

**From:** [Fly Me Flag](#)  
**To:** [Karen Koch](#)  
**Subject:** RE: Ring of Honor, Kaukauna - Flag Pole Sizes  
**Date:** Monday, February 14, 2022 3:06:48 PM  
**Attachments:** [image001.png](#)

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Hi Karen,

The height of the pole is how tall it is above the ground. For example, a 20' pole is 22' long – 2' below ground and 20' above.

The timeline from ordering to installation varies with the time of year and the pole you want. Right now, we have orders from late last year that are scheduled to be installed in Spring as soon as the ground thaws. If you want installation before Memorial Day, I would order as soon as possible. We never know what the weather will do! When you place the order, we should be able to give you a fairly accurate install timeline.

Thanks,



Polly Gomand, Customer Care Associate

920.435.FLAG (3524) | [custom@flymeflag.com](mailto:custom@flymeflag.com)

*We've Moved - please note our new address:*  
2190 S. Ashland Ave, Ste C, Green Bay, WI, 54304

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**From:** Karen Koch <Kochkk@kaukauna-wi.org>  
**Sent:** Monday, February 14, 2022 2:56 PM  
**To:** Fly Me Flag <custom@flymeflag.com>  
**Subject:** RE: Ring of Honor, Kaukauna - Flag Pole Sizes

Polly,

I just spoke with our PW Superintendent, and he thinks we should have another meeting with the Association and nail down exactly what size poles they are looking to purchase before we worry about pricing (someone thought we had a 25' center pole, not 30'). So for now (and now that I know how to get ahold of you via email), I'll just take the sizing information you gave me to our meeting at the end of March and get back to you after that.

A couple more questions:

1. Is the size of the pole determined from the ground up to the top of the pole, or does some of the length get buried in the ground?
2. What is the timeline from ordering to installation? Would it be possible to have it installed before Memorial Day, or are you struggling with supply issues like everyone else? I know these questions will be asked of me.

Thank you for the information, and I'll be in touch.

Enjoy the rest of your day!

**Karen Koch**  
Administrative Coordinator

**CITY OF KAUKAUNA**  
920.766.6310  
[kochkk@kaukauna-wi.org](mailto:kochkk@kaukauna-wi.org)  
[www.cityofkaukauna.com](http://www.cityofkaukauna.com)

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**From:** Fly Me Flag <[custom@flymeflag.com](mailto:custom@flymeflag.com)>  
**Sent:** Monday, February 14, 2022 2:11 PM  
**To:** Karen Koch <[kochkk@kaukauna-wi.org](mailto:kochkk@kaukauna-wi.org)>  
**Subject:** RE: Ring of Honor, Kaukauna - Flag Pole Sizes

Hi Karen,  
According to our records, there are eight 20' poles and one 30' pole.  
We have multiple 25' and 30' poles available. Can you give me a call to discuss some options? Then we can email a detailed quote to you.  
Thanks,



Polly Gomand, Customer Care Associate

920.435.FLAG (3524) | [custom@flymeflag.com](mailto:custom@flymeflag.com)

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**From:** Karen Koch <[kochkk@kaukauna-wi.org](mailto:kochkk@kaukauna-wi.org)>  
**Sent:** Monday, February 14, 2022 1:09 PM  
**To:** Fly Me Flag <[custom@flymeflag.com](mailto:custom@flymeflag.com)>  
**Subject:** Ring of Honor, Kaukauna - Flag Pole Sizes

Good afternoon,

After our recent miscommunication with the Army National Guard flag (that I feel horrible about), I thought that it may be better to email so we each have a copy of our conversation to refer back to for details.

I was asked by the Veterans Committee to verify the sizes of the flag poles in the Ring of Honor that were purchased back when the park was created. The Committee told me that they were purchased through Fly Me Flag.

Can you please verify if we purchased a 25' pole for the American flag, and then 20' poles for the military flags back in 2012? We have a meeting of the Association coming up in the near future, and I was asked to get pricing for one 25' pole and one 30' pole. Would you also provide me with an estimate for installation?

If you have any questions, please don't hesitate to ask.

Thank you.

**Karen Koch**

Administrative Coordinator

**CITY OF KAUKAUNA**

920.766.6310

[kochkk@kaukauna-wi.org](mailto:kochkk@kaukauna-wi.org)

[www.cityofkaukauna.com](http://www.cityofkaukauna.com)