATE THE PURPOSE OF THE AGREEMENT

WHEREAS, ON May 16, 2023, the board approved an agreement with Raftelis Financial Consultant for the development of a request for proposals for a customer information system vendor and vendor evaluation (Resolution No. 2023-242); and

WHEREAS, since that time, the city has worked with Raftelis Financial Services and has awarded the request for proposals for a customer information system (CIS) and staff has also determined that Raftelis has a software implementation management support that the city would like to utilize their program for software implementation; and

WHEREAS, the cost for the project oversight is in the total amount of \$399,300.00 and funding is available in GP2502.

Now therefore,

## BE IT RESOLVED BY THE BOARD OF MAYOR AND ALDERMEN AS FOLLOWS:

SECTION I. That the proposal for CIS Implementation Management Support Scope of Work Agreement with Raftelis Financial Services for the implementation of management support of the CIS system, is approved.

SECTION II. That the mayor, or in his absence, incapacity, or failure to act, the vice-mayor, is authorized and directed to execute, in a form approved by the city attorney and subject to the requirements of Article X, Section 10 of the Charter of the City of Kingsport, the Agreement with proposal for CIS Implementation Management Support Scope of Work Agreement with Raftelis Financial Services for the implementation of management support of the CIS system, to deliver the agreement and take any and all action as may be required on the part of the city to carry out, give effect to, and consummate the transactions contemplated by the agreement and this resolution.

SECTION III. That the mayor is further authorized to make such changes approved by the mayor and the city attorney to the agreement that do not substantially alter the material provisions of the agreement, and the execution thereof by the mayor and the city attorney is conclusive evidence of the approval of such changes.

SECTION IV. That the board finds that the actions authorized by this resolution are for a public purpose and will promote the health, comfort and prosperity of the citizens of the city.

SECTION V. That this resolution shall take effect from and after its adoption, the public welfare requiring it.

ADOPTED this the 1st day of October, 2024.

ATTEST:
ANGELA MARSHALL, DEPUTY CITY RECORDER
APPROVED AS TO FORM:
RODNEY B. ROWLETT, III, CITY ATTORNEY