To: Kaukauna Public Library Board of Trustees From: Library Director Ashley Thiem-Menning Date: 6/17/25 Re: Change Management Workshop



On June 2, Department Heads met for a Change Management workshop with a facilitator from Fox Valley Technical College. This is one of our goals within the City Strategic Plan, to have more time with professional development and team building opportunities as a group.

We learned about change management and what best practices are. I think our staff here already does an excellent job with change management, as we are consistently refining processes to ensure that procedures are sensible and efficient.

The session was helpful though in understanding how critical communication is to change.

