

## Christina Nelson

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**From:** Jaime Schmitt <jaimleeschmitt@gmail.com>  
**Sent:** Wednesday, June 14, 2023 3:16 PM  
**To:** Tony Penterman; John Moore  
**Cc:** Dave  
**Subject:** Re: 3425 Fieldcrest Drive Kaukauna Damage

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Hello Again,

I spoke with Superior Exteriors and explained the situation and they will honor their original quote of \$14,920.

Thank you!  
Jaime Schmitt

On Mon, Jun 12, 2023 at 11:01 AM Jaime Schmitt <[jaimleeschmitt@gmail.com](mailto:jaimleeschmitt@gmail.com)> wrote:  
Hello Mayor Tony Penterman and Council President John Moore,

I am reaching out to you as our home was damaged on May 10th during a controlled burn by the Kaukauna Fire Department on the wetlands lot next to our property.

I've attached the report from Joe Resch that describes the event and their actions.

The result of this controlled burn is that our siding on the northside of our home is melted and damaged. Joe initiated a claim with the city's insurance. After two weeks of not hearing anything from the insurance company, I reached out to Joe and he pushed the insurance company to reach out to me.

Once the insurance company reached out to me, they told me to get quotes for the damage. I sent in 4 quotes to the insurance company. (Also attached) They ranged from \$18k-24k. One of the contractors, Superior Exteriors, offered discounts that brought the cost down to \$15k if we signed by June 10th. A week after I sent in the quotes, I had to call the insurance company to get a response. They then told me that they would need to send out a claims adjuster, further delaying the process. (This should have been done before I was told to get quotes). Meanwhile, one of the discounts that Superior Exteriors was offering expired on June 10th.

The insurance adjuster assessed the damage at \$3900 and then depreciated it down to \$3,000. The claims specialist with the insurance company offered the full \$3,900 as we were upset that this would not cover the damage. \$3,900 also does not cover the damage. The insurance adjuster for the city informed us and the insurance company that our siding and color are obsolete and that our house will not match. The city's insurance company refuses to budge from the \$3,900 to cover the cost of residing the house.

Prior to this accident, our siding matched. I understand that only a portion of the house was damaged, however, we would like our home returned back to the prior state before the damage caused by the city. Our house matched prior to the controlled burn and we would like it to match afterwards. We have been willing to work with the city and take the lowest of the bids versus the more expensive contractors. We hope this shows good faith and that we are not out to get free siding at the expense of the city and our fellow taxpayers. We are asking for the city to help us repair our house to its previous state prior to this incident. Had we damaged our house, we would expect to pay for the damage

ourselves but, this was not our fault and out of our control. We do not have a say in what the prescribed care is for the lot next to us and should not be out funds or property value for damage caused by the city.

If the contract with Superior Exteriors is signed by 7/10, the cost is \$16,785. Subtracting what the city's insurance is offering (3,900) brings the difference to \$12,885. We are asking the city to cover the total cost of the repairs through whatever means necessary to resolve this situation.

We would like to share that we are not angry with the fire department, accidents happen and we understand that. However, we would appreciate accountability being taken in this situation and our house being restored to it's previous state, complete with matching siding.

We are asking for this topic to be included in the June 20th council meeting. We look forward to reaching a fair and equitable solution for both the city and ourselves.

Thank you for your time,

Jaime and David Schmitt