



City of Ketchum

CITY COUNCIL MEETING AGENDA MEMO

Meeting Date: Staff Member/Dept:

Agenda Item:

Recommended Motion:

I move to approve renewal of the 8x8 Phone Agreement.

Reasons for Recommendation:

- Reviewed current 8x8 licenses with our IT consultant (Ketchum Computers) and found that we were using X2 licenses in most instances where an X1 license would be adequate.
- Change will result in substantial monthly/annual savings.
- Annual contract renewal coincided with these license downgrades and review of 8x8 services.

Policy Analysis and Background (non-consent items only):

- In reviewing the phone licenses to ensure they were properly matched to their intended user's needs; it was recommended by Ketchum Computers to downgrade most licenses from X2 to X1 licenses.
- The monthly savings are approximately \$753 or \$9,036/year with all adjustments to 8x8 services considered.
- Other minor adjustments were made during review to 8x8 licenses/numbers to assure we had properly matched 8x8 services to City needs.
- Renewal agreement was reviewed and signed off by City Attorney.

Sustainability Impact:

None OR state impact here: None

Financial Impact:

None OR Adequate funds exist in account:

Attachments:

1. Current Renewal Contract
2. Previous Renewal Contract
3. Recent Invoice



TERMS & CONDITIONS

This Order is subject to the 8x8 UCaaS/CCaaS Service Terms set forth at <http://www.8x8.com/order-terms/vo-vcc-service-terms>, except that if this Order is entered into pursuant to a Service Agreement, this Order is subject to the Service Agreement (such as 8x8 UCaaS/CCaaS Service Terms or Service Agreement, as applicable, the "Terms").

Amendment to Terms. The Terms, as they apply to the Order and/or Agreement are hereby amended as follows:

- a) Section 13 Indemnification.
 - i) "To the extent permitted by law," is added before "Customer shall (i)" at the beginning of the second sentence of section 13.
- b) Section 15.2 Mandatory Arbitration.
 - i) Section 15.2 is hereby deleted.
- c) Section 16.2 Governing Law; Jurisdiction.
 - i) The first sentence of section 16.2 is hereby deleted and replaced with: "The Agreement shall be governed by and construed in accordance with the laws of Idaho, without regard to its choice or conflicts of law rules."

Except as expressly set forth above, the Terms remain unchanged as applied to the Order and/or Agreement.

Additional Terms:

- a) Extension of Agreement.
 - i) The current Term of the Agreement shall be extended for 12 months.
- b) End Date of Current Term.
 - i) The current Term shall end on March 31, 2024.
- c) Service or Pricing Replacement.
 - i) All of Customer's Ordered SaaS Services are replaced in their entirety with the Ordered SaaS Services identified in this Order, as of March 31, 2023.

By signing below, the customer listed herein, through its authorized representative named below has entered into this Amended Order and agreed to the Terms, as of the date signed below.

Customer Name: City of Ketchum

Signature: 
6D6B97AE76D941A...

Name: Trent Donat

Title: City Clerk & Business Manager

Date: March 23, 2023

8x8, Inc.

Signature: 
19D9DD398B004B7...

Name: Michael Valentino

Title: Sr. Manager, Deal Desk

Date: March 23, 2023



Daniel Mark
Legal Counsel
March 23, 2023



Order Form
12 Month Renewal

PBX: cityofketchum				
Services Description	Country	Quantity	Unit Cost	Monthly Charges (Excluding Taxes and Fees)
X Series – X1	USA	70	\$11.55	\$808.50
X Series – X2	USA	4	\$25.00	\$100.00
X Series – X3	USA	1	\$34.65	\$34.65
Additional Local Number	USA	10	\$2.57	\$25.70
Additional Local Number (Base Number)	USA	2	\$0.00	\$0.00
Total Estimated Monthly Charges (Excluding Taxes and Fees):				\$968.85



SERVICE AGREEMENT (REPLACEMENT)

THIS SERVICE AGREEMENT is entered into by and between 8x8, Inc., a corporation formed under the laws of Delaware, having its principal place of business at 675 Creekside Way, Campbell, CA 95008 (“**8x8**”), and City of Ketchum, having its principal place of business at 480 East Ave. North Ketchum, ID 83340 USA (“**Customer**”). Capitalized terms used and not defined herein shall have the meanings assigned to them in the Terms.

