

To: Kaukauna Public Library Board of Trustees From: Library Director Ashley Thiem-Menning

Date: 3/18/22 Re: AAC Updates

On 3/18/22 AAC met to discuss a number of changes within the system. There was discussion regarding increasing the number of check outs for library cards from 75 to 150, with up to 50 of those items being media. KPL is in favor of this specifically in regards to teacher packs and for homeschool families. Consensus could not be found today in regards to the 50 media check outs, so this item was pushed to the May meeting to be voted upon.

There were also updates to the Teacher Card Procedure that were voted upon. I sat on the committee that formed the new procedure, so I feel comfortable about what they are proposing. The current procedure is out of date and offers little value to teachers beyond having an extra card that is not a personal card. Our new procedure was approved today at the meeting.

Further discussions in regards to loan periods have developed when some of the smaller libraries asked for loan times to change on specific types of DVDs. KPL is against this and will support increasing the loan time on all DVDs and videogames from one week to two. The rationale being that streaming services have changed the way that people view new media and that DVD circulation is down and holds on new feature films aren't any higher than holds on new books that also circulate as a short loan for two weeks. We also have a ten-day hold pick up rule, yet we have loan periods shorter than that. Today it was tentatively agreed upon to move all media that is one week to two weeks and create a one-week short loan for the DVDs/videogames that have a high hold ratio. Since there was no consensus on this and it wasn't a formal item on the agenda to vote on, it will also be voted upon at the May meeting.

The system also just released three options as part of their system development plan. Our three options for this year included: address verification, a data dashboard, and a catalog app. This is essentially a budget line item of OWLS' that they would be onboarding that area libraries have asked for. Our priority here would be for a catalog app. While address verification would help the online account issues, it does not solve them and this element in CARLX continues to be a disappointment. A data dashboard also is not a high priority for us because the current OWLS setup is meeting our needs. Patrons often ask if we have an app and we do not. OWLS mentioned that InfoSoup works well as a mobile site, but that still isn't an app. There is a cheap app that could be for the whole system, but most libraries are interested in the more expensive app, which would be customizable by library and managed by each individual library. OWLS mentioned that going this route would likely mean higher OWLSnet fees. A committee will be formed to explore mobile app options

now. Here, we would like to see the customizable app for our patrons and feel it is worth an increase in OWLSnet fees.

