



# Exhibit 'A'

## CivicPlus

302 South 4th St. Suite 500  
Manhattan, KS 66502  
US

**Quote #:**  
**Date:**  
**Customer:**

Q-108418-1  
9/23/2025 1:17 PM  
KERMAN CITY,  
CALIFORNIA

QTY	DESCRIPTION
1.00	Hosting & Security Annual Fee - CivicEngage Central
1.00	Annual - CivicEngage Central
3.00	Ultimate Department Header Annual Fee - Police, Parks and Rec, and Econ Dev
1.00	48 month Redesign Ultimate Annual - CivicEngage
1.00	AudioEye Managed: <a href="https://cityofkerman.net">https://cityofkerman.net</a>
1.00	DNS and Domain Hosting Annual Fee: <a href="https://cityofkerman.net">https://cityofkerman.net</a>
1.00	SSL Management - CP Provided Only 1 per domain (Annually Renews): <a href="https://cityofkerman.net">https://cityofkerman.net</a>
1.00	Year 1 Annual Fee Discount for 2025 renewal already paid
Annual Recurring Services - Initial Term	
USD 0.00	
Annual Recurring Services - (Subject to Uplift)	
USD 15,462.18	

1. This renewal Statement of Work ("SOW") is between City of Kerman, CA ("Customer") and CivicPlus, LLC and shall be subject to the terms and conditions of the Master Services Agreement ("MSA") and the applicable Solutions and Products terms found at: <https://www.civicplus.help/hc/en-us/p/legal-stuff> (collectively, the "Terms and Conditions"). By signing this SOW, Customer expressly agrees to the Terms and Conditions throughout the Term of this SOW. The Terms and Conditions form the entire agreement between Customer and CivicPlus (collectively, referred to as the "Agreement"). The Parties agree the Agreement shall supersede and replace all prior agreements between the Parties with respect to the services provided by CivicPlus herein (the "Services").

2. This SOW shall remain in effect for an initial term starting at the Customer's next renewal date of 8/25/2025 and running for twelve months ("Initial Term"). In the event that neither party gives 60 days' notice to terminate prior to the end of the Initial Term, or any subsequent Renewal Term, this SOW will automatically renew for additional 1-year renewal terms ("Renewal Term"). The Initial Term and all Renewal Terms are collectively referred to as the "Term".

3. Unless terminated, Customer shall be invoiced for the Annual Recurring Services on each Renewal Date of each calendar year subject to an annual increase of 5% each Renewal Term.

4. Please note that this document is a SOW and not an invoice. Upon signing and submitting this SOW, Client will receive the applicable invoice according to the terms of the invoicing schedule outlined herein.

5. Client may issue purchase orders for its internal, administrative use only, and not to impose any contractual terms. Any terms contained in any such purchase orders issued by the Client are considered null and will not alter the Binding Terms, the Agreement or this SOW.

**Acceptance of Quote # Q-108418-1**

By signing below, the parties are agreeing to be bound by the covenants and obligations specified in this SOW. For CivicPlus Billing Information, please visit <https://www.civicplus.com/verify/>.

IN WITNESS WHEREOF, the parties have caused this SOW to be executed by their duly authorized representatives as of the dates below.

Client

CivicPlus

By:

By:



Printed Name:

Printed Name:

Amy Vikander

Title:

Title:

Senior Vice President of Customer Success

Date:

Date:

9/24/2025

Organization Legal Name:

Billing Contact:

Title:

Billing Phone Number:

Billing Email:

Billing Address:

Mailing Address: (If different from above)

PO Number: (Info needed on Invoice (PO or Job#) if required)