8x8 and Customer hereby agree as follows:

1. **Initial Term.** The “**Initial Term**” shall be a period of 12 months commencing on February 28, 2022 (the “**Effective Date**”).
2. **Orders and SOWs.** Effective as of the Effective Date, by virtue of the parties’ entering into this Service Agreement, each order and/or quotation attached as Exhibit A shall constitute a valid and binding Order, and each statement of work attached as Exhibit B shall constitute a valid and binding SOW. Subject to the order of precedence set forth below, each Order attached as Exhibit A and each additional Order subsequently entered into (each an “**Additional Order**”) shall be subject to this Service Agreement (including its Schedules) and the 8x8 Virtual Office and Virtual Contact Center Service Terms set forth at <https://www.8x8.com/order-terms/vo-vcc-service-terms> (the “**Terms**”) and shall be coterminous with the Agreement (i.e., shall terminate, renew, and/or expire at the same time as the Agreement).
3. **Billing Schedule.** Service Fees and other monthly-recurring charges that are active as of the Effective Date shall continue to be billed without interruption and other Service Fees and monthly-recurring charges shall start to be billed as of the effective date of the applicable Order. One-time Services charges, including Project Services fees, shall be incurred on the effective date of the applicable Order. Equipment-related charges shall be incurred upon shipment of the Equipment.
4. **Prior Service Agreement.** Effective as of the Effective Date, this Service Agreement supersedes and replaces the prior Service Agreement (or, if the parties did not enter into a Service Agreement, the other prior service contract) entered into by 8x8 and Customer on or about 11/28/2018 (the “**Prior Service Agreement**”), *provided*, however, that any orders entered into under the Prior Service Agreement in the period from Customer’s execution of this Service Agreement through the Effective Date shall, effective as of the Effective Date, be considered and treated as Additional Orders.
5. **Order of Precedence.** In the event of any conflict between the documents that comprise the Agreement, the following order of precedence shall apply: (a) an Order (solely as to type, quantity, and pricing of the Services or equipment ordered thereunder); (b) an SOW (solely as to the performance of the Project Services ordered thereunder and the billing of amounts related thereto); (c) the Schedule(s) hereto; (d) the rest of this Service Agreement; (e) the Terms; and (f) an Order or SOW (as to all other terms).
6. **911 and Emergency Services Notice.** By signing below, Customer acknowledges and indicates that it has reviewed the notice related to 911 and emergency services at <https://www.8x8.com/terms-and-conditions/911-notice>.

IN WITNESS WHEREOF, the parties, through their authorized representatives named below, have entered into this Service Agreement as of the date of both Parties’ execution thereof.

8x8, Inc.	DocuSigned by:
By: _____	<i>Jacqui Whiting</i>
Name: <u>Jacqui Whiting</u>	
Title: <u>Vice President, Commercial Operations</u>	
Date: <u>February 7, 2022</u>	

City of Ketchum	DocuSigned by:
By: _____	<i>Shellie Rubel</i>
Name: <u>Shellie Rubel</u>	
Title: <u>Treasurer</u>	
Date: <u>February 7, 2022</u>	

SCHEDULE I

SPECIAL TERMS

This Schedule I (Special Terms) sets forth additional and/or amended terms and conditions applicable to the Agreement, which shall be deemed to supplement and, to the extent of any inconsistency with the other terms of the Agreement, to amend, modify, replace, and/or supersede (as applicable) such other terms.

A. ADDITIONAL TERMS

1. [None]
2. [None]

B. AMENDMENTS TO TERMS

The Terms, as they apply to the Agreement, are hereby amended as follows:

Section of Terms	Description of Amendment
[None]	[None]

EXHIBIT A
ORDER(S)

City of Ketchum			
Services Description	Quantity	Unit Cost	Monthly Service Fee (Excluding Taxes and Fees)
X1	8	\$11.00	\$88.00
X2	64	\$24.25	\$1,552.00
X3	1	\$33.00	\$33.00
Additional Local Number (Tier 1)	11	\$2.45	\$26.95
Base Number	1	\$0.00	\$0.00
Total Estimated Monthly Charge (Excluding Taxes and Fees):			\$1,699.95

EXHIBIT B
SOW(s)

None.

8x8 Monthly Statement



Statement Date: 02-01-2023
Account ID: RW00411994
Account Status: **ACTIVE**
Bill Type: Consolidated

City of Ketchum
c/o Admin It

Billing Address
 PO BOX 2315
 KETCHUM
 ID USA 83340

Bill at a Glance

Summary		Payment Information
Due Date	02-01-2023	Date Billed: 2023-02-03
Previous Balance ¹	\$ 2,044.17	Payment Type: Automatic Bill Pay
Recurring Charges	\$ 2,044.17	<u>Current Credit Card on File:</u>
Adjustments	\$ 0.00	Card Type: Visa
Payments since last bill	\$ 4,088.34	Card Number: *****5030
Total Due	\$ 0.00	Expiration Date: 11/2025
Payment Status	PAID	Name on Card: CITY KETCHUM

Message from 8x8

Still have questions? Please click [HERE](#) for a billing walkthrough!.

