



AGENDA ACTION FORM

Consideration of a Resolution Authorizing a Services Agreement with Bailey Computing Technology, Inc. (BCTI) for Technical Services

To: Board of Mayor and Aldermen

From: Chris McCartt, City Manager *CM*

Action Form No.: AF-199-2023

Work Session: July 17, 2023

First Reading: NA

Final Adoption: July 18, 2023

Staff Work By: Floyd Bailey

Presentation By: Floyd Bailey

Recommendation:

Approve the Resolution.

Executive Summary:

As technology continues to advance it is important to remain current while maintaining the various devices and systems utilized throughout the city. These include, but are not limited to desktop pc's, laptops, tablets, servers, VOIP phone system, exchange email, Webex solutions, etc.

There may be times when complex issues arise with these devices and systems which would require outside technical services. BCTI provides tiered service blocks for technical services which provides priority service, direct access, and discounted rates to the customer. Tiered service blocks are skill based to ensure the customer receives the necessary level of expertise without overpaying for technical service.

It is requested to enter into an agreement with BCTI for technical services on an as-needed basis in an amount not to exceed \$150,000.00, and an option to renew annually. BCTI is a member of the National Cooperative Purchasing Association referencing NCPA 01-96 50 Unit Service Block for the requested technical services.

Funding is available and identified within Information Technology's operating accounts.

Attachments:

1. Resolution
2. Agreement

	Y	N	O
Cooper	—	—	—
Duncan	—	—	—
George	—	—	—
Montgomery	—	—	—
Olterman	—	—	—
Phillips	—	—	—
Shull	—	—	—