

RESOLUTION NO. _____

A RESOLUTION AUTHORIZING A TEMPORARY AMENDMENT
TO THE PAYMENT ARRANGEMENTS PROVISIONS OF THE
FINANCE DEPARTMENT POLICIES AND PROCEDURES FOR
UTILITY BILLING AND CUSTOMER SERVICES

WHEREAS, On February 7, 2006, the board approved the Finance Department Policies and Procedures for Utility Billing and Customer Services; and

WHEREAS, this policy allows for payment arrangements in the event a customer is unable to pay his or her water bill though the period for the payment arrangement is limited to six months; and

WHEREAS, the board finds it appropriate and in the best interest of the city and its citizens to temporarily amend the policy to allow payment arrangements for a period of up to twelve months in order to provide relief for those with delinquencies; and

WHEREAS, this amendment shall apply to those requesting a payment arrangement before January 1, 2025, at which time the policy shall revert to a maximum 6-month payment arrangement; and

WHEREAS, the board finds it appropriate and in the best interest of the city and its citizens for payment due dates and water cut offs to be delayed for any customer who has requested a payment arrangement before January 1, 2025 which is then subsequently approved.

Now therefore,

BE IT RESOLVED BY THE BOARD OF MAYOR AND ALDERMEN AS FOLLOWS:

SECTION I. That the Finance Department Policies and Procedures for Utility Billing and Customer Services is temporarily amended to authorize up to a twelve-month payment arrangement for delinquent customers who request a payment arrangement before January 1, 2025 after which the policy shall revert to a maximum 6 month payment arrangement.

SECTION II. That the Finance Department Policies and Procedures for Utility Billing and Customer Services is temporarily amended to authorize payment due dates and water cut offs to be delayed for any customer who has requested a payment arrangement before January 1, 2025 which is then subsequently approved. The policy shall return to the requirements in effect as of February 7, 2006 for all requests for payment arrangements received on or after January 1, 2025.

SECTION IV. That the board finds that the actions authorized by this resolution are for a public purpose and will promote the health, comfort, and prosperity of the citizens of the city.

SECTION V. That this resolution shall take effect from and after its adoption, the public welfare requiring it.

ADOPTED this the 6th day of February, 2024.

PATRICK W. SHULL, MAYOR

ATTEST:

ANGELA MARSHALL, DEPUTY CITY RECORDER

APPROVED AS TO FORM:

RODNEY B. ROWLETT, III, CITY ATTORNEY