Statement Summary

Existing Services

Description	Quantity	Unit Price	Service Charges	Usage Charges	Total
Services					
Additional Local Number	2	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Additional Local Number	11	\$ 2.45	\$ 26.95	\$ 0.00	\$ 26.95
Base Number	1	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
X Series - X1	10	\$ 11.00	\$ 110.00	\$ 0.00	\$ 110.00
X Series - X2	64	\$ 24.25	\$ 1,552.00	\$ 0.00	\$ 1,552.00
X Series - X3	1	\$ 33.00	\$ 33.00	\$ 0.00	\$ 33.00
Taxes					\$ 322.22
Sub-Total			\$ 1,721.95	\$ 0.00	\$ 2,044.17
Total					\$ 2,044.17

MnXXkRYmQv6VivjiM98GAA 11-28-2018	Additional Local Number Days Billed: 30	1-208-906-3747 Ext. 7110	\$ 2.45	\$ 0.00	\$ 2.45	\$ 0.00	\$ 0.00	\$ 2.45
HiKwTfnQTQ2TBirr3RqilQ 03-05-2019	Additional Local Number Days Billed: 30	1-208-391-4015 Ext. 1000	\$ 2.45	\$ 0.00	\$ 2.45	\$ 0.00	\$ 0.00	\$ 2.45
5xqzi IXQ9GgAsKEOYGqSw 03-05-2019	Additional Local Number Days Billed: 30	1-208-726-7836 Ext. 7101	\$ 2.45	\$ 0.00	\$ 2.45	\$ 0.00	\$ 0.00	\$ 2.45
6wwFKEp3TjKenBLRLTLBpA 03-05-2019	Additional Local Number Days Billed: 30	1-208-726-7835 Ext. 7101	\$ 2.45	\$ 0.00	\$ 2.45	\$ 0.00	\$ 0.00	\$ 2.45
4gO7vPYFRwmdwUsNa7msg 03-05-2019	Additional Local Number Days Billed: 30	1-208-297-5821 Ext. 7105	\$ 2.45	\$ 0.00	\$ 2.45	\$ 0.00	\$ 0.00	\$ 2.45
P8B000010082788 11-28-2018	Base Number Days Billed: 30		\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
PNGBdnbXRoc0h87OORLQO 11-28-2018	X Series - X1 Days Billed: 30	1-208-727-5062 Ext. 1020	\$ 11.00	\$ 0.00	\$ 11.00	\$ 0.00	\$ 3.85	\$ 14.85
748wXIQ0SnSlkmdm34eYwA 11-28-2018	X Series - X1 Days Billed: 30	1-208-806-7000 Ext. 1021	\$ 11.00	\$ 0.00	\$ 11.00	\$ 0.00	\$ 3.85	\$ 14.85
RRduOqknTxupZVEdj_kjsQ 11-28-2018	X Series - X1 Days Billed: 30	1-208-727-5065 Ext. 5901	\$ 11.00	\$ 0.00	\$ 11.00	\$ 0.00	\$ 3.85	\$ 14.85
WBBmhnMwSgG8xa1ogSeUgA 11-28-2018	X Series - X1 Days Billed: 30	1-208-806-7002 Ext. 5902	\$ 11.00	\$ 0.00	\$ 11.00	\$ 0.00	\$ 3.85	\$ 14.85
SnQINOYTKmpMQfGY6H1Q 11-28-2018	X Series - X1 Days Billed: 30	1-208-806-7003 Ext. 5903	\$ 11.00	\$ 0.00	\$ 11.00	\$ 0.00	\$ 3.85	\$ 14.85
wYvIapA6SqW1B3KLLpMhVg 11-28-2018	X Series - X1 Days Billed: 30	1-208-806-7004 Ext. 5904	\$ 11.00	\$ 0.00	\$ 11.00	\$ 0.00	\$ 3.85	\$ 14.85
akBpnqwsQsuNrqBIPWzejg 11-28-2018	X Series - X1 Days Billed: 30	1-208-806-7005 Ext. 5905	\$ 11.00	\$ 0.00	\$ 11.00	\$ 0.00	\$ 3.85	\$ 14.85
OYDprUr_Q42QO9j2YlqTw 11-28-2018	X Series - X1 Days Billed: 30	1-208-726-5501 Ext. 5906	\$ 11.00	\$ 0.00	\$ 11.00	\$ 0.00	\$ 3.85	\$ 14.85
xz1YmwiQOBCiMY3CCV54hQ 11-28-2018	X Series - X1 Days Billed: 30	1-208-727-5068 Ext. 5907	\$ 11.00	\$ 0.00	\$ 11.00	\$ 0.00	\$ 3.85	\$ 14.85
uEKw_66FQORqahfir39Mlw 11-28-2018	X Series - X1 Days Billed: 30	1-208-806-7011 Ext. 5911	\$ 11.00	\$ 0.00	\$ 11.00	\$ 0.00	\$ 3.85	\$ 14.85
INjsTVcPRtSZ6TWWYzhtOA 11-28-2018	X Series - X2 Days Billed: 30		\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
zxUD439DQCarlPeUen_mdW 11-28-2018	X Series - X2 Days Billed: 30		\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
OKTugXvTMM2vt8e9SrZE0A 11-28-2018	X Series - X2 Days Billed: 30	1-208-391-4015 Ext. 1000	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
mpHp4D4nS6iFultigYsMw 11-28-2018	X Series - X2 Days Billed: 30	1-208-806-7006 Ext. 1017	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
