



MEMO

FINANCE

To: Common Council
From: William Van Rossum, Finance Director/Treasurer
Date: February 23, 2023
Re: 2022 Tax Levy Collection Update

The first installment of the 2022 tax levy season has closed in Kaukauna. The last day for collecting was on January 31. The team agrees it was another well orchestrated collection season. The largest wave of payments proves to be the late December time frame. Many citizens as well as financial institutions wait for the last possible day making it a bit of a challenge.

Table A on the last page of this item show this year as well as last year tax collection and the differences between the two years. You will notice the collection source percentage remained consistent with the City staff collecting 90% of the taxes. One area that saw an increase is online payments which increased \$350,000 or 1.3%. For every payment made online is one less that must be touched by City staff from payment to receipting as that is done with the online transaction. Between all taxing jurisdictions the total of taxes in 2022 levy are \$27,623,698. The City collected 80% of the total taxes in that first settlement.

We took a deeper dive into the collection data at the City. The team wanted to better understand how people are paying. Table B below shows that over half of the tax payments were made by mail. As we work with the financial institutions who send in

escrow payments, we are streamlining the receipting process. This year we had 12% of the tax payments receipted in bulk which saves time. The last area we looked at is the online payment breakdown. E-checks are free to the taxpayer and by far the highest used method. Debit cards cost \$3.50 per payment. While credit card users pay a 2.2% fee.

Settlement checks have been sent to the other taxing jurisdiction and the remaining \$5.5 million unpaid Real Estate property taxes have been turned over to the County for collection of the second installments. All remaining payments will need to be made at the county or on the county website.



Table A:

2021 Levy		
Source	Amount	% of Total
City of Kaukauna	\$18,845,797	90.9%
Bank of Kaukauna	\$828,560	4.0%
Online	\$975,519	4.7%
County	\$73,486	0.4%
Total	\$20,723,362	

2022 Levy		
Source	Amount	% of Total
City of Kaukauna	\$20,032,891	90.3%
Bank of Kaukauna	\$828,198	3.7%
Online	\$1,325,502	6.0%
County	\$0	0.0%
Total	\$22,186,591	

Change over prior year		
Source	\$ Change	% Change
City of Kaukauna	\$1,187,094	-0.6%
Bank of Kaukauna	(\$362)	-0.3%
Online	\$349,982	1.3%
County	(\$73,486)	-0.4%

Table B

City of Kaukauna Breakdown			Online Breakdown		
Source	Amount	% of Total	Source	Amount	% of Total
Counter	\$7,330,947	36.6%	eCheck	\$990,199	74.7%
Mail	\$10,249,262	51.2%	Debit	\$144,222	10.9%
Bulk			Credit	\$191,081	14.4%
Imports	\$2,452,682	12.2%			
Total	\$20,032,891		Total	\$1,325,502	