



MEMO

Department

To: Common Council

From: Finance Director, William Van Rossum

Date: 09/03/2024

Re: Disallowance of claim #WM000442410258 as recommended by Statewide Services, Inc.

Background information:

The City sends all claims against the city to the insurance company for review. The Insurance company investigates the claim and either covers the claim or disallows the claim based on what is found. Disallowance is done when there is no negligence on the City of Kaukauna. By disallowing, it formally notices the claimant that the claim won't be covered by the City policy. The City is still covered by the insurance policy in the event the claimant pursues the matter further.

The claimant indicated that the muffler of his vehicle pulled off from construction happening in the City. Statewide Services Inc. did the investigation that resulted in the decision to disallow the matter. The Insurance recommendation is on the following page.

Strategic Plan:

Not related

Budget:

None

Staff Recommended Action:

Make a motion to disallow Claim WM000442410258 and direct City Staff to send Claimant a letter as directed by the Insurance company.

Statewide Services, Inc.

Claim Division

1241 John Q. Hammons Dr.
P.O. Box 5555
Madison, WI 53705-0555
877-204-9712

August 28, 2024

City of Kaukauna
201 W 2nd St
PO Box 890
Kaukauna WI 54130

Program: League of Wisconsin Municipalities Mutual Insurance
Our Insured: City of Kaukauna
Date of loss: 07/27/2024
Our Claim # WM000442410258
Claimant: Ronald and Joanne Carlson
209 E9th Street
Kaukauna WI 54130

Dear Mr. VanRossum,

Statewide Services, Inc. administers the claims for the League of Wisconsin Municipalities Mutual Insurance, which insures the City of Kaukauna. We are in receipt of the claim for damage to the Carlsons vehicle travelling through the road construction on July 27, 2024.

Based on our investigation, we have determined that there is no negligence on the City of Kaukauna. Therefore, in the absence of negligence on behalf of the City of Kaukauna, Statewide Services is advising the City to disallow this claim. We have also sent the Carlson's information to Vinton Construction for review and to submit a claim with their insurance company.

Please send the disallowance, on your letterhead, directly to the claimant at the above listed address. This should be sent certified or registered (restricted) mail and must be received by the claimant within 120 days after you received the claim. Please send me a copy of the Notice of Disallowance for our file.

Thank you,

Deb Ayres
Statewide Services Inc.
PO Box 5555
Madison, WI 53705-0555
608-828-5441 Phone
dayres@statewidesvcs.com

CC: McClone