oYBMqAy7QO2KZTnLttzlcw 11-28-2018	X Series - X2 Days Billed: 30	1-208-806-7038 Ext. 1019	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
nbc0GLZNOISmw8EHaQGpLg 11-28-2018	X Series - X2 Days Billed: 30	1-208-806-7007 Ext. 4003	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
X2DJEvwmTi2i4K6tdHErwn 11-28-2018	X Series - X2 Days Billed: 30	1-208-726-7826 Ext. 4100	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
xBaMr6GISBaRuycaOZ261q 11-28-2018	X Series - X2 Days Billed: 30	1-208-515-2944 Ext. 4101	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
XBaHu0AuRGGoFiwSuc3pDw 11-28-2018	X Series - X2 Days Billed: 30	1-208-515-2949 Ext. 4102	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
XNzTM0eISXkrdSnif55f1Q 11-28-2018	X Series - X2 Days Billed: 30	1-208-515-2953 Ext. 4103	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
XsGxKn6wTckYw_sm949U3Q 11-28-2018	X Series - X2 Days Billed: 30	1-208-515-2964 Ext. 4105	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
XZvH_cgRnWKBUoysRq9Yg 11-28-2018	X Series - X2 Days Billed: 30	1-208-639-1250 Ext. 4106	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
yOIBanz2Sk2T66HNSN52qw 11-28-2018	X Series - X2 Days Billed: 30	1-208-901-7693 Ext. 4108	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
LnQPzIRuQE4vdQZc2XnxA 11-28-2018	X Series - X2 Days Billed: 30	1-208-944-9411 Ext. 4110	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
PGicrHdESqGfDD_TOX3W8A 11-28-2018	X Series - X2 Days Billed: 30	1-208-906-0255 Ext. 4111	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
ISdlKi2tREaBT50EfaDEg 11-28-2018	X Series - X2 Days Billed: 30	1-208-900-2325 Ext. 4112	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
LQGrDHoSSi2hEV9Br6pEQC 11-28-2018	X Series - X2 Days Billed: 30	1-208-917-1212 Ext. 4115	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
yUdr0kusQJ22I4OOPLD3A 11-28-2018	X Series - X2 Days Billed: 30	1-208-906-0068 Ext. 4118	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
625RixC2Qiv13pxY3zE_1A 11-28-2018	X Series - X2 Days Billed: 30	1-208-806-7010 Ext. 5008	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
DLzswUCvQtebln_i_m9I5A 11-28-2018	X Series - X2 Days Billed: 30	1-208-806-7021 Ext. 5021	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
CuLQIBeURaynWd2YTh_w 11-28-2018	X Series - X2 Days Billed: 30	1-208-391-4111 Ext. 5045	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
30dNpeTzTISIYF2aiivQaA 11-28-2018	X Series - X2 Days Billed: 30	1-208-727-5060 Ext. 5060	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
dblKQb1lQkmSlikShBNo5A 11-28-2018	X Series - X2 Days Billed: 30	1-208-727-5061 Ext. 5061	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
P7hwYMOIS4ShD0HPHLheNw 11-28-2018	X Series - X2 Days Billed: 30	1-208-727-5063 Ext. 5063	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
4gQltxsPOo6UgJIWolUEdQ 11-28-2018	X Series - X2 Days Billed: 30	1-208-727-5064 Ext. 5064	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
ci2vzW_QSj2D_iNP3TykuA 11-28-2018	X Series - X2 Days Billed: 30	1-208-806-7065 Ext. 5065	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
f_4xcvycT1mt9yqDUNI3aw 11-28-2018	X Series - X2 Days Billed: 30	1-208-806-7066 Ext. 5066	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
D4e_STSiRiq6kR81cNI7ZA 11-28-2018	X Series - X2 Days Billed: 30	1-208-727-5070 Ext. 5070	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57

b01JocBcS4yfeXhDrSy3dw 11-28-2018	X Series - X2 Days Billed: 30	1-208-727-5071 Ext. 5071	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
cp281Od0Rhu3LoOlo4Bd9w 11-28-2018	X Series - X2 Days Billed: 30	1-208-726-7801 Ext. 5072	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
EY67tk1bSq2FGZFo1WoeNw 11-28-2018	X Series - X2 Days Billed: 30	1-208-727-5074 Ext. 5074	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
Ef7MmoUvRNC7EVXrZFY7A 11-28-2018	X Series - X2 Days Billed: 30	1-208-727-5075 Ext. 5075	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
Est4L0sWQN6smdcEvzboGA 11-28-2018	X Series - X2 Days Billed: 30	1-208-806-7023 Ext. 5076	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
7R2V3GwRRSVatsTLTUepp 11-28-2018	X Series - X2 Days Billed: 30	1-208-727-5077 Ext. 5077	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
tB2dLigoQ6aHNmxUogsOhq 11-28-2018	X Series - X2 Days Billed: 30	1-208-727-5079 Ext. 5079	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
rzloWW3eTCWQwJRUnGrlXq 11-28-2018	X Series - X2 Days Billed: 30	1-208-727-5080 Ext. 5080	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
AVf1jhNzRO2qD331n38X7A 11-28-2018	X Series - X2 Days Billed: 30	1-208-727-5081 Ext. 5081	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
rgTc6EQnT1eq0QLyuJETAA 11-28-2018	X Series - X2 Days Billed: 30	1-208-727-5082 Ext. 5082	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 6.24	\$ 30.49
r3bUUAz1RtSgT0Umlu9oyw 11-28-2018	X Series - X2 Days Billed: 30	1-208-727-5084 Ext. 5084	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
RdM9kH0GQYaRXh7cHIUDQo 11-28-2018	X Series - X2 Days Billed: 30	1-208-727-5085 Ext. 5085	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
8_19t33iQCG3S79dhsxisA 11-28-2018	X Series - X2 Days Billed: 30	1-208-727-5086 Ext. 5086	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
90BzAJ0zT8md8nHVZ9m8GA 11-28-2018	X Series - X2 Days Billed: 30	1-208-727-5087 Ext. 5087	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
jXzoci6bSKiQRfilAq04A 11-28-2018	X Series - X2 Days Billed: 30	1-208-727-5088 Ext. 5088	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
5wijaLu6SwaOdW0ivr88fQ 11-28-2018	X Series - X2 Days Billed: 30	1-208-727-5089 Ext. 5089	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
1WzgmNh7RviLUPL6awZa2w 11-28-2018	X Series - X2 Days Billed: 30	1-208-806-2587 Ext. 5091	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
GRGTt1VQKebRAHileQUPA 11-28-2018	X Series - X2 Days Billed: 30	1-208-806-7031 Ext. 5511	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
j6VNSDEPQm2zfiEm4OaxQe 11-28-2018	X Series - X2 Days Billed: 30	1-208-806-7033 Ext. 5513	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
Uf5la786QT6cOoocV28JoA 11-28-2018	X Series - X2 Days Billed: 30	1-208-917-2433 Ext. 6100	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
ua3n1NA5QvaxVadAu5xmMw 11-28-2018	X Series - X2 Days Billed: 30	1-208-906-0093 Ext. 6101	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
udCa_z1IQ86StvTPwY1RA 11-28-2018	X Series - X2 Days Billed: 30	1-208-806-7034 Ext. 6102	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
viD0rfw8Qpm1B80hVoYz8q 11-28-2018	X Series - X2 Days Billed: 30	1-208-726-7814 Ext. 6105	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
Vqk1orqwQYG6BuRbPH_XoA 11-28-2018	X Series - X2 Days Billed: 30	1-208-515-2907 Ext. 6106	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
VRW7NezzQ2Cis7Gga86QXA 11-28-2018	X Series - X2 Days Billed: 30	1-208-515-2923 Ext. 6107	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
WhrIPB9aQkSTFCwxiulbNA 11-28-2018	X Series - X2 Days Billed: 30	1-208-515-2937 Ext. 6108	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
RiVOKzH4RAeLVBLQRw7diA 11-28-2018	X Series - X2 Days Billed: 30	1-208-806-7008 Ext. 7008	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
plyOP1aGStiiCTbv8Lr2wQ 11-28-2018	X Series - X2 Days Billed: 30	1-208-806-7009 Ext. 7009	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
4rx_Nar4RWwofNFsYobNjSw 11-28-2018	X Series - X2 Days Billed: 30	1-208-806-7022 Ext. 7022	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
Z9qmdVmTKO1YGF_avRMhw 11-28-2018	X Series - X2 Days Billed: 30	1-208-726-7840 Ext. 7101	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
ZDIQu6FFQDuan3SMnoHHog 11-28-2018	X Series - X2 Days Billed: 30	1-208-297-6075 Ext. 7102	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
ZCDGIWN15LySHA0ZZmYcmw 11-28-2018	X Series - X2 Days Billed: 30	1-208-906-0144 Ext. 7103	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
j3uwwaaYTEa0uk3u4R4ECg 11-28-2018	X Series - X2 Days Billed: 30	1-208-515-2942 Ext. 7104	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
dli46PupQFeYAFk6ql65nw 11-28-2018	X Series - X2 Days Billed: 30	1-208-297-5821 Ext. 7105	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
tO8vuKUsTkK2c6SVi9TXvQ 11-28-2018	X Series - X2 Days Billed: 30	1-208-779-4145 Ext. 7109	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
Zzi2bdNOTVIF82EZrvr6SQ 11-28-2018	X Series - X2 Days Billed: 30	1-208-906-3747 Ext. 7110	\$ 24.25	\$ 0.00	\$ 24.25	\$ 0.00	\$ 4.32	\$ 28.57
8xwwejdLTIgVmsomtnahrQ 12-11-2018	X Series - X3 Days Billed: 30	1-208-727-5069 Ext. 5069	\$ 33.00	\$ 0.00	\$ 33.00	\$ 0.00	\$ 5.32	\$ 38.32
Total			\$ 1,721.95	\$ 0.00	\$ 1,721.95	\$ 0.00	\$ 322.22	\$ 2,044.17

Calls By Country

Country	Usage (minutes)	Usage Charge
USA	4825	\$ 0.00
Total		\$ 0.00

Virtual Contact Center (VCC) SMS Usage Summary

Country	Direction	SMS Count	SMS Charge
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Adjustments

Adjustment ID	Account Reference	Description	Requested Date	Process Date	Amount
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No adjustments applied.

X Series Usage Summary

Service ID	Incoming Mins Used	Outgoing Mins Used	Overage(In Minutes)	Rate(Charge Per Min)	Total
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No X Series Usage.

Additional Information:

¹ **Previous Balance** does not include invoice amounts for new service and equipment purchased in previous month. If you have ordered new service and equipment that is not paid at this time, please pay the original invoice you received at the time of sale.

² **Recurring Service Charges** apply to the period 02-01-2023 To 02-28-2023

³ **Usage Charges** apply to the period 01-01-2023 To 01-31-2023

⁴ **Taxes & Fees** - Taxes & Fees are based on Service Address. Includes government fees and taxes that we collect and are required by federal, state or local law to remit to the appropriate governmental entity (including, but not limited to, sales, use, excise, public utility, and E911). This section may also include certain fees and costs incurred by as a result of providing service, such as universal service fees (USF). We elect to collect them in order to recover or help defray the costs we incur. These fees, and what is included in the fees, may vary by locale and may change from time to time without notice.

⁵ **Regulatory Recovery Fee** - We collect and retain this fee to recover some of the costs we incur to comply with local, state and federal governmental mandates and programs, including, but not limited to, E911, local number portability and number pooling. We may impose the fee whether or not the benefits of any or all of these mandates and programs are available to you in your location.

⁶ **Total Charges** - Includes activity and charges for the time indicated. Does not include payments for prior balances.

⁷ **Promo Discount** - Limited time promotional offer.

Bill view is displayed @ 02-28-2023 01:30:29 PM (US Pacific Time)